



Civic Centre,
Arnot Hill Park,
Arnold,
Nottinghamshire,
NG5 6LU

Agenda

Audit Committee

Date: **Tuesday 24 July 2018**

Time: **5.30 pm**

Place: **Committee Room**

For any further information please contact:

Alec Dubberley

Service Manager Democratic Services

0115 901 3906

Audit Committee

Membership

Chair Councillor Paul Feeney

Vice-Chair Councillor Bob Collis

Councillor Sandra Barnes
Councillor Chris Barnfather
Councillor Boyd Elliott
Councillor Helen Greensmith
Councillor Viv McCrossen

AGENDA

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| 1 | Apologies for Absence and Substitutions. | |
| 2 | To approve, as a correct record, the minutes of the meeting held on 20 March 2018 | 5 - 8 |
| 3 | Declaration of Interests. | |
| 4 | Internal Audit Progress Report 2017/18

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| 10 | Any other item which the Chair considers urgent. | |

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MINUTES AUDIT COMMITTEE

Tuesday 20 March 2018

Councillor Paul Feeney (Chair)

Councillor Sandra Barnes
Councillor Chris Barnfather

Councillor Boyd Elliott
Councillor Helen Greensmith

Apologies for absence: Councillor Bob Collis and Councillor Viv McCrossen

Officers in Attendance: A Ball, H Barrington, A Dubberley and M Hill

51 APOLOGIES FOR ABSENCE AND SUBSTITUTIONS.

Apologies for absence were received from Councillors Collis and McCrossen.

52 TO APPROVE, AS A CORRECT RECORD, THE MINUTES OF THE MEETING HELD ON 19 DECEMBER 2017.

RESOLVED:

That the minutes of the above meeting, having been circulated, be approved as a correct record.

53 DECLARATION OF INTERESTS.

None received.

54 LOCAL CODE OF CORPORATE GOVERNANCE 2018/19

The Director of Organisational Development and Democratic Services introduced a report, which had been circulated prior to the meeting, proposing the amended Local Code of Corporate Governance.

RESOLVED:

To approve the Local Code of Corporate Governance for 2018/19.

55 SICKNESS ABSENCE

The Director of Organisational Development and Democratic Services introduced a report, which had been circulated prior to the meeting, providing members with information regarding sickness absence

following questions raised at the last meeting. She explained that as the level of sickness had seen a decrease, this risk would now be removed from the Corporate Risk Register.

RESOLVED:

To note the information.

Councillors Elliott and Greensmith joined the meeting.

56 CORPORATE RISK MANAGEMENT SCORECARD

The Financial Services Manager introduced a report, which had been circulated prior to the meeting, giving an update on the current Corporate Risk Management position.

RESOLVED:

To note the progress of actions identified within the Corporate Risk Register.

57 KPMG CERTIFICATION OF GRANTS ANNUAL REPORT 2016/17

Thomas Tandy, Audit Manager (KPMG) introduced a report, which had been circulated prior to the meeting, presenting the KPMG Annual letter on Certification of Grants for 2016/17.

RESOLVED:

To note the information.

58 KPMG 2017-2018 EXTERNAL AUDIT PLAN

Thomas Tandy, Audit Manager (KPMG) introduced a report, which had been circulated prior to the meeting, presenting the KPMG External Audit Plan for 2017/18.

RESOLVED to:

- 1) Note the KPMG External Audit Plan for 2017/18; and
- 2) Recommend the report to Council.

59 INTERNAL AUDIT PROGRESS REPORT 2017/18.

Iain Daire, Assistant Audit Manager (RSM), introduced a report, which had been circulated prior to the meeting, updating the Committee with recent internal audit activity.

RESOLVED:

To note the information and the actions taken or to be taken.

60 DRAFT INTERNAL AUDIT PLAN 2018/19

Amjad Ali, Audit Manager (RSM), introduced a report, which had been circulated prior to the meeting, giving an update on current audit assignments and their progress.

RESOLVED:

To note the report.

61 ANY OTHER ITEM WHICH THE CHAIR CONSIDERS URGENT.

None.

62 EXCLUSION OF PRESS AND PUBLIC

RESOLVED:

That, the Members being satisfied that the public interest in maintaining the exemption outweighs the public interest in disclosing the information that under Section 100(A)(4) of the Local Government Act 1972, the public and press be excluded from the meeting during the consideration of the ensuing report on the grounds that the report involves the likely disclosure of exempt information as defined in Paragraph 3 of Part 1 of Schedule 12A of the Local Government Act 1972.

63 ETHICAL PHISHING CAMPAIGN

The Director of Organisational Development and Democratic Services introduced a not for publication report, which had been circulated prior to the meeting, providing members with information regarding the ethical phishing campaign conducted in 2017 following questions raised at the last meeting.

RESOLVED:

To note the report.

The meeting finished at 6.50 pm

Signed by Chair:
Date:

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Report to Audit Committee

Subject: Internal Audit Progress Report 2017/18

Date: 24 July 2018

Author: Chris Williams – Head of Internal Audit (RSM)

1. Purpose of the Report

To summarise the outcome of the internal audit activity completed by the RSM Internal Audit Team for the period December 2017 – March 2018.

2. Background

The internal audit plan 2017/18 was approved by Audit Committee on 21 March 2017. This report provides a summary update on all the final reports issued by RSM in the period December 2017 to March 2018 and highlights associated key findings and any concerns identified in any work in progress.

3. Proposal

The reports and findings considered at this Audit Committee are detailed in the appendix and include:

2017/18 Reports

- 18.17/18 – Council Tax and NNDR;
- 22.17/18 – Treasury Management;
- 23.17/18 – Housing Needs;
- 24.17/18 – Follow Up Part 2; and
- 25.17/18 – Risk Management.

4. Resource Implications

The internal audit plan is delivered within the approved budgets.

5. Recommendation

Members receive the Report and note actions taken or to be taken.

6. Appendices

RSM Internal Audit Progress Report



GEDLING BOROUGH COUNCIL

Internal Audit Progress Report

Audit Committee

24 July 2018

This report is solely for the use of the persons to whom it is addressed.
To the fullest extent permitted by law, RSM Risk Assurance Services LLP will accept no responsibility or liability in respect of this report to any other party.



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As a practising member firm of the Institute of Chartered Accountants in England and Wales (ICAEW), we are subject to its ethical and other professional requirements which are detailed at <http://www.icaew.com/en/members/regulations-standards-and-guidance>.

The matters raised in this report are only those which came to our attention during the course of our review and are not necessarily a comprehensive statement of all the weaknesses that exist or all improvements that might be made.

Recommendations for improvements should be assessed by you for their full impact before they are implemented. This report, or our work, should not be taken as a substitute for management’s responsibilities for the application of sound commercial practices. We emphasise that the responsibility for a sound system of internal controls rests with management and our work should not be relied upon to identify all strengths and weaknesses that may exist. Neither should our work be relied upon to identify all circumstances of fraud and irregularity should there be any.

This report is supplied on the understanding that it is solely for the use of the persons to whom it is addressed and for the purposes set out herein. Our work has been undertaken solely to prepare this report and state those matters that we have agreed to state to them. This report should not therefore be regarded as suitable to be used or relied on by any other party wishing to acquire any rights from RSM Risk Assurance Services LLP for any purpose or in any context. Any party other than the Council which obtains access to this report or a copy and chooses to rely on this report (or any part of it) will do so at its own risk. To the fullest extent permitted by law, RSM Risk Assurance Services LLP will accept no responsibility or liability in respect of this report to any other party and shall not be liable for any loss, damage or expense of whatsoever nature which is caused by any person’s reliance on representations in this report.

This report is released to our Client on the basis that it shall not be copied, referred to or disclosed, in whole or in part (save as otherwise permitted by agreed written terms), without our prior written consent.

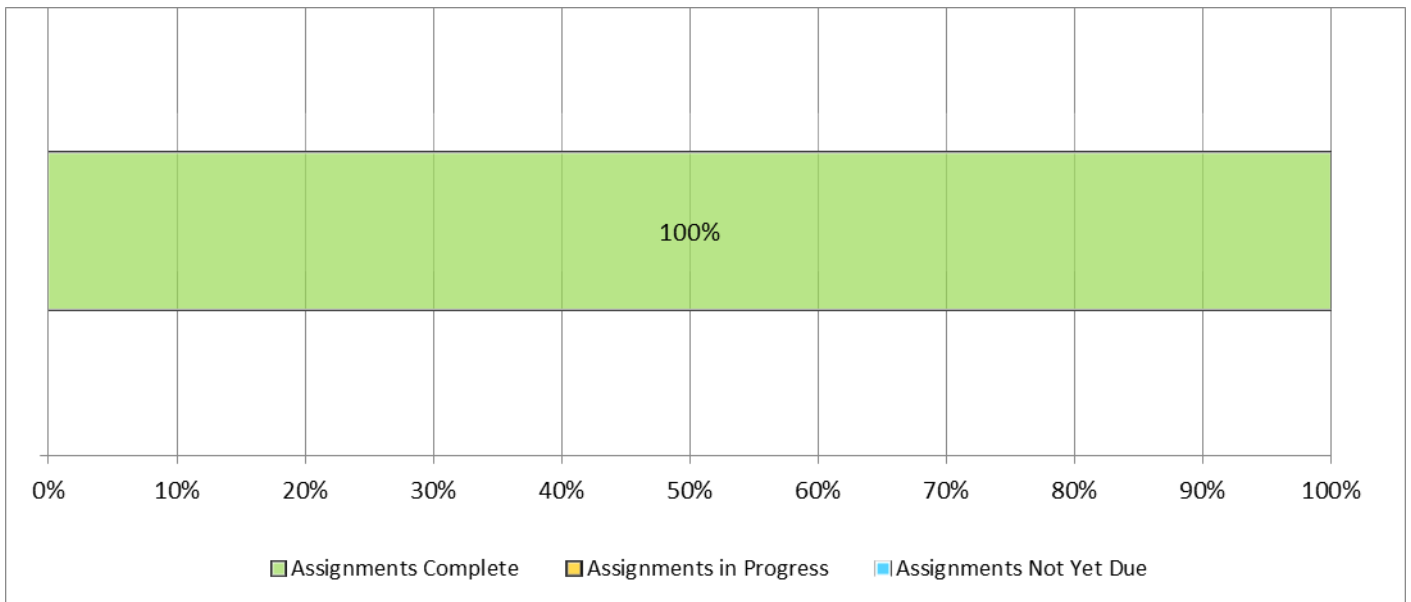
We have no responsibility to update this report for events and circumstances occurring after the date of this report.

RSM Risk Assurance Services LLP is a limited liability partnership registered in England and Wales no. OC389499 at 6th floor, 25 Farringdon Street, London EC4A 4AB.

1 INTRODUCTION

The internal audit plan 2017/18 was approved by the Audit Committee on 21 March 2017 and comprised a total of twenty-five planned reviews.





This report provides a summary update on progress against the planned reviews and summarises the results of our work to date. Please see chart below for progress against the plan.



All planned internal audit reviews have been undertaken and finalised.

2 REPORTS CONSIDERED AT THIS AUDIT COMMITTEE

This table informs of the audit assignments that have been completed since the last Audit Committee. The Executive Summary and Key Findings of the assignments below are attached to this progress report.

Assignment	Status	Opinion issued	Actions agreed		
			H	M	L
Council Tax and NNDR (18.17/18)	Final		0	3	4
Treasury Management (22.17/18)	Final		0	0	1
Housing Needs (23.17/18)	Final		0	2	3
Follow Up Part 2 (24.17/18)	Final	Good Progress	0	0	4
Risk Management (25.17/18)	Final		0	0	0

2.1 Impact of findings to date



Council Tax and NNDR (18.17/18)

Conclusion: Reasonable Assurance

Impact on Annual Opinion: Positive

As a result of testing undertaken, three medium and four low priority findings were identified, and management actions were agreed for the findings.

The medium findings relate to:

- New Council Tax accounts should be set up within the revenues system in a timely manner, with demand notices then issued to new liable parties. However, periods of up to 72 working days were identified between notification and records being updated.
- For a sample of 15 refunds testing identified that four of the refunds were approved as part of the payments batch by the Client Officer. The total value of the batch was £532,192.62; however, the Client Officer has no budget holder authority.
- Void properties should be inspected on a regular basis to ensure that liable parties are promptly identified and contacted. Testing identified that inspections were conducted irregularly due to staff sickness during the year prior to audit.



Treasury Management (22.17/18)

Conclusion: Substantial Assurance

Impact on Annual Opinion: Positive

As a result of testing undertaken one low priority finding was identified, and a management action was agreed for the finding.



Housing Needs (23.17/18)

Conclusion: Reasonable Progress

Impact on Annual Opinion: Positive

As a result of testing undertaken two medium and three low priority findings were identified, and management actions were agreed for all findings.

The medium findings relate to:

- Through testing of a sample of 15 individuals placed into emergency housing in the current financial year, it was confirmed that in three instances, there was no Final Offer Letter retained; and in five instances, there was either no Housing Options Assessment retained, or there was no signed copy from the homeless individual.
- Through testing of a sample of 15 people placed into emergency housing in the current financial year, it was confirmed that in three instances, there was no evidence to confirm that the individual had been assessed against the five assessment criteria.



Follow Up Part 2 (24.17/18)

Conclusion: Good Progress

Impact on Annual Opinion: Positive

As a result of testing undertaken, four low priority findings were identified, and management actions were agreed for all findings.



Risk Management (25.17/18)

Conclusion: Reasonable Assurance

Impact on Annual Opinion: Positive

As a result of testing undertaken, no findings were identified.

3 LOOKING AHEAD







All audits have been delivered for the year 2017/18.

3.1 Changes to the audit plan

There have been no changes to the audit plan since the previous Audit Committee meeting.

APPENDIX A: INTERNAL AUDIT ASSIGNMENTS COMPLETED TO DATE

Report previously seen by the Audit Committee and included for information purposes only:

Assignment	Status	Opinion issued	Actions agreed		
			H	M	L
Follow Up 1 (1.17/18)	Final	Reasonable Progress	0	1	4
Geographic Information Systems, Land Charges, Street Naming and Numbering (2.17/18)	Final		0	0	3
Corporate Governance (3.17/18)	Final		0	0	0
Ethical Phishing Campaign (4.17/18)	Final	Advisory	A simulated phishing campaign to assess the level of user awareness in respect of current cyber risks was undertaken.		
Cash and Banking (5.17/18)	Final		0	1	3
S106 Agreements and Community Infrastructure Levy (6.17/18)	Final		0	0	0
Creditors and e-Procurement (7.17/18)	Final		0	0	2
Car Parks (8.17/18)	Final		0	1	1

Assignment	Status	Opinion issued	Actions agreed		
			H	M	L
Housing Benefits and Council Tax Reduction Scheme (9.17/18)	Final		1	0	1
Events Management (10.17/18)	Final		0	0	1
Organisational Development (11.17/18)	Final	Advisory Review	n/a	n/a	n/a
Enforcement (12.17/18)	Final		0	0	2
Payroll (13.17/18)	Final		0	0	0
Contract Management (14.17/18)	Final		0	1	3
Debtors and Debt Recovery (15.17/18)	Final		0	1	2
Partnership and Voluntary Sector Grant Aid (16.17/18)	Final		0	1	4
Main Accounting System (17.17/18)	Final		0	0	1
Capital Accounting and Asset Register (20.17/18)	Final		0	0	2

Assignment	Status	Opinion issued	Actions agreed		
			H	M	L
Budgetary Control and Setting (21.17/18)	Final		0	0	0

FOR FURTHER INFORMATION CONTACT

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COUNCIL TAX AND NNDR - EXECUTIVE SUMMARY

1.1 Background

An audit of Council Tax and National Non-Domestic Rates (NNDR) was undertaken as part of the approved internal audit periodic plan for 2017/18.

Council Tax is a local taxation system used in England, Scotland and Wales, introduced by the Local Government Finance Act 1992. The Local Government Finance Act 1988 provided an administrative framework for assessing and billing NNDR.

The Valuation Office Agency (VOA) is an executive agency of HM Revenue & Customs (HMRC) and provides the Government with valuations and property advice required for taxation and benefits. The VOA compiles and maintains lists of Council tax bands and details the rateable value of non-domestic properties for business rates. Changes to these bands and values are notified by collecting authorities such as the Council on an ongoing basis for them to action.

The Council serves as a billing authority for Nottinghamshire County Council, the Nottinghamshire Police and Crime Commissioner, the Combined Fire Authority and eleven parish councils. During financial year 2016/17, the Council collected £62m of Council Tax, with £5.5m retained for its own services. This represented collection of 98.4 per cent of Council Tax due for the year.

Of the £22m of NNDR collected by the Council during 2016/17, £3m was retained for its own services, with the balance apportioned to Central Government, Nottinghamshire County Council and the Combined Fire Authority. The Council successfully collected 98.7 per cent of business rates due for the period.

The Council Tax base and rates for the year ending 31 March 2018 were ratified by the Council at its meeting on 1 March 2017. Non-domestic rating multipliers for the year issued by the VOA had been applied to the Council's revenues system.

£48,349.70 was written off for Council Tax during the year to audit (December 2017) and write offs from the year to audit for NNDR totalled £8,158.03.

1.2 Conclusion

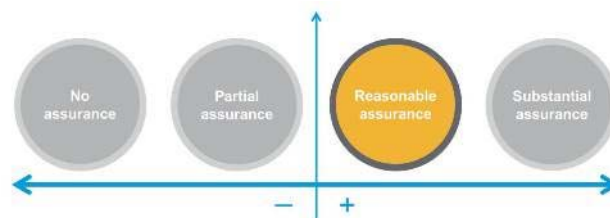
Our testing confirmed that robust controls are in place for managing liable parties and the debt collection cycle for both Council Tax and NNDR. However, weaknesses were identified in identifying liable parties through inspection of void properties due to resource limitations. Further, delays in reviewing reconciliations were also identified, which could give rise to long standing variances failing to be addressed.

We have agreed seven management actions, comprising **three medium** and **four low** priority. The medium priority actions relate to the void property inspection cycle, annual review of exemptions applied to Council Tax accounts and authorisation of NNDR refund batch payments.

Internal audit opinion:

Taking account of the issues identified, the Council can take **reasonable assurance** that the controls in place to manage this risk are suitably designed and consistently applied.

However, we have identified issues that need to be addressed in order to ensure that the control framework is effective in managing the identified risk(s).



1.3 Key findings

The key findings from this review are as follows:

- Procedural documents have been developed for key processes and are updated on an on-going basis to ensure currency.
- Council Tax base and rates for the period to 31 March 2018 were approved by Cabinet on 16 February 2017 and by the Council on 1 March 2017. The Council's revenues system parameters have been updated to reflect both approved Council Tax rates and the non-domestic rate multipliers set by the Valuation Office Agency (VOA).
- Demand notices were issued to all liable parties for NNDR and Council Tax in March 2017, with reconciliations completed by the Revenues Manager to confirm the accuracy of volume and value.

Council Tax

- Staff complete annual declarations, detailing any conflicts of interest within the Borough. Access to the accounts of these conflicts was subsequently restricted within the revenues system.
- Changes in circumstance are processed within 14 working days, with all documentation centrally retained.
- Discounts applied to Council Tax accounts are evidenced within the revenues system and are reviewed on an annual basis.
- Council Tax is recovered in line with the debt recovery timetable, including the timeliness of issuing reminders, final demands and court summonses.
- Write offs are approved in line with delegated authorisation limits. Justification for write offs was maintained.
- Refunds are reviewed and approved prior to payment, demonstrating suitable segregation of duties. Updated demand notices are subsequently issued to liable parties.

National Non-Domestic Rate (NNDR)

- Changes in circumstances are evidenced in the revenues system and processed in a timely manner following notification.
- Exemptions are granted on receipt of adequate supporting documentation and are reviewed on an annual basis.
- Mandatory and discretionary reliefs are assessed for non-domestic accounts. Applications and decisions are uploaded to the revenues system. Demand notices are subsequently issued to liable parties following decisions.

- The debt recovery timetable was followed for business rates, with demand notices, reminders and court summonses issued to liable parties documented in Civica.
- Authorisation limits are adhered to for write offs. Evidence is retained for all write offs, including for justification and approval.
- NNDR outturns for 2016/17 were submitted to the Department for Communities and Local Government. All submitted returns were signed by the Deputy Chief Executive and Finance Director.

However, the following weaknesses were identified as part of our testing:

- The Fair Collection and Debt Recovery Policy provides guidance to staff, members and customers for the payment and collection of Council Tax and non-domestic rates. The policy was most recently updated in November 2011 and therefore may not reflect current practice.
- Testing identified delays in the timeliness of reconciliation between VOA schedules of changes and the Council's revenues system, which could result in increased liabilities or overpayments for customers.
- Void properties should be inspected on a regular basis to ensure that liable parties are promptly identified and contacted. Testing identified that inspections were conducted irregularly due to staff sickness during the year prior to audit.
- Testing identified that monthly cash and refund reconciliation reviews are not conducted in a timely manner, which could lead to prolonged issues for unidentified variances.
- New Council Tax accounts should be set up within the revenues system in a timely manner, with demand notices then issued to new liable parties. However, periods of up to 72 working days were identified between notification and records being updated.
- Evidence for applied Council Tax exemptions was maintained within Civica. Through testing it was established that exemptions are not consistently reviewed each year, with the risk that ineligible exemptions will be applied to accounts.

1.4 Additional information to support our conclusion

The following table highlights the number and categories of management actions made. The detailed findings section lists the specific actions agreed with management to implement.

A number of management actions relate to multiple findings to reduce duplication.

Risk	Control design not effective*		Non Compliance with controls*		Agreed management actions		
	Low	Medium	High	Low	Medium	High	
Incorrect / inefficient council tax billing procedures (Risk Ref: MH74)	0	(16)	6	(16)	4	2	0
Incorrect / inefficient business rate billing procedures (Risk Ref: MH75)	0	(13)	4	(13)	0	1	0
Total					4	3	0

* Shows the number of controls not adequately designed or not complied with. The number in brackets represents the total number of controls reviewed in this area.

1.5 Progress made with previous audit findings

Date of previous audit	Low	Medium	High
Number of actions agreed during previous audit	2	3	0
Number of actions implemented/ superseded	1	0	0
Actions not yet fully implemented:	1	3	0

As part of this review, Gedling Borough Council has demonstrated **poor progress** in implementing agreed actions made within the **05.16/17 Council Tax** and **01.17/18 Follow Up** audit reports. Of the three medium and two low priority agreed management actions followed up, we confirmed that one has been implemented in full and the remaining four have not been implemented.

The management actions still in progress relate to update of the Fair Collection and Debt Recovery Policy, processing of new Council tax accounts within 14 working days and the timely review of NNDR and Council tax reconciliations. Updated management actions have been agreed and are detailed within section two of this report.

2 DETAILED FINDINGS

Categorisation of internal audit findings

Priority	Definition
Low	There is scope for enhancing control or improving efficiency and quality.
Medium	Timely management attention is necessary. This is an internal control risk management issue that could lead to: Financial losses which could affect the effective function of a department, loss of controls or process being audited or possible regulatory scrutiny/reputational damage, negative publicity in local or regional media.
High	Immediate management attention is necessary. This is a serious internal control or risk management issue that may lead to: Substantial losses, violation of corporate strategies, policies or values, regulatory scrutiny, reputational damage, negative publicity in national or international media or adverse regulatory impact, such as loss of operating licences or material fines.

This report has been prepared by exception. Therefore, we have included in this section, only those risks of weakness in control or examples of lapses in control identified from our testing and not the outcome of all internal audit testing undertaken.

Ref	Control	Adequate control design	Controls complied with	Audit findings and implications	Priority	Action for management	Implementation date	Responsible owner
Risk: Incorrect / inefficient council tax billing procedures (Risk Ref: MH74)								
3	New accounts are set up with 14 working days of a liability being identified. Demand notices are issued within 24 hours of a liability being processed.	Yes	No	A sample of 15 new Council Tax accounts was selected to confirm timely processing within the Civica system. In three cases, we were unable to locate new properties within the system as these had not been added to Civica. Therefore, these had not been processed in a timely manner. A further two accounts had not been updated to reflect new use for properties. Of the ten accounts updated, six had been processed within 14 days. However, one account was amended 28 days after notification of a change was received, two were updated within	Medium	New Council Tax accounts will be set up in Civica within 14 days of notification being received, ensuring that liable parties can be promptly identified and contacted. <u>Management Comment:</u> Agreed that 14 days remain the target, however, our resources are reducing due to efficiency measures and this is likely to cause greater time delays.	Immediate	Revenues Manager

Ref	Control	Adequate control design	Controls complied with	Audit findings and implications	Priority	Action for management	Implementation date	Responsible owner
				<p>47 days and a fourth was not updated until 72 working days after the new account was notified.</p> <p>Demand notices were issued within one working day following establishment within Civica.</p> <p>By not setting up new Council Tax accounts in a timely manner, there is a risk that liabilities will not be identified and addressed, resulting in the risk of Council Tax debts not being recovered in full.</p>				
4	Void properties are inspected on a cyclical basis to ensure that liability is promptly identified and actioned.	Yes	No	<p>Testing for a sample of 20 void properties confirmed that in 12 cases, inspections were conducted regularly during the year prior to audit.</p> <p>One building had only been vacant for 15 calendar days and therefore no inspection was conducted prior to new tenants taking liability. In three cases, the properties had not been vacant long enough at the time of audit to have had more than one inspection.</p> <p>For a further three properties, there were long gaps between inspections without adequate explanation: in one case, no inspections were conducted between January 2016 and July 2017; the two remaining properties were not inspected between May 2015 and May 2017.</p>	Medium	<p>The Council will consider the current provision in place for conducting cyclical inspections of void properties and identify whether the current shortfall can be met within the staffing structure.</p> <p>The frequency of the inspection cycle will be reviewed for adequacy, taking into account the Council's revenue streams and available resources.</p> <p>Alternative arrangements will be made where possible to ensure that properties currently registered as void have been inspected to</p>	1 July 2018	Revenues Manager

Ref	Control	Adequate control design	Controls complied with	Audit findings and implications	Priority	Action for management	Implementation date	Responsible owner
				<p>We were informed that the staff member responsible for conducting inspections had a significant period of sickness absence and responsibilities were not allocated to an alternate member of staff for a number of months. It was advised that the current accountable staff member is only covering the role part time for one day per week, and other responsibilities for a customer-facing role take priority, resulting in inspections being inconsistently completed.</p> <p>Without adequate provision for inspection cycles, there is a risk that void properties will not be reviewed on a regular basis. This could lead to a delay in identifying new liable parties and result in a failure to recover all due income. The Council should therefore review its current approach to the void property inspection cycle, considering whether accountabilities for inspections can be met within the current staff structure.</p>		confirm that this is still the case.		
Risk: Incorrect / inefficient business rate billing procedures (Risk Ref: MH75)								
7	<p>The VOA issues a schedule of changes to rating valuations on a weekly basis.</p> <p>Reconciliation is completed between the schedule and the</p>	Yes	No	<p>A sample of 15 weeks were selected, and testing conducted to ensure that VOA change schedules were reconciled, and amendments made in the Civica system.</p> <p>In all cases, accounts had been updated to reflect the changes</p>		Refer to management action two		

Ref	Control	Adequate control design	Controls complied with	Audit findings and implications	Priority	Action for management	Implementation date	Responsible owner
	NNDR property database and all variances are identified and rectified.			<p>notified by the VOA. In 11 cases, reconciliations had been completed within one working day of issuance, in line with best practice. A further reconciliation was completed four working days after the schedule was issued.</p> <p>However, in one case the schedule was not reconciled until 15 working days after it was issued and a second until 11 days after issuance. The third schedule, dating from 28 May 2017, was not reviewed, and amendments made within Civica, for 16 working days. In all cases, reconciliations were completed by the Revenues Team Leader and authorised by the Service Manager - Revenues and Welfare Support, demonstrating sufficient segregation of duties.</p> <p>In two cases, changes were reviewed seven and eight days respectively after reconciliation. The remaining 13 sample reconciliations were reviewed and approved within one working day.</p> <p>There is a risk that, by failing to reconcile VOA schedules of changes in a timely manner, amendments will not be made, and customers not promptly notified. This could lead to substantial customer overpayments, with an impact upon the Council's cashflow. Alternatively, where there is an increase in rateable value,</p>				

Ref	Control	Adequate control design	Controls complied with	Audit findings and implications	Priority	Action for management	Implementation date	Responsible owner
				customer relationships could be impacted.				
8	Void properties are inspected on a cyclical basis to ensure that liability is promptly identified and actioned.	Yes	No	<p>Testing was undertaken for a sample of 20 properties which were void during 2017/18. In 15 cases, inspections were undertaken on a regular basis, and at least three times per year. Fully completed and signed inspection reports had been uploaded to the Civica system.</p> <p>In one case, no inspections had been undertaken since a property became void on 20 December 2016. It was identified that this was due to the property being retrospectively listed as void, with notification only being received in November 2017. An inspection was planned for February 2018.</p> <p>For three properties in the sample, inspection records were infrequent, with limited inspections taking place between 2016 and the time of audit. As documented for Council Tax void properties, prolonged staff absence has led to inconsistent inspections and the current provisions should be considered to ensure that they are adequate.</p>		Refer to management action four		
9	Reconciliations between the Civica revenue system and the Agresso finance system are performed on a	Yes	No	Testing for a sample of five months from 2017/18 identified that, in all cases, reconciliations were completed within one month of the end of the period.		Refer to management action six		

Ref	Control	Adequate control design	Controls complied with	Audit findings and implications	Priority	Action for management	Implementation date	Responsible owner
	monthly basis to balance NNDR income.			<p>All reconciliations were reviewed by the Revenues Team Leader, demonstrating segregation of duties, and signed as reviewed. It was identified that two reviews were not dated however in the remaining three cases, review was completed within ten working days of the reconciliation being completed.</p> <p>Through testing it was identified that two reconciliations, for August and October 2017, had not been reviewed by the Service Manager - Revenues and Welfare Support at the time of audit (December 2017).</p> <p>Further, reconciliations for April and May 2017 were not reviewed until 10 August 2017. Only the reconciliation for July 2017 was reviewed in a timely manner, in August 2017.</p>				
10	<p>Refunds arising from overpayments or adjustments to circumstances and rateable values are properly authorised.</p> <p>All supporting documentation is added to Civica. For any identified refunds, liable parties are issued with an updated demand notice stating the refund to be made.</p>	Yes	No	<p>A sample of 15 refunds issued during financial year 2017/18 was selected to confirm suitable evidence and authorisation.</p> <p>In all cases, refund reasons were clear, and documentation had been recorded within the Civica system. Updated demand notices were issued in a timely manner following receipt of evidence and a decision being made, clearly stating the refund amount.</p> <p>In 11 cases, refunds were approved by the Service Manager - Revenues and Welfare Support as part of</p>	Medium	<p>Refund batch payments will be appropriately approved prior to payment in line with delegated limits.</p> <p>Consideration will be given to the most suitable member of staff to deputise in instances of absence.</p> <p><u>Management Comment:</u></p> <p>Service Manager to obtain formal budget holding authority for the</p>	Immediate	Service Manager - Revenues and Welfare

Ref	Control	Adequate control design	Controls complied with	Audit findings and implications	Priority	Action for management	Implementation date	Responsible owner
				<p>refund batches. All batches documented the same value of refund as that evidenced in the Civica system and recorded on demand notices to liable parties.</p> <p>Four of the sample refunds were approved as part of a payments batch by the Client Officer. The total value of the batch was £532,192.62 however the Client Officer has no budget holder authority and therefore should not deputise in the absence of the Service Manager - Revenues and Welfare and refunds should only be authorised in line with delegated limits.</p> <p>By failing to adhere to delegated limits, there is a risk that unsuitable refunds will be paid and not identified, or that budget will be committed where it is not available.</p>		Client Officer to authorise Refunds.		

TREASURY MANAGEMENT - EXECUTIVE SUMMARY

1.1 Background

A review of Treasury Management was undertaken as part of the approved internal audit periodic plan for 2017/18. The review focused upon investments and borrowings during the 2017/18 financial year and how these have been managed and reported to meet the Council's cashflow requirements.

Treasury needs are managed on a day to day basis by the Assistant Accountant - Treasury and the Principal Accountant. Oversight and authorisation for dealings and cashflow are provided by the Financial Services Manager and the Deputy Chief Executive and Director of Finance.

To meet the approved capital expenditure plan for 2017/18, the Council has a net borrowing need of £2.15m. This is managed through cashflow management and investment with designated counterparties. The authorised prudential limit for fixed interest rate exposure for the year is £13.2m, with approval for £2m for variable interest rate borrowing.

Investments are made where appropriate, and when the Council has over £100,000 bank balance in place to meet the day's obligations. Fixed deposits are undertaken in accordance with the Treasury Management Strategy Statement, namely:

- Investments can only be made with counterparties;
- Maximum investment with bank and building society counterparties of £3m; and
- Maximum investment with money market fund counterparties of £4m.

Using reports from the Council's treasury management advisors, Capita, counterparties are regularly assessed for suitability. Deposit decisions are made based upon the content of these reports and the Treasury Management Strategy Statement.

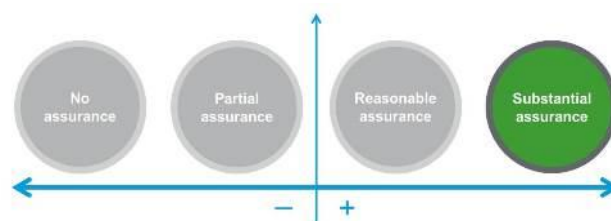
1.2 Conclusion

Our work has confirmed that there are robust controls in place for treasury management, and these are consistently complied with at the Council. Daily, weekly and monthly review cycles are in place. Investment and borrowing decisions are appropriately authorised and documented. Treasury management decisions are made in line with the Council-ratified Treasury Management Strategy Statement.

One low priority management action has been agreed for developing a bank mandate matrix.

Internal audit opinion:

Taking account of the issues identified, the Council can take substantial assurance that the controls upon which the organisation relies to manage the identified risks are suitably designed, consistently applied and operating effectively.



1.3 Key findings

The key findings from this review are as follows:

- A Treasury Management Strategy Statement for the 2017/18 financial year has been developed, including prudential indicators and authorisation limits for the period. The Strategy Statement was approved by both the Cabinet and the Council prior to commencement of the financial year.
- There are procedures notes in place for treasury management. They cover both general processes as well as providing guidance for specific systems.
- Capita, as the Council's treasury management advisors, issue weekly credit worthiness reports for all approved counterparties. The reports are reviewed by the Assistant Accountant - Treasury and as part of weekly treasury meetings.
- It was noted that there is no central record of staff included on bank mandates for the Council's counterparties. There is a risk that the Council will not identify where inappropriate or unsuitable authorisation limits have been set, particularly in regard to leavers.
- It was confirmed that, prior to any new investments being made, the Council requires a minimum bank balance of £100,000 to ensure that current liabilities can be met. Where suitable, any excess is invested in short-term deposits.
- Fixed deposits with counterparties are undertaken in accordance with the Treasury Management Strategy and are authorised in line with delegated authority limits.
- Loan files are updated on an ongoing basis to reflect applied interest and principal repayments.
- Most of the Council's borrowings are short-term, with two instances of short-term borrowing during financial year 2017/18. In both cases, appropriate approval was received prior to borrowings being agreed and repaid.
- The Council has six long-term borrowings, all with the Public Works Loan Board (PWLB). These borrowings are reported on an ongoing basis, reconciled each month and reviewed as part of weekly treasury meetings.
- Quarterly treasury activity reports are presented to the Cabinet, detailing the current and historic performance of investments, future maturities and outstanding loans.
- Monthly reconciliations are completed in a timely manner following period end between treasury records, the Agresso finance system and bank accounts. Variances are investigated and supporting evidence provided. Reconciliations are completed by a responsible member of staff, demonstrating segregation of duties.
- Cashflow forecasts are updated on an ongoing basis. Assumptions are built into the forecast based upon comparable prior periods until accurate estimates can be made. Final figures are added as they become available, including for cash receivables and payables, direct debit payments and approved invoices.

1.4 Additional information to support our conclusion

The following table highlights the number and categories of management actions made. The detailed findings section lists the specific actions agreed with management to implement.

Risk	Control design not effective*		Non Compliance with controls*		Agreed management actions		
					Low	Medium	High
Failure to maintain liquidity (Risk Ref: MH61)	0	(12)	1	(12)	1	0	0
Total					1	0	0

* Shows the number of controls not adequately designed or not complied with. The number in brackets represents the total number of controls reviewed in this area.

HOUSING NEEDS - EXECUTIVE SUMMARY

1.1 Background

An audit of Housing Needs was undertaken as part of the approved internal audit periodic plan for 2017/18.

The government is committed to preventing and reducing homelessness, and to no one ever having to spend a night on the streets. This is the key driver behind the implementation of new legislation, the Homelessness Reduction Act, which will commence in April 2018.

The Act is designed to significantly reform England's homelessness legislation by placing duties on local authorities to intervene at earlier stages to prevent homelessness in their areas. It also requires local authorities to provide homelessness assistance to all those affected, not just those who are protected under existing legislation.

As part of the Act's implementation the government is revising the existing statutory code of guidance. This will provide updated guidance to local authorities on how they should exercise their homelessness functions and apply the legislation in practice.

The Council have a small allocation of emergency housing stock to issue as temporary accommodation. The 11 units are split across the Council with some more suitable for individuals/smaller families and others more suited to larger families and/or individuals requiring disabled access. The Council also has arrangements in place with Rushcliffe Borough Council, YMCA and also utilises Bed and Breakfasts/Hotels to provide emergency housing for people made homeless, where necessary.

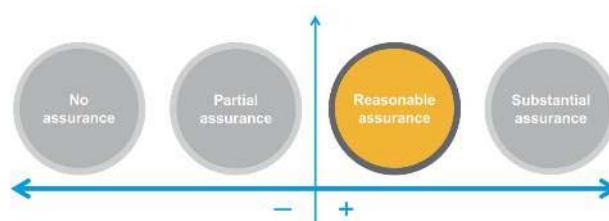
1.2 Conclusion

Our review has concluded that whilst the Council is taking the necessary steps to ensure compliance with the new legislation, there are areas of control weakness and as a result, five management actions have been agreed with Management comprising of two 'medium' and three 'low' priority actions.

Internal audit opinion:

Taking account of the issues identified, the Council can take **reasonable assurance** that the controls in place to manage this risk are suitably designed and consistently applied.

However, we have identified issues that need to be addressed in order to ensure that the control framework is effective in managing the identified risk(s).



1.3 Key findings

The key findings from this review are as follows:

- The Council have in place a five-year Homelessness Strategy. The Strategy is a joint one with Rushcliffe Borough Council and Broxtowe Borough Council and was approved by Cabinet on the 7 December 2017. The three Councils have strategic responsibility for meeting legislative requirements under the Homelessness Act 2002. Section 1(4) of the Homelessness Act 2002 requires Local Authorities to publish a new Homelessness Strategy within a period of five years. This is the second joint homelessness review for the three Boroughs; the last joint Homelessness Strategy was published in 2013.
- The Council have clear out of hours arrangements in place so that emergency housing can be provided, no matter what time of day. All staff within the Housing Needs Department are provided with mobile phones and are on an 'on-call' rota, whereby one member of staff is always on hand to handle any calls which come in and provide a temporary solution for the night.
- The Council have an arrangement in place with Framework, who provide 24/7 outreach staff when cases are referred onto them to provide support to homeless people that get in touch with the Council or are reported by a member of public.
- Through testing of a sample of 15 individuals who utilised emergency accommodation in the current financial year, it was confirmed that where the homeless person had used the Councils own housing stock, no invoice was raised as the amount of the bill to be issued was covered by the individuals housing benefits.
- Where invoices are raised as the amount charged is not covered by benefits, these are passed onto the Corporate Debt Recovery Team and procedures are implemented in line with the Sundry Debtors Policy. In accordance with those procedures, should the amount invoiced need to be written off, as with any other write off, authorisation is received from the S151 Officer before processing.
- Upon receipt of an invoice from an emergency housing provider, the amount billed is reconciled against the number of nights which the homeless person utilised the emergency housing, which is obtained from the original booking. Once confirmed, invoice requisitions are authorised by the Service Manager - Revenues and Welfare Support, before being passed onto the Creditors Team for payment.
- Quarterly reports are provided to Senior Management Team which summarise key Housing Needs statistics. Furthermore, a new module is being added to the existing Abris system, bringing it more in line with the change in legislation. This additional module has been designed to ensure the Authority is compliant with the new legislation. This new module will be able to produce additional performance statistics which will be reported up to Senior Management Team.

However, five management actions have been agreed as a result of the review comprising of two 'medium' priority and three 'low' priority actions. The two 'medium' priority actions relate to the following issues identified:

- Through testing of a sample of 15 people placed into emergency housing in the current financial year, it was confirmed that in three instances, there was no evidence to confirm that the individual had been assessed against the five assessment criteria. Without retaining evidence that the individual has been assessed against the criteria, there is a risk that legislation is not complied with.
- Through testing of a sample of 15 individuals placed into emergency housing in the current financial year, it was confirmed that:
 - In three instances, there was no Final Offer Letter retained; and
 - In five instances, there was either no Housing Options Assessment retained, or there was no signed copy from the homeless individual.

Again, without retaining adequate evidence on file, there is a risk that legislation is not complied with.

1.4 Additional information to support our conclusion

The following table highlights the number and categories of management actions made. The detailed findings section lists the specific actions agreed with management to implement.

Risk	Control design not effective*		Non Compliance with controls*		Agreed management actions		
	0	(3)	0	(3)	Low	Medium	High
Lack of an effective Housing Strategy	0	(3)	0	(3)	0	0	0
Incorrect application of the housing allocations Policy	0	(3)	1	(3)	1	0	0
Incorrect assessment of homeless application	0	(7)	4	(7)	2	2	0
Total					3	2	0

* Shows the number of controls not adequately designed or not complied with. The number in brackets represents the total number of controls reviewed in this area.

2 DETAILED FINDINGS

Categorisation of internal audit findings

Priority	Definition
Low	There is scope for enhancing control or improving efficiency and quality.
Medium	Timely management attention is necessary. This is an internal control risk management issue that could lead to: Financial losses which could affect the effective function of a department, loss of controls or process being audited or possible regulatory scrutiny/reputational damage, negative publicity in local or regional media.
High	Immediate management attention is necessary. This is a serious internal control or risk management issue that may lead to: Substantial losses, violation of corporate strategies, policies or values, regulatory scrutiny, reputational damage, negative publicity in national or international media or adverse regulatory impact, such as loss of operating licences or material fines.

This report has been prepared by exception. Therefore, we have included in this section, only those risks of weakness in control or examples of lapses in control identified from our testing and not the outcome of all internal audit testing undertaken.

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Ref	Control	Adequate control design	Controls complied with	Audit findings and implications	Priority	Action for management	Implementation date	Responsible owner
Risk: Incorrect assessment of homeless application								
3	Before people are placed in emergency housing, they are assessed against five criteria. Only if they meet all of the criteria are they eligible for emergency housing. The assessment criteria is as follows: <ul style="list-style-type: none"> • Homeless; • Eligibility; • Priority Need; • Intentionality; and 	Yes	No	Through testing of a sample of 15 people placed into emergency housing in the current financial year, it was confirmed that in three instances, there was no evidence to confirm that the individual had been assessed against the five assessment criteria, as there were no final offer letters retained on file. <p>Without being able to provide evidence to justify the housing needs assessment, there is a risk of non-compliance with legislation.</p>	Medium	With the changes in legislation and new systems being implemented, staff will ensure that final offer letters are retained on file for each homeless application processed.	30 June 2018	Service Manager Revenues and Welfare Support

Ref	Control	Adequate control design	Controls complied with	Audit findings and implications	Priority	Action for management	Implementation date	Responsible owner
	<ul style="list-style-type: none"> Local Connection. 							
4	<p>Records of people placed into emergency housing are held centrally on Abrisas, in accordance with legislation. Key records include:</p> <ul style="list-style-type: none"> Homeless applications; Authorisation to make enquiries document; Housing Options Assessments; A signed S214; and A signed S184. Letter confirming final offer 	Yes	No	<p>Through testing of a sample of 15 individuals placed into emergency housing in the current financial year, it was confirmed that:</p> <ul style="list-style-type: none"> In three instances, there was no Final Offer Letter retained; and In five instances, there was either no Housing Options Assessment retained, or there was no signed copy from the homeless individual. <p>Without retaining all records, there is a risk that legislation is not complied with.</p> <p>Under the new Act, anyone potentially at risk of homelessness (for example an individual who calls the Council for advice or expresses a concern before being made homeless) is also required to complete a homeless application. This is to ensure that the Council has logged the individual and is aware of their circumstances, increasing the chances of preventing homelessness. In line with the new legislation, the Council is updating their current database in order to ensure that all key records are stored.</p>	Medium	With the changes in legislation and new systems being implemented, staff will ensure that key records are retained on Abrisas.	30 June 2018	Service Manager Revenues and Welfare Support

FOLLOW UP PART 2 - EXECUTIVE SUMMARY

1.1 Introduction

As part of the approved internal audit periodic plan for 2017/18 we have undertaken a review to follow up progress made by the Council to implement the previously agreed management actions. The audits considered as part of the follow up review were:

- 06.16/17 Housing Benefits;
- 02.17/18 Geographic Information System, Land Charges, Street Naming & Numbering;
- 05.17/18 Cash and Bank;
- 07.17/18 Creditors and e-Procurement;
- 08.17/18 Car Parks;
- 09.17/18 Housing Benefits and Council Tax Reduction Scheme;
- 10.17/18 Events Management; and
- 12.17/18 Enforcement.

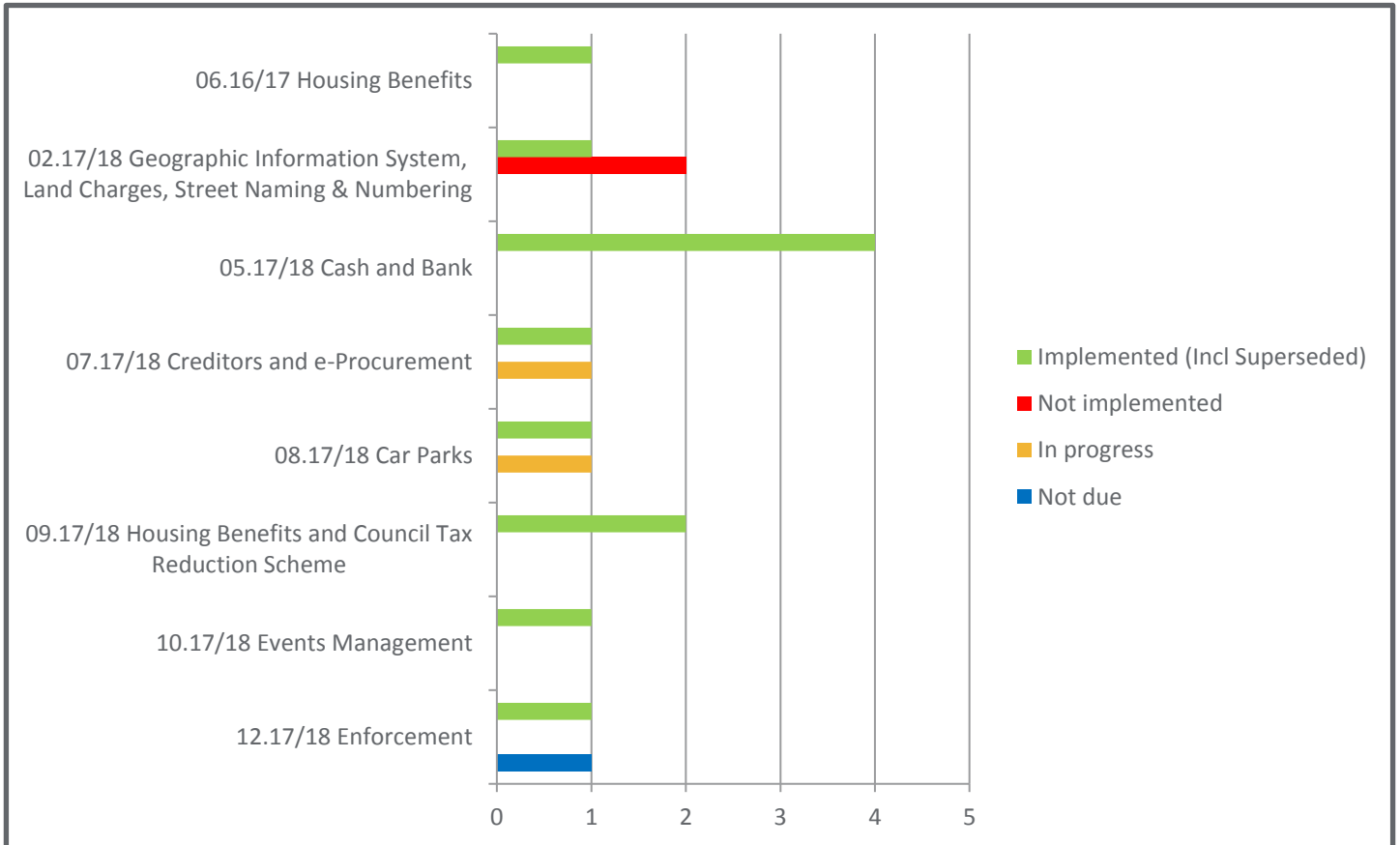
The 17 management actions considered in this review comprised of one 'high', two 'medium' and 14 'low' actions. Concentrating on the actions classified as 'high' and 'medium', the focus of this review was, to provide assurance that all actions previously made have been adequately implemented. For actions categorised as 'low' we have accepted management's assurance regarding their implementation.

1.2 Conclusion

Taking account of the issues identified in the remainder of the report, in our opinion Gedling Borough Council has demonstrated **good progress** in implementing agreed management actions.

We have reiterated management actions where these have not yet been implemented. In addition we have made new management actions where appropriate; these are detailed in section 2 of this report.

The following graph highlights the progress made on the actions that have been followed up.



1.3 Action tracking

Action tracking enhances an organisation’s risk management and governance processes. It provides management with a method to record the implementation status of actions made by assurance providers, whilst allowing the Audit Committee to monitor actions taken by management.

Gedling Borough Council's management maintain an audit recommendation log for internal tracking and are currently in the process of switching to Covalent for this process.

1.4 Progress on actions

Implementation status by review	Number of actions agreed	Status of management actions					
		Implemented (1)	Implementation ongoing (2)	Not implemented (3)	Superseded (4)	Not yet due (5)	Confirmed as completed or no longer necessary (1)+(4)
06.16/17 Housing Benefits	1	1	0	0	0	0	1
02.17/18 Geographic Information System, Land Charges, Street Naming & Numbering	3	1	0	2	0	0	1
05.17/18 Cash and Bank	4	4	0	0	0	0	4
07.17/18 Creditors and e-Procurement	2	1	1	0	0	0	1
08.17/18 Car Parks	2	1	1	0	0	0	1
09.17/18 Housing Benefits and Council Tax Reduction Scheme	2	2	0	0	0	0	2
10.17/18 Events Management	1	1	0	0	0	0	1
12.17/18 Enforcement	2	1	0	0	0	1	1

Implementation status by management action priority	Number of actions agreed	Status of management actions					
		Implemented (1)	Implementation ongoing (2)	Not implemented (3)	Superseded (4)	Not yet due (5)	Confirmed as completed or no longer necessary (1)+(4)
Low	14	9	2	2	0	1	9
Medium	2	2	0	0	0	0	2
High	1	1	0	0	0	0	1
Totals	17	12	2	2	0	1	12

RISK MANAGEMENT - EXECUTIVE SUMMARY

1.1 Background

An audit Risk Management was undertaken as part of the approved internal audit periodic plan for 2017/18. Our review was undertaken to ensure processes are in place to identify, assess and manage the risks the Council faces.

The Council has an established Risk Management Strategy and Framework in place, which is designed to reflect current best practice in Local Authority Risk Management.

Effective risk management assists in achieving the Council's vision and strategic objectives and helps to optimise the quality and efficiency of its service delivery. Therefore, it is imperative that there is an effective risk management system and assurance framework. The achievement of the Council's strategic objectives is underpinned by the effectiveness of the controls identified to mitigate the principal risks which would affect the objectives being attained.

The Risk Management Strategy and Framework were last reviewed in July 2017 and are next due for review in July 2020. The Council's approach to Risk Management has undergone significant change since the introduction of a new Section 151 Officer last year. All risks are ultimately 'owned' by the relevant Service Managers, who are required to review and update risk registers in line with procedure as outlined in the Risk Management Strategy and Framework.

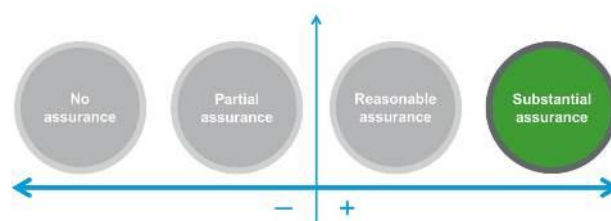
The risks identified are recorded at either the corporate level, in a Corporate Risk Register or at an operational level, in Service Risk Registers. This two-tier approach ensures that the highest level strategic risks, those which present the greatest challenge to the Council, are identified, evaluated and closely monitored. All risks, both strategic and operational, are monitored by the Senior Leadership Team, which discusses the risk registers quarterly and then report to the Audit Committee quarterly as well. This enables risk scores to be challenged and re-evaluated and facilitates discussion regarding emerging and changing risks. The Council's Risk Register is reported to the Audit Committee quarterly.

1.2 Conclusion

There is an appropriate control framework in place for governing Risk Management. Our review concluded that key controls are being applied adequately and effectively. We identified no issues that required us to comment upon or to raise management actions that would require improvement actions to be taken. Therefore, we are able to offer a Substantial Assurance audit opinion on the work undertaken.

Internal audit opinion:

Taking account of the issues identified, the Council can take substantial assurance that the controls upon which the organisation relies to manage the identified risk(s) are suitably designed, consistently applied and operating effectively.



1.3 Key findings

The key findings from this review are as follows:

- The Council's Constitution contains high level key controls and defines the ownership arrangements for the management of all levels of risk within the Council.
- The Council has a Risk Management Strategy in place, and is approved by the Audit Committee and by full Council.
- The latest Risk Management Strategy includes guidance on the identification, scoring and assessment, evaluation, treatment and reporting of risks.
- The Council has determined its risk appetite and this is set out on a risk by risk basis in the Corporate and Service Risk Registers.
- A Senior Leadership Team is in place which meets each quarter to discuss the risks faced by the Council.
- The Audit Committee receive quarterly reports with reference to the effectiveness of risk management procedures and notification of Internal Audit management actions in respect of these.
- A Corporate Risk Register is maintained which contains key strategic risks and is subject to review at each quarterly Senior Leadership Team meeting.
- A risk register is maintained for each service area and which is updated and reviewed each quarter by the Service Manager before being reported to the Senior Leadership Team.
- All risks have been assigned a risk owner who is responsible for assessing and monitoring that risk.
- Risks are documented and assessed in terms of likelihood and impact.
- Risks are scored consistently using pre-determined definitions, and plotted on the risk registers correctly.
- Controls are put in place to mitigate each risk and these are documented on the risk register.
- Any significant service area risks are raised at Senior Leadership Team meetings and if necessary, are evaluated and are escalated into the Corporate Risk Register.

We would like to take this opportunity to thank staff and Managers involved in this review for their co-operation and assistance throughout.

1.4 Additional information to support our conclusion

The following table highlights the number and categories of management actions made. The detailed findings section lists the specific actions agreed with management to implement.

Risk	Control design		Non-Compliance with controls		Agreed management actions		
					Low	Medium	High
Inadequate / inappropriate Risk Management Strategy (Risk Ref: MH25).	0	(12)	0	(12)	0	0	0
Total					0	0	0

2 DETAILED FINDINGS AND ACTION PLAN

Categorisation of internal audit findings

Priority	Definition
Low	There is scope for enhancing control or improving efficiency and quality.
Medium	Timely management attention is necessary. This is an internal control risk management issue that could lead to: Financial losses which could affect the effective function of a department, loss of controls or process being audited or possible regulatory scrutiny/reputational damage, negative publicity in local or regional media.
High	Immediate management attention is necessary. This is a serious internal control or risk management issue that may lead to: Substantial losses, violation of corporate strategies, policies or values, regulatory scrutiny, reputational damage, negative publicity in national or international media or adverse regulatory impact, such as loss of operating licences or material fines.

There were no management actions raised as a result of the review.



Subject: Annual Internal Audit Report 2017/18

Date: 24 July 2018

Author: Chris Williams – Head of Internal Audit (RSM)

1. Purpose of the Report

1.1 To report on the activities of Internal Audit during the 2017/18 financial year that includes, amongst other matters, an opinion on the overall adequacy and effectiveness of the Council's internal control environment.

2. Background

The role of Internal Audit

2.1 The role of Internal Audit is to provide management with an objective assessment of the adequacy and effectiveness of internal control, risk management and governance arrangements. Internal Audit is therefore a key part of Gedling Borough Council's assurance cycle, and if used properly, can help to inform and update the Council's risk profile. Internal Audit is just one of the sources of assurance available to the Council and the Audit Governance Statement.

2.2 Under Regulation 6(1) of the Accounts and Audit (England) Regulations 2015, which amended the 2011 Regulations, authorities are required to publish an Annual Governance Statement in line with the CIPFA/SOLACE Framework "*Delivering Good Governance in Local Government*", to meet with that statutory requirement.

2.3 The Council's 2017/18 Internal Audit Plan was delivered by RSM Risk Assurance Services LLP on an outsourced basis.

Annual Internal Audit Report

2.4 The report summarises the work undertaken by Internal Audit during the financial year 2017/18 to formulate that opinion.

2.5 The overall opinion issued to Gedling Borough Council for the 12 months ending 31 March 2018 is as follows:

“Gedling Borough Council has adequate and effective framework for risk management, governance and internal control. However, our work has identified further enhancements to the framework for risk management, governance and internal control to ensure that it remains adequate and effective.”

2.6 The Council has an established Risk Management Strategy in place. The risks identified are recorded at either the corporate level, in a Corporate Risk Register or at an operational level, in Service Risk Registers. This two-tier approach ensures that the highest level strategic risks, those which present the greatest challenge to the Council, are identified, evaluated and closely monitored by the Audit Committee on a quarterly basis. Responsibility for the scrutiny of directorate risks rests with the Senior Leadership Team.

2.7 We have taken into consideration the governance and oversight related elements of each of the reviews undertaken as part of the 2017/18 Internal Audit Plan. There is a sound governance framework in place and we have observed that the Audit Committee is effective in monitoring and challenging management and holding them to account.

An audit of Corporate Governance, with a specific focus on Members Interests was undertaken as part of the approved Internal Audit Plan for 2017/18. This audit concluded that the Council’s governance arrangements are adequate to provide assurance to the public that members are fully compliant with the Code of Conduct and that all relevant declarations of interests are made and recorded in a Register of Interests. This audit resulted in a substantial assurance opinion.

2.8 We undertook 20 internal audit reviews in 2017/18, which resulted in an assurance opinion. There were 15 reviews (75%) from which the Council can take substantial assurance and five reviews (25%) from which the Council can take reasonable assurance.

During the year we raised a total of 53 management actions across assurance and follow up reviews. Of the 53 management actions raised: one was ‘high’ priority, 12 were ‘medium’ priority and 40 were ‘low’ priority actions.

3. Recommendations

3.1 Members are requested to receive and accept the Report as presented.



GEDLING BOROUGH COUNCIL

Annual Internal Audit Report 2017/2018

24 July 2018

This report is solely for the use of the persons to whom it is addressed.
To the fullest extent permitted by law, RSM Risk Assurance Services LLP
will accept no responsibility or liability in respect of this report to any other party.



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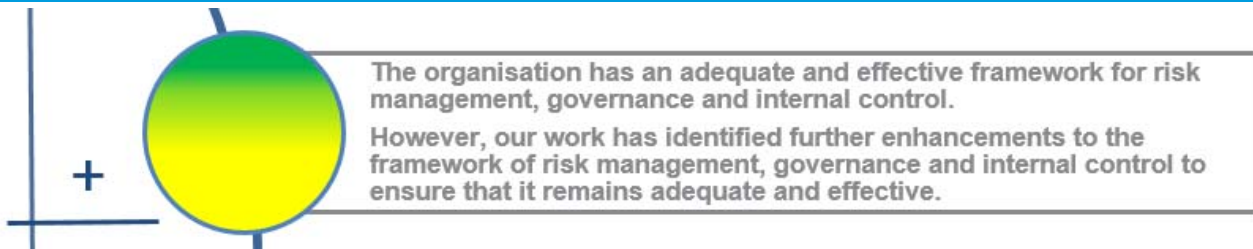
1 THE ANNUAL INTERNAL AUDIT OPINION

This report provides an annual internal audit opinion, based upon and limited to the work performed, on the overall adequacy and effectiveness of the Council's risk management, control and governance processes. The opinion should contribute to the Council's annual governance reporting.

1.1 The opinion

For the 12 months ended 31 March 2018, the Head of Internal Audit opinion for Gedling Borough Council is as follows:

Head of internal audit opinion 2017/2018



Please see appendix A for the full range of annual opinions available to us in preparing this report and opinion.

1.2 Scope and limitations of our work

The formation of our opinion is achieved through a risk-based plan of work, agreed with management and approved by the Audit Committee. Our opinion is subject to inherent limitations, as detailed below:

- the opinion does not imply that internal audit has reviewed all risks and assurances relating to the Council;
- the opinion is substantially derived from the conduct of risk-based plans generated from a robust and Council-led assurance framework. As such, the assurance framework is one component that the Council takes into account in completing its annual governance reporting;
- the opinion is based on the findings and conclusions from the work undertaken, the scope of which has been agreed with management / lead individual;
- the opinion is based on the testing we have undertaken, which was limited to the area being audited, as detailed in the agreed audit scope;
- where strong levels of control have been identified, there are still instances where these may not always be effective. This may be due to human error, incorrect management judgement, management override, controls being by-passed or a reduction in compliance;
- due to the limited scope of our audits, there may be weaknesses in the control system which we are not aware of, or which were not brought to attention; and
- it remains management's responsibility to develop and maintain a sound system of risk management, internal control and governance, and for the prevention and detection of material errors, loss or fraud. The work of internal audit should not be seen as a substitute for management responsibility around the design and effective operation of these systems.

1.3 Factors and findings which have informed our opinion

Governance

We have taken into consideration the governance and oversight related elements of each of the reviews undertaken as part of the 2017/18 internal audit plan. There is a sound governance framework in place and we have observed that the Audit Committee is effective in monitoring and challenging management and holding them to account.

An audit of Corporate Governance, with a specific focus on Members Interests was undertaken as part of the approved internal audit plan for 2017/18. This audit resulted in a substantial assurance opinion.

Risk Management

Risk Management systems and processes were reviewed throughout the course of all audits within the Audit Plan. Systems and processes are designed to reflect current best practice in Local Authority Risk Management. The risks identified are recorded at either the corporate level, in a Corporate Risk Register or at an operational level, in Service Risk Registers.

An audit of Risk Management was undertaken during 2017/18, which resulted in a substantial assurance opinion.

Internal Control

We undertook 20 internal audit reviews in 2017/18, which resulted in an assurance opinion. There were 15 reviews (75%) from which the Council can take substantial assurance and five reviews (25%) were carried out from which the Council can take reasonable assurance.

During the year we raised a total of 53 management actions across assurance and follow up reviews. Of the 53 management actions raised: one was 'high' priority, 12 were 'medium' priority and 40 were 'low' priority actions.

Two advisory reviews were undertaken in 2017/18:

- Ethical Phishing Campaign - A simulated phishing campaign to assess the level of user awareness in respect of current cyber risks. A report in presentation format was issued to the senior management team and presented to the Audit Committee;
- Organisational Development – This advisory review was undertaken to assess whether the Council is building the right skills, capabilities and processes to secure organisational resilience and manage key organisational risks and whether the Council has a plan for attracting, developing and retaining the workforce with the skills and capabilities they will need in future.

A summary of internal audit work undertaken, and the resulting conclusions, is provided at appendix B.

2 THE BASIS OF OUR INTERNAL AUDIT OPINION

As well as those headlines discussed at paragraph 1.3, the following areas have helped to inform our opinion. A summary of internal audit work undertaken, and the resulting conclusions, is provided at appendix B.

2.1 Acceptance of internal audit management actions

Management have agreed actions to address all of the findings reported by the internal audit service during 2017/2018.

2.2 Implementation of internal management actions

Our follow up of the actions agreed to address previous years' internal audit findings shows that the Council had made either reasonable or good progress in implementing the agreed actions across the two planned follow up reviews. Details of the follow up work is summarised below:

Follow Up 1: Reasonable Progress

Our Follow Up work has concluded that the Council has demonstrated reasonable progress in implementing the agreed management actions. Of the 16 management actions reviewed, 10 management actions had been fully implemented, one was considered to be ongoing, four had not been implemented and one had been superseded.

Follow Up 2: Good Progress

Our Follow Up work has concluded that the Council has demonstrated good progress in implementing the agreed management actions. Of the 17 management actions reviewed, 12 management actions had been fully implemented, two were considered to be ongoing, two had not been implemented and for one action, the implementation date was not yet due.

2.3 Working with other assurance providers

In forming our opinion, we have not placed any direct reliance on other assurance providers.

3 OUR PERFORMANCE

3.1 Conflicts of interest

RSM has not undertaken any work or activity during 2017/2018 that would lead us to declare any conflict of interest.

3.2 Conformance with internal auditing standards

RSM affirms that our internal audit services are designed to conform to the Public Sector Internal Audit Standards (PSIAS).

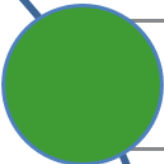
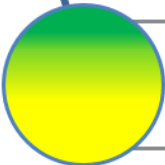

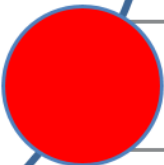
Under PSIAS, internal audit services are required to have an external quality assessment every five years. Our risk assurance service line commissioned an external independent review of our internal audit services in 2016 to provide assurance whether our approach meets the requirements of the International Professional Practices Framework (IPPF) published by the Global Institute of Internal Auditors (IIA) on which PSIAS is based.

The external review concluded that “there is a robust approach to the annual and assignment planning processes and the documentation reviewed was thorough in both terms of reports provided to Audit Committee and the supporting working papers.” RSM was found to have an excellent level of conformance with the IIA’s professional standards.

The risk assurance service line has in place a quality assurance and improvement programme to ensure continuous improvement of our internal audit services. Resulting from the programme, there are no areas which we believe warrant flagging to your attention as impacting on the quality of the service we provide to you.

APPENDIX A: ANNUAL OPINIONS

The following shows the full range of opinions available to us within our internal audit methodology to provide you with context regarding your annual internal audit opinion.

Annual opinions	Factors influencing our opinion
 <p>The organisation has an adequate and effective framework for risk management, governance and internal control.</p>	<p>The factors which are considered when influencing our opinion are:</p> <ul style="list-style-type: none"> • inherent risk in the area being audited; • limitations in the individual audit assignments; • the adequacy and effectiveness of the risk management and / or governance control framework; • the impact of weakness identified; • the level of risk exposure; and • the response to management actions raised and timeliness of actions taken.
<p>+</p>  <p>The organisation has an adequate and effective framework for risk management, governance and internal control. However, our work has identified further enhancements to the framework of risk management, governance and internal control to ensure that it remains adequate and effective.</p>	
<p>-</p>  <p>There are weaknesses in the framework of governance, risk management and control such that it could become, inadequate and ineffective.</p>	
 <p>The organisation does not have an adequate framework of risk management, governance or internal control.</p>	

APPENDIX B: SUMMARY OF INTERNAL AUDIT WORK COMPLETED 2017/2018

Report previously seen by the Audit Committee and included for information purposes only:

Assignment	Status	Opinion issued	Actions agreed		
			H	M	L
Follow Up 1	Final	Reasonable Progress	0	1	4
Geographic Information Systems, Land Charges, Street Naming and Numbering	Final		0	0	3
Corporate Governance	Final		0	0	0
Ethical Phishing Campaign	Final	Advisory Review		n/a	
Cash and Banking	Final		0	1	3
S106 Agreements and Community Infrastructure Levy	Final		0	0	0
Creditors and e-Procurement	Final		0	0	2
Car Parks	Final		0	1	1
Housing Benefits and Council Tax Reduction Scheme	Final		1	0	1

Assignment	Status	Opinion issued	Actions agreed		
			H	M	L
Events Management	Final		0	0	1
Organisational Development	Final	Advisory Review		n/a	
Enforcement	Final		0	0	2
Payroll	Final		0	0	0
Contract Management	Final		0	1	3
Debtors and Debt Recovery	Final		0	1	2
Partnerships and Voluntary Sector Grant Aid	Final		0	1	4
Main Accounting Systems	Final		0	0	1
Council Tax and NNDR	Final		0	3	4
Capital Accounting and Asset Management	Final		0	0	2

Assignment	Status	Opinion issued	Actions agreed		
			H	M	L
Budgetary Control and Setting	Final		0	0	0
Treasury Management	Final		0	0	1
Housing Needs	Final		0	3	2
Follow Up 2	Final	Good Progress	0	0	4
Risk Management	Final		0	0	0

FOR FURTHER INFORMATION CONTACT

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As a practising member firm of the Institute of Chartered Accountants in England and Wales (ICAEW), we are subject to its ethical and other professional requirements which are detailed at <http://www.icaew.com/en/members/regulations-standards-and-guidance>.

The matters raised in this report are only those which came to our attention during the course of our review and are not necessarily a comprehensive statement of all the weaknesses that exist or all improvements that might be made. Actions for improvements should be assessed by you for their full impact. This report, or our work, should not be taken as a substitute for management's responsibilities for the application of sound commercial practices. We emphasise that the responsibility for a sound system of internal controls rests with management and our work should not be relied upon to identify all strengths and weaknesses that may exist. Neither should our work be relied upon to identify all circumstances of fraud and irregularity should there be any.

Our report is prepared solely for the confidential use of Gedling Borough Council, and solely for the purposes set out herein. This report should not therefore be regarded as suitable to be used or relied on by any other party wishing to acquire any rights from RSM Risk Assurance Services LLP for any purpose or in any context. Any third party which obtains access to this report or a copy and chooses to rely on it (or any part of it) will do so at its own risk. To the fullest extent permitted by law, RSM Risk Assurance Services LLP will accept no responsibility or liability in respect of this report to any other party and shall not be liable for any loss, damage or expense of whatsoever nature which is caused by any person's reliance on representations in this report.

This report is released to you on the basis that it shall not be copied, referred to or disclosed, in whole or in part (save as otherwise permitted by agreed written terms), without our prior written consent.

We have no responsibility to update this report for events and circumstances occurring after the date of this report.

RSM Risk Assurance Services LLP is a limited liability partnership registered in England and Wales no. OC389499 at 6th floor, 25 Farringdon Street, London EC4A 4AB.

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Report to Audit Committee

Subject: KPMG External Audit Report 2017/18
Date: 24 July 2018
Author: Deputy Chief Executive and Director of Finance

1. Purpose of the Report

To inform Members of the key findings arising from KPMG's (the Council's external auditors) audit work in respect of 2017/18.

2. Background

It is a requirement that the Council's financial statements are audited on an annual basis and that in addition the auditors undertake all work necessary to support their conclusion on value for money (VFM).

3. Proposal

As external auditors, KPMG have concluded the audit of the Council's financial statements for 2017/18. KPMG's report, summarising their key findings, has not yet been received, however it will be circulated prior to the meeting. The report also summarises the work done to support KPMG's conclusion on the Council's arrangements to secure economy, efficiency and effectiveness in the use of resources (the VFM conclusion). It is proposed that the report is noted.

4. Resource Implications

There are no specific resource implications arising from this report.

5. Recommendation

Members are recommended to note the KPMG External Audit Report for 2017/18.

6. Appendices

1. KPMG External Audit Report 2017/18 – to follow.



Report to Audit Committee

Subject: Annual Governance Statement 2017/18 and Statement of Accounts 2017/18

Date: 24 July 2018

Author: Deputy Chief Executive and Director of Finance

1. Purpose of the Report

To seek approval of the Council's Annual Governance Statement 2017/18 and the Statement of Accounts 2017/18.

2. Background

2.1 Overview

The Accounts and Audit Regulations 2015 require the Council to conduct a review of the effectiveness of the system of internal control and to prepare an Annual Governance Statement (AGS). The Council's AGS for 2017/18 is attached at Appendix 1, and also accompanies the Statement of Accounts at pages 90 to 97 of Appendix 2. The Regulations require that the Annual Governance Statement must be approved in advance of the approval of the Statement of Accounts. The AGS was signed by the Leader of the Council and the Chief Executive on 31 May 2018.

The Regulations also require the responsible financial officer to sign and date the Council's Statement of Accounts by 31 May 2018, and to certify that the Statement presents a true and fair view of the financial position of the authority and the authority's income and expenditure for that year. Accordingly, the Deputy Chief Executive and Director of Finance (the Chief Financial Officer) signed and certified the Council's Statement of Accounts on 31 May 2018.

The Regulations further require that by 31 July 2018 the Statement of Accounts must have been considered and approved by Members and at Gedling this is within the remit of the Audit Committee. Following approval, the Statement of Accounts must be re-signed by the Chief Financial Officer, prior to being signed and dated by the Chair of the Audit Committee.

The Statement of Accounts for 2017/18 has now been audited by KPMG and is attached at Appendix 2. The accounts should be considered giving due regard to any comments made by the auditor in the KPMG External Audit Report, which is an item elsewhere on this agenda.

Please note that at the time of writing this report, the final External Audit Report has not been received from KPMG, therefore the attached Statement of Accounts remains subject to audit adjustment. If any final changes are made, these will be highlighted for Members at the meeting.

In addition to the Annual Governance Statement and Statement of Accounts, the Council is required to prepare a Narrative Statement which includes comment on the Council's financial performance and the economy, efficiency and effectiveness of its use of resources over the financial year. This forms part of the Statement of Accounts and can be found at pages 3 to 13 of Appendix 2.

Once approved, the Council is required to publish the Annual Governance Statement, Statement of Accounts and Narrative Statement on its website.

2.2 The Economy

The original expectation for 2017/18 was that Bank Rate would be unlikely to rise during the Brexit negotiation period, with a first rise in early 2019 unless strong domestically generated inflation was to emerge. During 2017 there was a major shift in expectation, with a sharp increase in inflation caused by the devaluation of sterling after the EU referendum leading to growth in the first half of the year being the slowest since 2012. Growth picked up modestly in the second half of the year and market expectations of an imminent rise grew. A reversal of the emergency rate cut following the referendum duly followed in November. Investment returns remained low throughout the year.

The Council's treasury advisers, Link Asset Services (LAS), predict that the next rate rise will be in November 2018, but it is considered unlikely that rates will rise further in February 2019 as this would be just ahead of the March deadline for leaving the EU. LAS predict the next rise will come in September 2019, with two further rises in and June and November of 2020.

The Council will continue to monitor the external environment and to develop and refine its strategies to counter any threats from the wider economy. Ongoing pressures on costs, income streams and funding necessitated critical reviews of services during the 2018/19 budget process, and further significant expenditure reductions are planned over the next few years.

The Council's continuing robust financial position, combined with the medium term financial plan and projections for reserves and balances, means that it remains relatively well placed to deal with ongoing challenges, and with worldwide uncertainty.

2.3 Accounting Practice Changes

The 2017/18 Code of Practice on Local Authority Accounting introduced the requirement to close the accounts by 31 May, and for them to be audited and approved by 31 July. There were no other major changes to the Code.

3. Proposal

3.1 Annual Governance Statement

The Council is responsible for ensuring that its business is conducted in accordance with the law and proper standards, and that public money is safeguarded and properly accounted for, and that it is used economically, efficiently and effectively. In accordance with the Accounts and Audit Regulations the Council conducts an annual review of the effectiveness of the system of internal controls and prepares an Annual Governance Statement (AGS).

Following the review of the system of internal control it is proposed that the AGS for 2017/18, attached at Appendix 1, is approved.

3.2 General Fund Revenue Outturn 2017/18

The General Fund outturn figures for 2017/18 were reported to Cabinet on 24 May 2018. Net expenditure totalled £12,328,655, an underspending of £42,645, or 0.3%, when compared with the current approved estimate for 2017/18, as detailed below. Given the financial constraints faced by the Council, no revenue carry forward requests were considered.

General Fund Revenue Outturn 2017/18	Current Estimate 2017/18 £	Actual 2017/18 £	Variance £
Community Development	1,627,600	1,436,293	(191,307)
Housing, Health & Wellbeing	2,448,100	1,834,108	(613,992)
Public Protection	1,653,500	1,653,673	173
Environment	4,742,400	4,400,523	(341,877)
Growth & Regeneration	1,028,700	904,603	(124,097)
Resources & Reputation	2,012,400	881,528	(1,130,872)
Net Portfolio Budget	13,512,700	11,110,728	(2,401,972)
Transfers to/(from) Earmarked Reserves	(1,141,400)	1,217,927	2,359,327
Net Council Budget	12,371,300	12,328,655	(42,645)

The General Fund Balance at 31 March 2018 was £5.928m and this level of balances remains above the minimum required in the medium term financial plan.

3.3 Major Variations 2017/18

Full details of net portfolio budget variances were reported to Members on 24 May 2018, however some of the more significant items are repeated below for information.

Additional expenditure:

- £97k on increased contributions to bad debt provisions.

Reductions in expenditure:

- £58k on waste disposal charges.
- £57.6k on printing, stationery and postage.

Reductions in income:

- £21.2k on fleet scrappage income.
- £19k on fees for planning pre-application advice.

Additional income:

- £38.6k from property rentals.
- £36.5k from trade waste.
- £23.8k from Community Infrastructure Levy (CIL) administration
- £21.6k from investment income.

3.4 Capital Outturn 2017/18

Total capital investment during 2017/18 totalled £3.514m and this was financed by the use of capital receipts, grants and contributions, General Fund revenue contributions, and borrowing. The Council's total external debt at 31 March 2018 was £6.812m, all held with the Public Works Loans Board.

3.5 Collection Fund

Under the Business Rates Retention Scheme the portion of a local authority's income that comes from business rates will change according to movements in its local business rates income, providing an incentive for supporting local business growth. The Council's share of its business rates income in 2017/18 was £4.241m, compared to an estimate of £4.075m.

3.6 Balance Sheet Variances

The balance sheet shows an increase in net worth of £5.21m, from negative £17.355m at 31 March 2017 to negative £12.145m at 31 March 2018. Significant movements include:

- A reduction of £3.8m in the pension deficit, due both to the single up-front payment of three years employer pension contributions to take advantage of a cash saving, and to the technical actuarial valuation requirements under IAS 19 (retirement benefits), which measure the net present value

of future assets and liabilities, and does not impact on the cash position on the fund. Due to the requirements of local authority accounting, changes in the pension fund valuation do not have an immediate impact at taxpayer level.

- An increase of £1.3m in property, plant and equipment, due both to capital expenditure, and to increases in the value of existing property.

The balance on earmarked reserves at 31 March 2018 was £5.7m. The net increase in reserves in 2017/18 was £1.2m, which was higher than expected in the budget, mainly due to additional grants and contributions received, and to projects being deferred to 2018/19.

3.7 Audit of Accounts Process

The Accounts are scrutinised by the Council's external auditors, KPMG, with whom the Chief Financial Officer discusses progress regularly.

KPMG requires each authority to provide a letter of representation, providing certain assurances about the completeness and accuracy of its Statement of Accounts. A copy of the draft letter is attached at Appendix 3.

The procedures that KPMG expects authorities to follow in providing a representation letter are that it should be dated on or near the date the auditors sign the audit opinion, and that it is signed by the person with responsibility for the financial statements after consultation with the Monitoring Officer on legal matters, and other matters as appropriate. It must be agreed by an appropriate committee of the Council, and in Gedling's case this is the Audit Committee.

4. Resource Implications

There are no specific resource implications arising from this report.

5. Recommendation

Members are recommended to:

1. Approve the Annual Governance Statement for 2017/18 (Appendix 1);
2. Following approval of the Annual Governance Statement, consider the Statement of Accounts for 2017/18 (Appendix 2);
3. Approve the Statement of Accounts for 2017/18 (Appendix 2);
4. Note the Narrative Statement on pages 3 to 13 of the Statement of Accounts (Appendix 2)
5. Agree the Letter of Representation (Appendix 3).

6. Appendices

1. Annual Governance Statement 2017/18
2. Statement of Accounts 2017/18
3. Draft Letter of Representation

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1. Scope of Responsibility

- 1.1 Gedling Borough Council is responsible for ensuring that its business is conducted in accordance with the law and proper standards, and that public money is safeguarded and properly accounted for, and used economically, efficiently and effectively. Gedling Borough Council also has a duty under the Local Government Act 1999 to make arrangements to secure continuous improvement in the way in which its functions are exercised, having regard to a combination of economy, efficiency and effectiveness.
- 1.2 In discharging this overall responsibility, Gedling Borough Council is responsible for putting in place proper arrangements for the governance of its affairs, facilitating the effective exercise of its functions, including arrangements for the management of risk.
- 1.3 Gedling Borough Council has approved and adopted a code of corporate governance, which is consistent with the principles of the CIPFA/SOLACE Framework *Delivering Good Governance in Local Government*. A copy of the authority's code is on our website at www.gedling.gov.uk or can be obtained from the Deputy Chief Executive and Director of Finance, Gedling Borough Council, Arnot Hill Park, Arnold, Nottingham. NG5 6LU. This statement explains how Gedling Borough Council has complied with the code and also meets the requirements of the Accounts and Audit Regulations 2015, regulation 6(1), which requires all relevant bodies to prepare an annual governance statement.

2. The Purpose of the Governance Framework

- 2.1 The governance framework comprises the systems and processes, culture and values by which the authority is directed and controlled and its activities through which it accounts to, engages with and leads its communities. It enables the authority to monitor the achievement of its strategic objectives and to consider whether those objectives have led to the delivery of appropriate services and value for money.
- 2.2 The system of internal control is a significant part of that framework and is designed to manage risk to a reasonable level. It cannot eliminate all risk of failure to achieve policies, aims and objectives and can therefore only provide reasonable and not absolute assurance of effectiveness. The system of internal control is based on an ongoing process designed to identify and prioritise the risks to the achievement of Gedling Borough Council's policies, aims and objectives, to evaluate the likelihood and potential impact of those risks being realised, and to manage them efficiently, effectively and economically.
- 2.3 The governance framework has been in place at Gedling Borough Council for the year ended 31 March 2018 and up to the date of approval of the statement of accounts.

3. The Governance Framework

- 3.1 Gedling Borough Council's approach to the "*Local Code of Corporate Governance*" recognises that effective governance is achieved through the 7 core principles and 21 supporting principles as identified in the CIPFA/SOLACE Framework *Delivering Good Governance in Local Government 2016 Edition*. These are:

(A) Behaving with integrity, demonstrating strong commitment to ethical values, and respecting the rule of law.

(i) *Behaving with integrity*

(ii) *Demonstrating strong commitment to ethical values*

(iii) *Respecting the rule of law*

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(B) Ensuring openness and comprehensive stakeholder engagement.

- (iv) Openness*
- (v) Engaging comprehensively with institutional stakeholders*
- (vi) Engaging with individual citizens and service users effectively*

(C) Defining outcomes in terms of sustainable economic, social and environmental benefits.

- (vii) Defining outcomes*
- (viii) Sustainable economic, social and environmental benefits*

(D) Determining the interventions necessary to optimise the achievement of the intended outcomes.

- (ix) Determining interventions*
- (x) Planning interventions*
- (xi) Optimising achievement of intended outcomes*

(E) Developing the entity's capacity, including the capability of its leadership and the individuals within it.

- (xii) Developing the entity's capacity*
- (xiii) Developing the capability of the entity's leadership and other individuals*

(F) Managing risks and performance through robust internal control and strong public financial management.

- (xiv) Managing risk*
- (xv) Managing performance*
- (xvi) Robust internal control*
- (xvii) Managing data*
- (xviii) Strong public financial management*

(G) Implementing good practices in transparency, reporting, and audit to deliver effective accountability.

- (xix) Implementing good practice in transparency*
- (xx) Implementing good practices in reporting*
- (xxi) Assurance and effective accountability*

4. Governance Arrangements

4.1 There is a governance assurance framework through which the Council satisfies itself as to the effectiveness of its system of internal control. This takes as its starting point the Council's principal statutory and organisational objectives as set out in the Council's Corporate Plan. From this are identified the key risks to the achievement of the Council's objectives as set out within the Council's corporate, directorate and service risk registers.

4.2 The framework identifies the main sources of assurance on the controls in place to manage those risks, and it is the evaluation of those assurances that is the basis of this Annual Governance Statement.

4.3 The following documents establish these policies, aims and objectives at a strategic level:

- The Corporate Plan (The Gedling Plan);
- The Community Safety Partnership Strategy;

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- The Local Development Framework;
 - The Annual Budget and Performance Management Framework;
 - The Financial Strategy;
 - The Treasury Management Strategy;
 - The Internal Audit Strategy;
 - The Risk Management Strategy;
 - The Corporate Equalities Scheme;
 - The Anti-Fraud & Anti-Corruption Strategy.
- 4.4 These high level plans are further supported by Service Plans. The Constitution provides clear guidance on how the Council operates, how decisions are made and the procedures and protocols to ensure that decisions and activities are efficient, transparent and accountable to local citizens. Some of these processes are required by law, whilst others are determined by the Council for itself. All of these documents are within the Council's Publication Scheme and available on the Council's website at www.gedling.gov.uk or can be inspected at the Council's Civic Centre, Arnot Hill Park, Arnold, Nottinghamshire.
- 4.5 Gedling's corporate governance framework defines the roles and responsibilities of the full Council, Cabinet, Scrutiny and officer functions, and demonstrates how the Council meets defined standards of governance in relation to its policies, aims and objectives.
- 4.6 The Council acknowledges its responsibility to ensure that it operates an effective system of internal control to maintain and operate controls over its resources. This system of internal control can only provide reasonable (not absolute) assurance that assets are safeguarded, transactions authorised and properly recorded, and that material errors or irregularities are prevented or would be detected within a reasonable period.
- 4.7 The internal control system includes:
- Annual review of the effectiveness of the Council's Corporate Governance Framework, including signed Assurance Statements from Directors and Service Managers;
 - An established anti-fraud strategy, including whistle-blowing procedures, communicated to Members, officers and the public, and are available on the Council's website;
 - An established Audit Committee that undertakes the core functions as identified in CIPFA guidance;
 - The Terms of Reference for the Audit Committee which include specific responsibility for reviewing risk management procedures, including the reporting arrangements on strategic risks via a corporate risk scorecard;
 - The development of a risk register to include the identification of both strategic and operational risks, and the formulation of a Corporate Risk Scorecard for reporting purposes;
 - Internal audit reviews are carried out using a risk-based audit approach with the emphasis on key financial systems. This work is undertaken in co-operation with the Council's External Auditor ensuring maximum use of Audit resources, and ensure that professional standards are maintained;
 - A Risk Management Strategy that is led by Senior Management for the identification and evaluation of Corporate Risks, and integrated with the work of Internal Audit to provide a holistic source of assurance aligned to corporate objectives;

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- Directorate operational risk registers, subject to regular review;
- Performance Plan monitoring, review and reporting;
- Facilitation of policy and decision making through the Constitution, Codes of Conduct and the decision-making process, Forward Plan and role of the Scrutiny Committees;
- The statutory roles of the Council's Monitoring Officer and Chief Financial Officer place a duty on these post-holders to ensure compliance with established policies, procedures, laws and regulations;
- Compliance with established policies, procedures, laws and regulations are monitored through the work of the Finance and Legal staff that are adequately trained and experienced;
- Budgetary and performance management reporting to management, Cabinet and Council;
- Formal project management guidelines;
- Adherence to good employment practices;
- Governance training has been provided to all key officers and Members, including induction training, and arrangements are in place for the ongoing continuation of that training.

5. **Financial Management**

- 5.1 Ensuring that an effective system of internal financial control is maintained and operated is the responsibility of the Section 151 Officer.
- 5.2 Internal financial control is based on a framework of management information that includes the Financial Regulations, Contract Standing Orders and Procurement Procedure Rules and administration procedures, adequate separation of duties, management supervision, and a system of delegation and accountability.
- 5.3 The Council has produced comprehensive procedure notes/manuals for all key financial systems, and these are regularly reviewed. The controls created by management are evaluated to ensure:
- Council objectives are being achieved;
 - The economic and efficient use of resources;
 - Compliance with policies, procedures, laws, rules and regulations;
 - The safeguarding of Council assets;
 - The integrity and reliability of information and data.
- 5.4 CIPFA issued in 2016 a Statement on "*The Role of the Chief Financial Officer in Local Government*", and this covered five key areas. The Council can demonstrate how it conforms to these governance requirements as the Section 151 Officer:
- is a member of the Senior Leadership Team and plays a key role in helping it to develop and implement strategy to resource and deliver the Council's strategic objectives sustainably and in the public interest.
 - is actively involved in, and able to bring influence to bear on, all material business decisions to ensure immediate and longer term implications, opportunities and risks

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- are fully considered, and there is alignment with the Council's overall financial strategy.
- leads the promotion and delivery by the whole Council of good financial management so that public money is safeguarded at all times and used appropriately, economically, efficiently and effectively.
- leads and directs the finance function, which is resourced to be fit for purpose.
- is professionally qualified and suitably experienced.

5.5 CIPFA issued in 2010 a Statement on "The Role of the Head of Internal Audit", and this covered five key areas. The Council can demonstrate how it conforms to these governance requirements as the Head of Internal Audit:

- champions best practice in governance and management, objectively assessing the adequacy of governance and management of existing risks, commenting on responses to emerging risks and proposed developments.
- gives an objective and evidence based opinion on all aspects of governance, risk management and internal control.
- is Chris Williams, a Director of RSM UK, and he (or his RSM representatives) have had regular and open engagement across Gedling Borough Council, particularly with the Leadership Team and with the Audit Committee.
- leads and directs an internal audit service that is resourced to be fit for purpose.
- is professionally qualified and suitably experienced.

6. Assurance from Internal and External Audit

6.1 Two of the key assurance statements the Council receives are the annual report and opinion of the Head of Internal Audit, and the external auditor's Value for Money conclusion as follows:

- The external auditor (KPMG)'s Value For Money conclusion for 2016/17 which stated:

"We have concluded that the Authority has made proper arrangements to ensure it took properly-informed decisions and deployed resources to achieve planned and sustainable outcomes for taxpayers and local people."

- The Head of Internal Audit (RSM) Annual Report for 2017/18, which concluded:

"For the 12 months ended 31 March 2018, the Head of Internal Audit opinion for Gedling Borough Council is as follows:

The organisation has an adequate and effective framework for risk management, governance and internal control. However, our work has identified further enhancements to the framework of risk management, governance and internal control to ensure that it remains adequate and effective."

"Factors and findings which have informed our opinion

- ❖ *Governance – We have taken into consideration the governance and oversight related elements of each of the reviews undertaken as part of the 2017/18 internal audit plan. There is a sound governance framework in place and we have observed that the Audit Committee is effective in monitoring and challenging management and holding them to account. An audit of Corporate Governance, with a specific focus on Members Interests was undertaken as part of the approved internal audit plan for 2017/18. This audit resulted in a substantial assurance opinion.*

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- ❖ *Risk Management – Risk Management systems and processes were reviewed throughout the course of all audits within the Audit Plan. Systems and processes are designed to reflect current best practice in Local Authority Risk Management. The risks identified are recorded at either the corporate level, in a Corporate Risk Register or at an operational level, in Service Risk Registers. An audit of Risk management was undertaken during 2017/18, which resulted in a substantial assurance opinion.*
- ❖ *Internal controls – We undertook 20 internal audit reviews in 2017/18, which resulted in an assurance opinion. There were 15 reviews (75%) from which the Council can take substantial assurance and five reviews (25%) were carried out from which the Council can take reasonable assurance. During the year we raised a total of 53 management actions across assurance and follow up reviews. Of the 53 management actions raised: one was ‘high’ priority, 12 were ‘medium’ priority and 40 were ‘low’ priority actions.*

Two advisory reviews were undertaken in 2017/18:

- *Ethical Phishing Campaign – A simulated phishing campaign to assess the level of user awareness in respect of current cyber risks. A report in presentation format was issued to the senior management team and presented to the Audit Committee.*
- *Organisational Development – This advisory review was undertaken to assess whether the Council is building the right skills, capabilities and processes to secure organisational resilience and manage key organisational risks and whether the Council has a plan for attracting, developing and retaining the workforce with the skills and capabilities they will need in the future.”*

6.2 It is important to recognise the results of the Internal Audit Annual Report where the Council has been issued with an overall positive assurance rating, with only one ‘high’ priority action being identified.

7. Review of Effectiveness

7.1 Gedling Borough Council has responsibility for conducting, at least annually, a review of the effectiveness of its governance framework including the system of internal control. The review of effectiveness is informed by the work of the executive managers within the authority who have responsibility for the development and maintenance of the governance environment, the Head of Internal Audit’s annual report, and also by comments made by the external auditors and other review agencies and inspectorates.

7.2 The Council is committed to the maintenance of a system of internal control which:

- Demonstrates openness, accountability and integrity;
- Monitors and reviews compliance with established policies, procedures, laws and regulations and effectiveness against agreed standards and targets;
- Monitors and reviews the effectiveness of the operation of controls that have been put in place;
- Identifies, profiles, controls and monitors all significant strategic and operational risks;
- Ensures that the risk management and control process is monitored for compliance.

7.3 We have been advised on the implications of the result of the review of the effectiveness of the governance framework by the Audit Committee, and that the arrangements continue to be

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regarded as fit for purpose in accordance with the governance framework. The areas already addressed and those to be specifically addressed with new actions planned are outlined in section 8 below.

8. Significant Governance Issues

INTERNAL:

8.1 During the 2017/18 financial year the following issues were identified via the Council's risk management, governance, internal audit and other internal control processes as being relevant to the preparation of the Annual Governance Statement. They are not highlighted as significant control or risk concerns, but included to highlight the Council's awareness of emerging issues through its proactive and holistic approach to governance:

- Constitutional Changes – The Council has had a number of changes over the last few years, and it is important that the Constitution remains relevant and purposeful. Identified areas for review are:
 - Officer Scheme of Delegation;
 - Officer Code of Conduct;
 - Financial Regulations.

Action: Senior Leadership Management Team – March 2019.

- Commercialisation – The Council has a new focus on commercialisation resulting from the approved 'Dynamic Council' programme. Several of the workstreams, including commercial property investment, contracts and partnership management, housing development, leisure transformation, and a new pet cremation service, will all require appropriate governance arrangements to be identified and put in place.

Action: Senior Leadership Management Team – December 2018.

- Member and Officer Training – The Member and Officer training programme for 2018/19 will have a focus on the General Data Protection Regulations which will come into effect on 25 May 2018.

Action: Director of Organisational Development and Democratic Services – August 2018.

- Health and Safety Risk Assessments – The Council's Corporate Risk Register holds a strategic risk concerning the training of Service Managers in all aspects of health and safety. A new electronic system has been installed which will hold all details of health and safety risk assessments. Training will be provided to officers in both how to use the new system and how to undertake and record a risk assessment.

Action: Deputy Chief Executive and Director of Resources – September 2018.

- Internal capacity/resilience – As a consequence of budget pressures, decreasing workforce, increasing workloads and customer expectations, the Council is seeing an impact on capacity and resilience. This may have an impact on compliance with the governance framework in later years.

Watching brief: Senior Leadership Management Team.

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EXTERNAL:

- External Economy – the Council remains susceptible to, but vigilant for, the external risks posed by the uncertain economic and political climate. Despite ongoing pressures and squeezes on costs, income streams and funding, effective planning has resulted in the Council’s 2018/19 budget having no significant reductions in service. The Council has a strong track record in maintaining a sound financial position through effective Medium Term Financial Planning. The Council is well placed to deal with the ongoing pressure on income and funding streams. Nevertheless, the Council faces a significantly challenging period to maintain its historic solid financial and governance position. Plans have been developed outlining the Council’s priorities, however, the challenge remains to deliver the action required to maintain its financial standing.

Action: Senior Leadership Management Team – March 2019.

- Brexit - On 23 June 2016, the EU referendum took place and the people of the United Kingdom voted to leave the European Union. It is scheduled to depart at 11pm UK time on Friday 29 March 2019. The UK and EU have provisionally agreed on the three “divorce” issues of how much the UK owes the EU, what happens to the Northern Ireland border, and what happens to UK citizens living elsewhere in the EU and EU citizens living in the UK. Talks have now moved on to future relations – after agreement was reached on a 21 month “transition” period to smooth the way to post-Brexit

relations. Until exit negotiations are concluded, the UK remains a full member of the European Union and all the rights and obligations of EU membership remain in force. During this period the Government will continue to negotiate, implement and apply EU legislation, whilst also determining future funding levels for public services once the UK has left the EU.

Watching brief: Senior Leadership Management Team.

- 8.2 We propose over the coming year to take steps to address the above matters to further enhance our governance arrangements. We are satisfied that these steps will address the need for improvements that were identified in our review of effectiveness and will monitor their implementation and operation as part of our next annual review.

John Robinson
Chief Executive

31 May 2018

John Clarke
Council Leader

31 May 2018

Gedling Borough Council Annual Statement of Accounts 2017/18



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GEDLING BOROUGH COUNCIL
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The Expenditure and Funding Analysis (EFA) shows the movement between how the Council reports and manages its budgets for taxation purposes, and the statutory basis in accordance with Generally Accepted Accounting Practices that is shown in the Comprehensive Income and Expenditure Statement (CIES). The ordering of the main financial statements is not definitive but the Code requires that the Expenditure and Funding Analysis is given "due prominence", and it is on this basis that the Council has concluded that it is appropriate to present the EFA before the Primary Statements, placed before the CIES, rather than as a note to the Accounts. It is not however itself a Primary Statement. Thereafter, the Movement in Reserves Statement (MiRS) shows how the Council's resources, or "net worth", moved over the year, and the Balance Sheet shows how those resources were held at the year-end in the form of assets and liabilities. Finally the Cashflow Statement shows how the Council's cash balances have moved over the year.

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NARRATIVE REPORT

1. About Gedling Borough

The Borough of Gedling is home to around 116,000 people living in just over 53,000 households. It covers 120 square kilometres on the outskirts of Nottingham and is a Borough of contrasts, with an urban commuter base centred on the towns of Carlton and Arnold, extending out to rural farmland and villages including Calverton, Ravenshead and Woodborough.

Managing a net revenue budget of around £12.5m and a capital budget of over £5m, the Council provides a wide range of services for its residents including, for example:

- emptying some 60,000 bins every week;
- cleaning nearly 600km of roads;
- collecting nearly 1,400kg of litter from our streets;
- dealing with around 600 planning applications and over 8,000 benefit claims each year;
- assisting some 29,000 customers and handling around 180,000 telephone calls each year;
- welcoming over £1m visitors to our leisure centres each year;
- collecting council tax of £65m, of which £5.7m is retained by Gedling for spend on services, and £21.5m of business rates, of which £4.2m is retained by Gedling for spend on services;
- generating nearly £8.5m in fees and charges to help deliver services and keep council tax levels as low as possible.

Gedling's vision is clear: we strive to be regarded as a great Council both by the people and businesses we serve, and by the staff we employ. We do not limit our interest to those services we are directly accountable for, instead seeking to make a difference to all aspects of community life. Central to our daily operation is the motto "Serving People, Improving Lives", aiming to fulfil our ambitions of being a Council that is "Competent, Co-operative, Commercial, Compassionate and Considerate".

Gedling has a strong track record of delivering high quality, low cost services, but recent years have seen significant cuts in central government funding, making this an ever increasing challenge to maintain. Funding cuts have come at a time of increasing demands for services from a growing and increasingly ageing population, together with reducing income levels and inflationary pressures caused by the economic downturn. Further reductions in grant funding together with uncertainty around Brexit have made 2017/18 another extremely challenging year and it is not anticipated that the financial environment will improve appreciably in the near future. Details of the plans made by the Council for 2017/18, the performance achieved against those plans, and a look forward to 2018/19 and beyond are given in the following paragraphs.

2. Gedling's Plans for 2017/18

The Gedling Plan 2017-19, summarising how the Council would work with its partners to improve the lives of its residents, support local businesses and provide high quality and excellent value for money services, was approved by Council on 1 March 2017. The Plan set out the Council's three priorities, each with associated objectives, actions and performance indicators, along with the associated revenue and capital budgets. Gedling's plans are structured around these priorities:

People	Performance	Place
➤ Improve Health and Wellbeing	➤ Give tax payers value for money	➤ Create more jobs and better access to them
➤ Promote and encourage pride, good citizenship and participation in the local area	➤ Improve the customer experience of dealing with the Council	➤ Ensure local people are well prepared and able to compete for jobs
➤ Reduce anti-social behaviour, crime and the fear of crime	➤ Maintain a positive and productive working environment and strong staff morale	➤ Provide an attractive and sustainable local environment that local people can enjoy and appreciate
➤ Reduce hardship and provide support to the most vulnerable		➤ Provide more homes

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2017/18 Budget Highlights

The Government's Spending Review and Autumn Statement was presented to Parliament in November 2016 and confirmed that, despite the introduction of some flexibility to support the economy, the severe financial pressure faced by the Council in recent years would continue, and the 2017/18 budget process was extremely challenging. Settlement grant reductions total £5.8m, or 66%, when compared to the amount the Council received in 2010/11, and settlement grant now represents 29% of the Council's net budget for 2017/18, compared to 60% in 2010/11. An additional burden arose from changes to the New Homes Bonus (NHB), which reduced the length of time for which the bonus is paid and introduced a baseline increase in the number of new homes below which no NHB is payable. The impact of this in 2017/18 was a further reduction in income of £0.74m.

In order to manage both the grant reductions and spending pressures, the Council had already delivered £4.6m of spending reductions between 2011/12 and 2016/17, and planned further savings of £2.3m over the period of 2017/18 to 2021/22. In the light of the latest grant announcements, and in order to deliver a sustainable financial position in the medium term, an additional savings target of £1.9m was set for delivery over the period of 2018/19 to 2020/21.

The budget approved by the Council in March 2017 included major budget pressures beyond the expected inflationary ones. These included pay increments arising from the Pay Line Review, an increase in employer pension contributions as a result of the actuarial review of the Pension Fund, and increased borrowing costs. Modest revenue resource developments were approved, including delivery of the digital agenda and the appointment of a temporary Empty Homes Officer.

3. Gedling's Performance in 2017/18

a. Financial Performance

During 2017/18, Cabinet received budget monitoring reports by portfolio for decision making (see the Expenditure Funding Analysis on page 30) and approved budget amendments to align resources to meet identified budget pressures, managing within the overall maximum capital and revenue budgets approved by Council, which included approved budget carry forwards from 2016/17.

Capital Outturn

Summary capital outturn expenditure by portfolio is shown below, together with its financing:

Capital Outturn	Estimate 2017/18 £000	Actual 2017/18 £000	Variance £000
Capital Expenditure:			
Community Development	18	10	(8)
Housing, Health & Wellbeing	508	532	24
Public Protection	1,132	1,070	(62)
Environment	2,409	1,851	(558)
Growth and Regeneration	0	0	0
Resources and Reputation	1,499	51	(1,448)
Total Capital Expenditure	5,566	3,514	(2,052)
Financing:			
Capital Receipts	(1,060)	(829)	231
Capital Grants and Contributions	(1,442)	(1,206)	236
General Fund Revenue Contribution	(1,132)	(419)	713
Borrowing	(1,932)	(1,060)	872
Total Financing	(5,566)	(3,514)	2,052

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After accounting for budgets carried forward to 2018/19, totalling £2.025m, the underspending is reduced to just £0.027m which is mainly due to efficiencies in vehicle procurement.

Major investments in services during the year included:

- £0.69m in the Gedling Country Park Visitor Centre;
- £0.22m in the expansion of Carlton Cemetery and its car park;
- £1.07m in the provision of Disabled Facilities Grants;
- £0.38m in the replacement of the flat roof and suspended ceiling at Arnold Leisure Centre;
- £0.71m in new and replacement vehicles and plant.

At the end of the year capital grants and contributions received but not yet applied to capital expenditure totalled £1.23m. These capital reserves remain available for use in future years.

The Capital Financing Requirement represents the Council's underlying "need" to borrow for capital purposes and totalled £11.26m at 31 March 2018. No PWLB loans matured during 2017/18, and total external debt at 31 March was £6.81m. The Council was therefore in an "internal borrowing position", effectively using its reserves and balances to support capital expenditure in the short term. This is prudent since although borrowing rates are currently low, investment rates are also very low, and any borrowing in advance of need would result in a significant cost to carry the new external debt. The Council has access to borrowing facilities at concessionary "certainty" rates from the PWLB. Loans taken from PWLB have special characteristics in that interest rates are based on the Government's cost of borrowing, rather than on market rates. No new borrowing was undertaken during the year.

Revenue Outturn

Summary outturn revenue expenditure by portfolio is shown below, together with its financing:

Revenue Outturn	Estimate 2017/18 £000	Actual 2017/18 £000	Variance £000
Portfolio:			
Community Development	1,627	1,436	(191)
Housing, Health & Wellbeing	2,448	1,834	(614)
Public Protection	1,654	1,654	0
Environment	4,742	4,400	(342)
Growth and Regeneration	1,029	905	(124)
Resources and Reputation	2,012	881	(1,131)
Net Portfolio Budget	13,512	11,110	(2,402)
Transferred To/(From) Earmarked Reserves	(1,141)	1,218	2,359
Net Council Budget	12,371	12,328	(43)
Financing:			
Revenue Support Grant	(780)	(787)	(7)
Business Rates	(4,075)	(4,241)	(166)
Council Tax	(5,739)	(5,739)	0
Council Tax Collection Fund Surplus	148	148	0
New Homes Bonus	(1,660)	(1,660)	0
Transfer from General Fund Balance	(265)	(49)	216
Total Financing	(12,371)	(12,328)	43

The final revenue outturn position is a minor underspend of £43k, equating to 0.3% of the estimate. This underspend, together with additional income from business rates and grants of £173k, has resulted in the contribution required from the General Fund balance being £216k lower than estimated.

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The General Fund balance at 31 March 2018 is £5.93m, which remains above the minimum required by the Council's Medium Term Financial Plan. This balance will be available to support future revenue expenditure.

In addition to the General Fund balance, earmarked reserves are sums set aside to provide financing for specific future expenditure plans. The total balance of such reserves at 31 March 2018 is £5.72m.

Council Tax

Gedling collects its own council tax and also, as a billing authority, for Nottinghamshire County Council, the Nottinghamshire Police and Crime Commissioner, the Combined Fire Authority and eleven parish councils. This has a significant impact on the Council's cashflow, collecting £65m and retaining only £5.7m for spend on services. Gedling's own council tax rose by £5 (3.27%) in 2017/18, and during the year 98.5% of council tax due was collected, which achieved the target of 98.5%.

Non-Domestic Rates

Under the Business Rates Retention Scheme, Gedling collects around £21.5m of non-domestic rates and pays over the appropriate shares to Central Government, Nottinghamshire County Council and the Combined Fire Authority. Again this has a significant impact on the Council's cashflow with Gedling retaining only £4.2m for spend on services.

The Business Rates Retention Scheme introduced a requirement to maintain a provision for rating appeals. The system is complex and neither the degree of successful appeals nor the reduction in rateable value achieved can be pre-determined. Using the best information available the current provision totals £2.1m, of which Gedling's share under the Scheme is £0.8m (40%). This represents a reduction in Gedling's share of £0.2m from the position at 31 March 2017.

During the year, 99.0% of the rates due were collected, slightly above the target of 98.9%.

Balance Sheet

The Council's net worth increased from a net liability of £17.355m to one of £12.145m at 31 March 2018. The movement is largely due to:

➤ **Pension Liabilities**

The Council's pension liability is the value of its commitment to pay retirement benefits across future years, offset by the value of assets invested in the Pension Fund. The Pension Fund is revalued every three years to set future contribution rates. At the most recent actuarial valuation on 31 March 2016, which set Gedling's contribution rates for 2017/18 to 2019/20, the funding level of the Nottinghamshire County Council Pension Fund was 87%, and the actuary assessed that by the date of the next valuation on 31 March 2019, this would have risen to 90%.

Gedling's pension liability reduced by £3.8m to £48.6m during 2017/18 due in part to the single up-front payment of three years employer pension contributions to take advantage of a cash saving, which immediately reduced the liability by £1.1m. The remaining movement is due to technical calculations based on actuarial assumptions, and whilst it has a significant impact on the Council's net worth, the deficit will be made good by the increases in future contributions, and the technical valuation bears no relation to the cash position on the Pension Fund.

➤ **Property, Plant and Equipment**

The value of Property, Plant and Equipment has increased by £1.3m to £30.2m due to capital additions and increases in the value of existing property.

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b. Non-Financial Performance

Achievements:

Key achievements are deemed to be those making a real difference to peoples' lives, in keeping with the Council's key aim of Serving People, Improving Lives:

People:

- The Public Protection team, together with Legal, Parks and Streetcare, successfully dealt with 4 illegal encampments, ensuring their removal as quickly as possible.
- Just over £1m of Disabled Facilities Grants were delivered, providing adaptations to help those with disabilities stay in their own home, This significantly improves the quality of life, and saves the public purse by avoiding the need for full-time care.
- The new 3G football pitch installation at Redhill Leisure Centre was completed and handed over to the Council and the Redhill Academy Trust. Support for the provision of a new facility at Carlton Le Willows School is also proposed.
- Work at Arnold Leisure Centre was completed and the swimming pool reopened in September 2017. A new roof and suspended ceiling have been installed, along with new lighting in the pool area, an upgrade of the heating system, and improved changing facilities.
- The Food Health and Safety Team achieved 100% of their programme to inspect food outlets despite a 50% reduction in resources over recent years.
- The transfer of Arnold Hill Community Centre to the Eagle's Nest Church was agreed, and the business plan for the centre seeks to develop a community hub offering activities for older and younger people as well as families in the local area. The Council is continuing to liaise with other interested parties in relation to further community asset transfers in the future.
- The Gedling Borough Arts Festival was held over 7 days and covered a wide variety of art forms. In addition, the Friends of Arnot Hill Park, with support from the Council's Arts and Parks staff, hosted outdoor theatre in the park, and the Council worked in partnership to offer summer play-days across the borough, that were attended by many hundreds of children.
- A new sculpture was installed at Gedling Country Park, along with two decorative benches and these were unveiled at a short event of reflection and remembrance for former miners.

Performance:

- Implementation of the Council's Digital Strategy progressed during the year and achievements included the redesign of the website, the launch of a digital IT helpdesk, and the implementation of facilities for the online submission of mileage claims, expense claims and requests for annual leave. Customers can now book and pay for bulky waste collections online, and the Customer Services Twitter Feed was promoted at the Arnold Carnival.
- The Council's Media and Communications Manager won the Communicator of the Year in the Granicus Digital Strategy awards, which recognise effective and innovative digital strategy promoting services, improving awareness, and increasing citizen involvement throughout the public sector.
- The Council opened the Carlton Hub, a customer access point in the south of the borough which offers residents the opportunity to access services closer to where they live.
- Improvements in customer services were confirmed by the Acumen Mystery Visit Programme, with the Council's average score increasing from 78% in 2016/17 to 82% in 2017/18.
- The Employee Assistance programme was launched in January 2018, offering advice and support to help deal with a variety of problems.

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Place:

- Significant progress was made in the year towards the acquisition of Arnold Market to deliver improvements to the image of the town centre.
- Business support initiatives were promoted together with a business engagement event in Colwick.
- Speed networking events to plan employability were held at local secondary schools, to introduce young people to employers, and 7 grants were awarded to businesses to support apprenticeships.
- The Council's own apprenticeship programme commenced, and the majority of its apprenticeships are now delivered in-house.
- A housing delivery workshop was held to explore the reasons for under-delivery of housing across greater Nottingham, and in particular to explore the barriers to stalled sites, ie. when planning permission has been granted but has not been implemented.
- The Arnold Christmas event was expanded, and took place over two days with a stage located in Eagle Square and included market stalls, rides, amusements and food stalls. A local business organised a craft fair, carol singing and a Christmas lights switch-on, which added to the festivities.
- An expansion project was undertaken at Carlton Cemetery.
- Three Green Flag Awards were achieved, including one for Gedling Country Park, setting the benchmark standard for the management of recreational spaces across the UK to ensure access to quality open spaces that meet the needs of the communities they serve.

The Council's performance is measured against its priorities and objectives, as set out within the Gedling Plan, by way of Actions and Indicators.

Actions:

Actions set out in the Plan reflect the Council's aims, for example creating a programme of activities to create a more compassionate society across the Borough; developing initiatives to address loneliness and dementia; increasing the number of new homes built, especially affordable housing, all supported by top-class infrastructure; reviewing and improving temporary housing; providing a varied range of leisure facilities for young people, and putting in place measures to encourage customers to access information and services online.

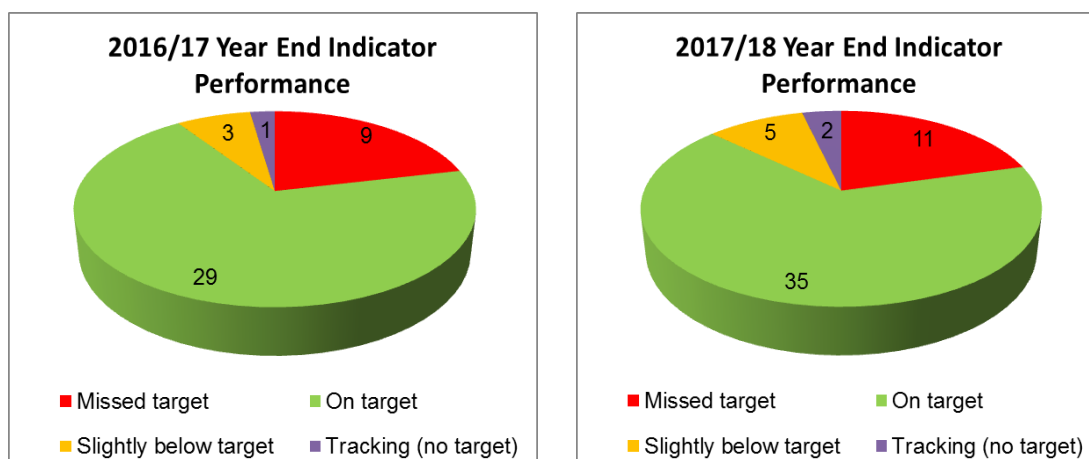
Progress was made as planned on 81 actions in 2017/18 with only two not progressing as expected. One of these related to plans to improve the Civic Centre face-to-face reception facilities, which will now form part of a wider "Agile Working" project and include consideration of not only the Council's requirements but also those of its Partners who share the building. The other relates to the plan to offer a minimum of 16 pre-work experience placements each year, however DWP ceased recording this information as the action had been removed from their performance indicators. DWP have however confirmed that they will recommence monitoring in 2018/19, even though they are not working towards the target themselves.

Performance Indicators:

Whilst Actions refer to the Council's broad aims, Performance Indicators are more specific. Indicators included in the Gedling Plan represent 53 measurable targets that are monitored and reported to Members on a quarterly or annual basis as appropriate. The graph below shows that at 31 March, 40 of the indicators were on target or slightly behind target (which is defined as the achievement of at least 99% of the target), with 11 behind target and two indicators used for tracking purposes only. However, the 2017/18 total of 53 indicators includes 11 relating to a satisfaction survey conducted biennially. Excluding these additional indicators, performance in respect of the remaining 42 shows a slight improvement, with 8 targets being missed, compared to 9 in 2016/17.

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What we did well - 40 indicators were on target or slightly behind target. Some particularly positive results, both in terms of the performance against the target and when compared with 2016/17, are shown below, grouped according to the Council objectives:

People:

- The unprecedented delivery of Disabled Facilities Grants totalling just over £1m permitted the installation of adaptations to help people stay in their own home, significantly improving their quality of life and avoiding the need for full time care. Adaptations included stair lifts, ramps, walk-in showers and wet rooms;
- Attendances across all the Council's leisure facilities reached £1m for the first time since 2012/13, delivering 85,000 more than the target and representing 9% growth;
- Bonington Theatre has significantly increased the range and number of its productions and attendances continue to grow;
- The Council continues to lead on the Syrian resettlement scheme across the City and County, not only accommodating families but developing Refugee Befriending hubs in Arnold and Carlton.

Performance:

- Customer satisfaction with overall customer service was 96.7%, exceeding the target of 85% and an increase from 94.5% in 2016/17. This was achieved despite an increasing volume and variety of demand;
- The introduction of a new Attendance Management Policy and a balanced focus on health and well-being contributed to a reduction in sickness absence from 11.7 days in 2016/17 to 8.4 days in 2017/18, significantly below the 10 day target.
- Improvements have been made to Housing Benefit processing time, with new claims and changes to existing claims now being dealt with in an average of 4.6 days, compared to 5.2 days in 2016/17.

Place:

- The number of empty homes returned to use has increased from 5 in 2016/17 to 40 in 2017/18;
- The Council's Garden Waste Scheme has gained popularity with the total number of users up from 12,989 in 2016/17 to 14,548 in 2017/18.

Where we need to improve - whilst overall performance is positive, 11 indicators were behind target. The main areas of concern were:

People:

- The average time taken to process homeless applications has improved from just

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over 20 days in 2016/17 to 17 days in 2017/18, however further improvement is still needed, and the full impact of the Homelessness Reduction Act 2018 is still being assessed.

Performance:

- The Council's recycling performance has reached a plateau. This is not untypical, however over the coming year and in keeping with the "Plastic Clever" commitment it is proposed to make a concerted effort to maximise recycling rates, especially in parts of the borough where they are weaker.

Place:

- The level of crime has increased over the past year, in part due to changes in reporting arrangements. The Council has excellent local relationships with Nottinghamshire Police and other partners and this will be crucial in order to address the rising trend.
- Housing delivery has been slow, with an additional 237 new homes provided, compared to 198 in 2016/17. There have been encouraging signs however with a significant upturn in housing starts and an influx of planning applications.

4. The Council's Future Plans – The Way Forward

The financial position remains extremely challenging, with central government support to the Council continuing to fall. By 2019/20 it is now estimated that Gedling's total government grant reductions will be £5.9m, equivalent to a 66% cash reduction when compared to the support received in 2010/11. In addition, New Homes Bonus is now expected to reduce by £2.0m by 2019/20. Settlement grant has reduced to just 28% of Gedling's net budget for 2018/19, and is expected to fall to 25% by 2019/20, compared to 60% in 2010/11. Gedling is now judged to be the 6th worst affected council in the country based on the Government's assessment of core spending power.

The Council has always taken, and will continue to take, a proactive approach to funding cuts, actively seeking out ways to identify pressures, possible efficiencies and new sources of income. The Gedling Plan 2018-19 was presented to Members on 5 March 2018, still based around the 3 priorities of People, Performance and Place. The budget agreed by Members included £1.3m of further budget reductions, and was focussed on expenditure aligned to the 3 key priorities, only including income where it was supported by robust proposals. A new efficiency target of £1.1m was approved to address the remaining budget deficit in the Medium Term Financial Plan, and will be developed as part of the 2019/20 budget process. In a climate of reduced funding it was emphasised that sustainability is key, and that capital and revenue planning must be integrated to ensure that the implications of capital spending are always fully anticipated.

Even in the face of the financial challenges the Council remains ambitious for its residents, businesses and taxpayers, and the 3 year capital investment plan, detailed below, includes improvements to town centres and in commercial property investment. The Council has a good track record for financial planning and budget monitoring, and whilst the Medium Term Financial Plan continues to include a budget deficit, this is considered to be at a manageable level. It is expected, however, that there may be some contraction of service delivery, or some impact on performance, given the scale of the ongoing reductions required.

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Capital Estimate	Three Year Plan		
	2018/19 £000	2019/20 £000	2021/22 £000
Community Development	0	0	0
Housing, Health and Wellbeing	760	0	0
Public Protection	900	900	900
Environment	1,723	589	205
Growth and Regeneration	1,891	0	0
Resources and Reputation	2,950	150	2,650
Future Equipment Replacement	150	150	150
Future Service Developments	0	100	100
Total Expenditure	8,374	1,889	4,005
Financing			
Capital Receipts	(1,010)	(710)	(605)
Capital Grants and Contributions	(2,815)	(900)	(900)
Borrowing	(4,549)	(279)	(2,500)
Total Financing	(8,374)	(1,889)	(4,005)

In addition to reductions in Government grant funding, the key strategic financial risks facing the Council over the forthcoming years are:

- Changes in local government funding were due to be implemented by 2019/20 but this has been delayed. The Government aim is for councils to retain at least 75% of business rates by 2020/21, whilst Revenue Support Grant will be phased out. A mechanism will still be required to ensure that funding is distributed in respect of need, which will inevitably create winners and losers. Given the immense pressure on social care there is a danger that district councils could lose further under any new allocation process;
- The nature and impact on the Council of the Brexit deal to be negotiated remains unclear.

The Council has an excellent track record for budget management, careful budget monitoring, and financial planning. It has always aimed to be a year ahead of the budget reductions required, to ease the transition. It has also already developed strategies to manage efficiencies and for the digitalisation of services. However, given the scale of the challenges faced and the budget reductions required, without additional management of demand for services there is an expectation that there will inevitably be some contraction of services or reduction in performance in some areas over the coming years. Working with partners will be essential to successfully respond to the challenges faced.

5. Corporate Governance and Risk

The Council is responsible for ensuring that its business is conducted in accordance with the law and proper standards, and that public money is safeguarded and properly accounted for. In discharging this responsibility the Council is responsible for putting in place proper governance arrangements, facilitating the effective exercise of its functions including arrangements for the management of risk. For this purpose, the Council has approved and adopted a Code of Corporate Governance which is consistent with the principles of the CIPFA/SOLACE Framework "Delivering Good Governance in Local Government", and also meets the requirements of the Accounts and Audit Regulations 2015.

During 2017/18, whilst not representing significant risk concerns, a small number of issues were identified as relevant to the preparation of the Council's Annual Governance Statement, on pages 90 to 97, in that they highlighted the Council's awareness of emerging issues through its proactive and holistic approach to governance:

- **Constitutional changes** – the Council has had a number of changes over the last few years and it is important to ensure that the Constitution remains relevant and purposeful.

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Areas identified for review are the officer scheme of delegation, the officer code of conduct and financial regulations;

- **Commercialisation** – the Council has a new focus on commercialisation resulting from the approved “Dynamic Council” programme. Several of the work-streams, including commercial property investments, contracts and partnerships management, housing development, leisure transformation and a new pet cremation service will all require appropriate governance arrangements to be identified and put in place;
- **Member and officer training** – the training programme for 2018/19 will focus on the General Data Protection Regulations which come into force on 25 May 2018;
- **Health and safety risk assessments** – the Council’s Corporate Risk Register holds a strategic risk concerning the training of service managers in all aspects of health and safety. A new electronic system has been installed which will hold all details of health and safety risk assessments. Training will be provided to officers in both how to use the new system and how to undertake and record a risk assessment;
- **The external economy** – the Council remains susceptible to risks posed by the uncertain economic and political climate;
- **The EU referendum** – the final outcome of Brexit negotiations remains unclear.

No other significant issues were identified within the 2017/18 governance process and the Council’s auditors did not identify any significant risks for consideration within their 2017/18 internal audit plan.

6. Explanation of the Financial Statements

The Accounts and Audit Regulations 2015 require the Council to produce a Statement of Accounts for each financial year. These statements contain a number of different elements.

Statements to the Accounts

- The Statement of Responsibilities for the Statement of Accounts sets out the respective responsibilities of the Authority and of the Chief Financial Officer.
- The Auditors Report gives the auditor’s opinion of the financial statements and of the authority’s arrangements for securing economy, efficiency and effectiveness in the use of resources.

Financial Statements

- The Expenditure and Funding Analysis (EFA) shows how annual expenditure is used and funded by the Council from resources (government grants, council tax and business rates) for taxation purposes, in comparison with those resources consumed or earned by the Council in accordance with Generally Accepted Accounting Practices. It also shows how this expenditure is allocated for decision making purposes between the Council’s portfolios. Income and expenditure accounted for under Generally Accepted Accounting Practices is presented in the Comprehensive Income and Expenditure Statement. The EFA is not a primary statement, however it is a requirement that it be given due prominence and the Council has concluded that it is appropriate to present it before the primary financial statements listed below, rather than as a note to the accounts.
- The Comprehensive Income and Expenditure Statement (CIES) shows the accounting cost in the year of providing services in accordance with International Financial Reporting Standards, rather than the amounts to be funded from taxation. Authorities raise taxation to cover expenditure in accordance with regulations, which may be different from the

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accounting cost. The taxation position is shown in the Movement in Reserves Statement as well as in the EFA.

- The Movement in Reserves Statement (MiRS) shows the movement, from the start of the year to the end, on different reserves held by the authority, analysed into “usable” reserves (ie. those that can be applied to fund expenditure or reduce local taxation) and other “unusable” reserves. The Statement shows how the in-year movements of the authority’s reserves are broken down between gains and losses incurred in accordance with Generally Accepted Accounting Practices and the statutory adjustments required to return to the amounts chargeable to council tax for the year. The Net Increase/Decrease line shows the statutory General Fund Balance movement in the year, following those adjustments.
- The Balance Sheet shows the value, as at the balance sheet date, of the assets and liabilities recognised by the authority. The net assets are matched by the reserves held by the authority, reported as usable reserves (those that may be used to provide services subject to the need to keep a prudent level of reserves) and unusable reserves (those holding unrealised gains and losses and therefore not available to use in the provision of services).
- The Cashflow Statement shows the changes in cash and cash equivalents of the authority during the reporting period. The statement shows how the authority generates and uses cash and cash equivalents by classifying cashflows as operating, investing and financing activities. The amount of cashflows arising from operating activities is a key indicator of the extent to which operations are funded by way of taxation and grant income, or from the recipients of services provided by the authority. Investing activities represent the extent to which the cash outflows have been made for resources which are intended to contribute to the authority’s future service delivery. Cashflows from financing activities are useful when predicting claims on future cashflows to the Council by providers of capital, ie. borrowing.

Supplementary Statements

- The Collection Fund Statement is an agent’s statement that reflects the statutory obligation for billing authorities to maintain a separate Collection Fund. The statement shows the transactions of the billing authority in relation to the collection from the taxpayer and distribution to local authorities and the Government, of council tax and non-domestic rates.

7. Summary

The Council’s financial and non-financial position in 2017/18 continues to be robust, given the extent of the financial challenges it faces. The revenue outturn represents a small underspend that is broadly in line with expectations, and the capital programme has been actively managed. The Council continues to maintain a level of reserves and balances that will provide financial resilience for 2018/19 and future years.

Following the referendum held on 23 June 2016 the result of which was that the people of the United Kingdom voted to leave the European Union, Article 50 of the Lisbon Treaty, requiring a member state to formally notify the EU of its intention to leave, was triggered by the Prime Minister on 29 March 2017. Until exit negotiations are concluded, the UK remains a full member of the EU and all the rights and obligations of EU membership remain in force. The full impact on the Council of the decision to leave remains unclear.

One material event took place between the reporting date of 31 March 2018 and the date the Statement of Accounts was authorised for issue by the Chief Financial Officer, ie. 20 July 2018. A contract for the disposal of land at Teal Close was completed on 30 April 2018, the fair value of which was £2.847m. As the completion occurred after 31 March 2018, this was a non-adjusting balance sheet event.

The Council faced significant challenges during 2017/18, and this trend is expected to continue for the foreseeable future, however it remains well placed to adapt to such challenges, and to take advantage of any opportunities offered by Brexit and beyond.

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STATEMENT OF ACCOUNTING POLICIES

FOR GEDLING BOROUGH COUNCIL

ACCOUNTING POLICIES

1. General Principles

The Statement of Accounts summarises the Authority's transactions for the 2017/18 financial year and its position at the year end of 31 March 2018. The Authority is required to prepare an annual Statement of Accounts by the Accounts and Audit (England) Regulations 2015, which those Regulations require to be prepared in accordance with the proper accounting practices. These practices primarily comprise the Code of Practice on Local Authority Accounting in the United Kingdom 2017/18 (the 2017/18 Code), supported by International Financial Reporting Standards (IFRS).

The Accounting convention adopted in the Statement of Accounts is principally historical cost, modified by the revaluation of certain categories of non current assets and financial instruments.

2. Accruals of Income and Expenditure

Activity is accounted for in the year that it takes place, not simply when cash payments are made or received.

Where income and expenditure has been recognised but cash has not been paid or received, a debtor or creditor for the relevant amount is recorded in the balance sheet. Where it is doubtful that debts will be settled, the balance is written down and a charge made to revenue for the income that might not be settled.

An exception to this principle relates to electricity and similar quarterly payments, which are charged at the date of meter readings rather than being apportioned between financial years. This policy is consistently applied each year and is unlikely to have a material effect on the year's accounts.

3. Cash and Cash Equivalents

Cash is represented by cash in hand at the bank, cash in transit and imprest amounts. Cash equivalents are represented by deposits held in Business Reserve accounts and Money Market Funds that are repayable at call without penalty. They are readily convertible to known amounts of cash with insignificant risk of change in value. In the Cash Flow Statement, cash and cash equivalents are shown net of bank overdrafts that are repayable on demand and form an integral part of the Authority's cash management.

All deposits held for fixed periods, however short, are classed as short-term investments, since they are not readily convertible to cash as they cannot be broken without the payment of penalties.

4. Prior Period Adjustments, Changes in Accounting Policies and Estimates and Errors

Prior period adjustments may arise as a result of a change in accounting policies or to correct a material error. Changes in accounting estimates are accounted for prospectively, ie. in the current and future years affected by the change and do not give rise to a prior period adjustment.

Changes in accounting policies are only made when required by proper accounting practices or the change provides more reliable or relevant information about the effect of transactions, other events and conditions on the Authority's financial position or financial performance. Where a change is made, it is applied retrospectively (unless stated otherwise) by adjusting opening balances and comparative amounts for the prior period as if the new policy had always been applied.

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Material errors discovered in prior period figures are corrected retrospectively by amending opening balances and comparative amounts for the prior period.

5. Charges to Revenue for Non-Current Assets

Services, support services and trading accounts are debited with the following amounts to record the cost of holding non-current assets during the year:

- Depreciation attributable to the assets used by the relevant service;
- Revaluation and impairment losses on assets used by the service where there are no accumulated gains in the Revaluation Reserve against which the losses can be written off;
- Amortisation of intangible fixed assets attributable to the service.

The Authority is not required to raise Council Tax to fund depreciation, revaluation and impairment losses or amortisation. However, it is required to make an annual contribution from revenue towards the reduction in its overall borrowing requirement equal to an amount calculated on a prudent basis determined by the authority in accordance with statutory guidance. Depreciation, revaluation and impairment losses and amortisation are therefore replaced by the contribution in the General Fund Balance by way of an adjusting transaction within the Capital Adjustment Account in the Movement in Reserves Statement for the difference between the two.

6. Employee Benefits

Benefits Payable During Employment

Short-term employee benefits are those due to be settled within 12 months of the year-end. They include such benefits as wages and salaries, paid annual leave and paid sick leave, bonuses and non monetary benefits for current employees and are recognised as an expense for services in the year which employees render service to the authority. An accrual is made for the estimated cost of holiday entitlements (or any form of leave, eg time off in lieu) earned by employees but not taken before the year end which employees can carry forward into the next financial year. The accrual is made at the wage and salary rates applicable in the following accounting year, being the period in which the employee takes the benefit. Historically the balances of untaken leave at year-end have been relatively consistent and movements in value have not proved material, therefore a full review will be undertaken every two years. The accrual is charged to Surplus or Deficit on the Provision of Services, but then reversed out through the Movement in Reserves Statement so that holiday entitlements are charged to revenue in the financial year in which the holiday absence occurs.

Termination Benefits

Termination benefits are amounts payable as a result of a decision by the Authority to terminate an officer's employment before the normal retirement date or an officer's decision to accept voluntary redundancy and are charged on an accruals basis to the appropriate service segment or, where applicable, to a corporate service segment for non-distributed costs in the Comprehensive Income and Expenditure Statement at the earlier of when the Authority can no longer withdraw the offer of those benefits or when the authority recognises costs for a restructuring.

Where termination benefits involve the enhancement of pensions, statutory provisions require the General Fund balance to be charged with the amount payable by the Authority to the pension fund or pensioner in the year, not the amount calculated according to the relevant accounting standards. In the Movement in Reserve Statement, appropriations are required to and from the Pensions Reserve to remove the notional debits and credits for pension enhancement termination benefits and replace them with debits for the cash paid to the pension fund and pensioners and any such amounts payable but unpaid at the year end.

Post Employment Benefits

Employees of the Authority are members of The Local Government Pensions Scheme, administered by Nottinghamshire County Council.

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The scheme provides defined benefits to members (retirement lump sums and pensions) earned as employees worked for the Authority.

The Local Government Pension Scheme

The Local Government Scheme is accounted for as a defined benefits scheme:

- The liabilities of the Nottinghamshire County Council pension fund attributable to the Authority are included in the Balance Sheet on an actuarial basis using the projected unit method – ie an assessment of the future payments that will be made in relation to retirement benefits earned to date by employees, based on assumptions about mortality rates, employee turnover rates, etc and projections of projected earnings for current employees.
- Liabilities are discounted to their value at current prices, using a discount rate that reflects the time value of money and the characteristics of the liability.
- The assets of Nottinghamshire County Council pension fund attributable to the Authority are included in the Balance Sheet at their fair value:
 - quoted securities – current bid price
 - unquoted securities – professional estimate
 - unitised securities – current bid price
 - property – market value

The change in net pensions liability is analysed into the following components:

- Service cost comprising:
 - current service cost – the increase in liabilities as a result of years of service earned this year – allocated in the Comprehensive Income and Expenditure Statement to the services for which the employees worked;
 - past service cost – the increase in liabilities as a result of scheme amendment or curtailment whose effect relates to years of service earned in earlier years – debited to the Surplus or Deficit on the Provision of Services in the Comprehensive Income and Expenditure Statement;
 - Net interest on the net defined benefit liability (asset), ie. net interest expense for the authority – the change during the period in the net defined benefit liability (asset) that arises from the passage of time charged to the Financing and Investment Income and Expenditure line in the Comprehensive Income and Expenditure Statement – this is calculated by applying the discount rate used to measure the defined benefit obligation at the beginning of the period to the net defined benefit liability (asset) at the beginning of the period – taking into account any changes in the net defined benefit liability (asset) during the period as a result of the contribution and benefit payments.
- Re-measurements comprising:
 - The return on plan assets - excluding amounts included in net interest on the net defined benefit liability (asset) – charged to the Pensions Reserve as Other Comprehensive Income and Expenditure;
 - Actuarial gains and losses – changes in the net pensions liability that arise because events have not coincided with assumptions made at the last actuarial valuation or because the actuaries have updated their assumptions – charged to the Pensions Reserve as Other Comprehensive Income and Expenditure.
- Contributions paid to the Nottinghamshire County Council pension fund – cash paid as employer's contributions to the pension fund in settlement of liabilities; not accounted for as an expense.

In relation to retirement benefits, statutory provisions require the General Fund balance to be charged with the amount payable by the Authority to the pension fund or directly to

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pensioners in the year, not the amount calculated according to the relevant accounting standards. In the Movement in Reserves Statement, this means that there are transfers to and from the Pensions Reserve to remove the notional debits and credits for retirement benefits and replace them with debits for the cash paid to the pension fund and pensioners and any such amounts payable but unpaid at the year end. The negative balance that arises on the Pensions Reserve thereby measures the beneficial impact on the General Fund of being required to account for retirement benefits on the basis of cash flows rather than as benefits are earned by employees.

Discretionary Benefits

The Authority also has restricted powers to make discretionary awards of retirement benefits in the event of early retirements. Any liabilities estimated to arise as a result of an award to any member of staff are accrued in the year of the decision to make the award and accounted for using the same policies as are applied to the Local Government Pension Scheme.

7. Events After the Reporting Period

Events after the Balance Sheet date are those events, both favourable and unfavourable, that occur between the end of the reporting period and the date when the Statement of Accounts is authorised for issue. Two types of events can be identified:

- Those that provide evidence of conditions that existed at the end of the reporting period – the Statement of Accounts is adjusted to reflect such events.
- Those that are indicative of conditions that arose after the reporting period – the Statement of Accounts is not adjusted to reflect such events, but where a category of events would have a material effect, disclosure is made in the notes of the nature of the events and their estimated financial effect.

Events taking place after the date of authorisation for issue are not reflected in the Statement of Accounts.

8. Financial Instruments

Financial Liabilities

Financial liabilities are recognised on the Balance Sheet when the Authority becomes a party to the contractual provisions of a financial instrument and are initially measured at fair value and are carried at their amortised cost. Annual charges to the Financing and Investment Income and Expenditure line in the Comprehensive Income and Expenditure Statement for interest payable are based on the carrying amount of the liability, multiplied by the effective rate of interest for the instrument. The effective interest rate is the rate that exactly discounts estimated future cash payments over the life of the instrument to the amount at which it was originally recognised.

For all the Authority's borrowings, this means that the amount presented in the Balance Sheet is the outstanding principal repayable (plus accrued interest) and interest charged to the Comprehensive Income and Expenditure Statement is the amount payable for the year according to the loan agreement.

Gains and losses on the repurchase or early settlement of borrowing are credited and debited to the Financing and Investment Income and Expenditure line in the Comprehensive Income and Expenditure Statement in the year of repurchase/settlement. However, where repurchase has taken place as part of a restructuring of the loan portfolio that involves the modification or exchange of existing instruments, the premium or discount is respectively deducted from or added to the amortised cost of the new or modified loan and the write-down to the Comprehensive Income and Expenditure Statement is spread over the life of the loan by an adjustment to the effective interest rate.

Where premiums and discounts have been charged to the Comprehensive Income and Expenditure Statement, regulations allow the impact on the General Fund Balance to be spread

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over future years. The Council has not undertaken any repurchase or early settlement of borrowing during 2017/18.

Financial Assets

Financial assets are classified in two types:

- Loans and receivables – assets that have fixed or determinable payments but are not quoted in an active market.
- Available for sale financial assets – assets that have a quoted market price and/or do not have fixed or determinable payments.

Loans and Receivables

Loans and receivables are recognised on the Balance Sheet when the Authority becomes a party to the contractual provisions of a financial instrument and are initially measured at fair value. They are subsequently measured at their amortised cost. Annual credits to the Financing and Investment Income and Expenditure line in the Comprehensive Income and Expenditure Statement for interest receivable are based on the carrying amount of the asset multiplied by the effective rate of interest for the instrument. For all the loans that the Authority has made, this means that the amount presented in the Balance Sheet is the outstanding principal receivable (plus accrued interest) and interest credited to the Comprehensive Income and Expenditure Statement is the amount receivable for the year in the loan agreement.

However, the Council has provided car loans to employees at less than market rates (soft loans). In normal circumstances soft loans would be recognised and measured in the accounts at fair value, in accordance with the Code as disclosed in notes 14 to 15 to the financial statements on pages 52 to 57. However, car loans to employees have been considered at length and it has been concluded that the sum outstanding of £18,648 is not material. Accordingly, no additional calculations for fair value have been undertaken and car loans are recognised at the value of the sums loaned less repayments made.

Where assets are identified as impaired because of a likelihood arising from a past event that payments due under the contract will not be made, the asset is written down and a charge made to the relevant service (for receivables specific to that service) or the Financing and Investment Income and Expenditure line in the Comprehensive Income and Expenditure Statement. The impairment loss is measured as the difference between the carrying amount and the present value of the revised future cash flows discounted at the asset's original effective rate.

Any gains and losses that arise on the de-recognition of an asset are credited or debited to the Financing and Investment Income and Expenditure line in the Comprehensive Income and Expenditure Statement.

Available-for-Sale Assets

Available-for-sale assets are recognised on the Balance Sheet when the Authority becomes a party to the contractual provisions of a financial instrument and are initially measured and carried at fair value.

Available-for-Sale assets held by the Authority have no fixed or determinable payments, with income (e.g. dividends) being credited to the Comprehensive Income and Expenditure Statement when it becomes receivable by the authority. Assets are maintained in the Balance Sheet at Fair Value based on quoted market prices. Changes in Fair Value are balanced by an entry in the Available-for-Sale Financial Instrument Reserve and the gain/loss is recognised in the Surplus or Deficit on Revaluation of Available-for-Sale Financial Assets in the Comprehensive Income and Expenditure Statement. Any gains and losses that arise on the de-recognition of the asset are credited or debited to the Financing and Investment Income and Expenditure line in the Comprehensive Income and Expenditure Statement, along with any accumulated gains or losses previously recognised in the Available-for-Sale Reserve.

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9. Foreign Currency Conversion

Where the Authority has entered into a transaction denominated in a foreign currency, the transaction is converted into sterling at the exchange rate applicable on the date the transaction was effective. Where amounts in foreign currency are outstanding at the year-end, they are converted at the European Central Bank Reference Rate applicable at 31 March. Resulting gains or losses are recognised in the Financing and Investment Income and Expenditure line in the Comprehensive Income and Expenditure Statement.

10. Government Grants and Contributions

Whether paid on account, by instalments or in arrears, government grants and third party contributions and donations are recognised as due to the Authority when there is reasonable assurance that:

- The Authority will comply with the conditions attached to the payments and;
- The grants or contributions will be received.

Amounts recognised as due to the Authority are not credited to the Comprehensive Income and Expenditure Statement until conditions attached to the grant or contribution have been satisfied. Conditions are stipulations that specify that the future economic benefits or service potential embodied in the asset in the form of a grant or contribution are required to be consumed by the recipient as specified or future economic benefits or service potential must be returned to the transferor.

Monies advanced as grants and contributions for which conditions have not been satisfied are carried in the Balance Sheet as creditors. When conditions are satisfied, the grant or contribution is credited to the relevant service line (attributable revenue grants and contributions) or Taxation and Non Specific Grant Income (non ring-fenced revenue grants and all capital grants) in the Comprehensive Income and Expenditure Statement.

Where capital grants are credited to the Comprehensive Income and Expenditure Statement, they are reversed out of the General Fund Balance in the Movement in Reserves Statement. Where the grant has yet to be used to finance capital expenditure, it is posted to the Capital Grants Unapplied Reserve. Where it has been applied, it is posted to the Capital Adjustment Account. Amounts in the Capital Grants Unapplied reserve are transferred to the Capital Adjustment Account once they have been applied to fund capital expenditure.

Community Infrastructure Levy

The Authority has elected to charge a Community Infrastructure Levy (CIL). The levy will be charged on new builds (chargeable developments for the authority) with appropriate planning consent. The Council charges for and collects the levy, which is a planning charge. The income from the levy will be used to fund a number of infrastructure projects to support the development of the area.

CIL is received without outstanding conditions; it is therefore recognised at the commencement date of the chargeable development in the Comprehensive Income and Expenditure Statement in accordance with the accounting policy for government grants and contributions set out above. CIL charges are largely used to fund capital expenditure. However a small proportion of the charges for this authority may be used to fund revenue expenditure and to meet administrative expenses.

11. Intangible Assets

Expenditure on non-monetary assets that do not have physical substance but are controlled by the authority as a result of past events (eg software licences) is capitalised when it is expected that future economic benefits or service potential will flow from the intangible asset to the Authority.

Internally generated assets are capitalised where it is demonstrable that the project is technically feasible and is intended to be completed (with adequate resource being available) and the

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Authority will be able to generate future economic benefits or deliver service potential by being able to sell or use the asset. Expenditure is capitalised where it can be measured reliably as attributable to the asset and is restricted to that incurred during the development phase (research expenditure cannot be capitalised).

Intangible assets are measured initially at cost. Amounts are only revalued where the fair value of the assets held by the Authority can be determined by reference to an active market. In practice, no intangible assets held by the Authority meets the criterion and they are therefore carried at amortised cost. The depreciable amount of an intangible asset is amortised over its useful life to the relevant service line(s) in the Comprehensive Income and Expenditure Statement. An asset is tested for impairment whenever there is an indication that the asset might be impaired – any losses recognised are posted to the relevant service line(s) in the Comprehensive Income and Expenditure Statement. Any gain or loss arising on the disposal or abandonment of an intangible asset is posted to the Other Operating Expenditure line in the Comprehensive Income and Expenditure Statement.

Where expenditure on intangible assets qualifies as capital expenditure for statutory purposes, amortisation, impairment losses and disposal gains and losses are not permitted to have an impact on the General Fund Balance. The gains and losses are therefore reversed out of the General Fund Balance in the Movement in Reserves Statement and posted to the Capital Adjustment Account and (for any sale proceeds greater than £10,000) the Capital Receipts Reserve.

12. Inventories

Inventories included in the Balance Sheet are valued at last price paid.

Stocks and stores held in the Authority's depot and leisure centres at the year end are valued at the latest price paid. This is a departure from the requirements of the Code which require stocks to be shown at actual cost or net realisable value, if lower. The effect of the different treatment is not considered to be material. Work in progress on uncompleted jobs is valued at the lower of cost or net realisable value.

13. Investment Property

Investment properties are those that are used solely to earn rentals and/or for capital appreciation. The definition is not met if the property is used in any way to facilitate the delivery of services or production of goods or is held for sale.

Investment properties are measured initially at cost and subsequently at fair value, being the price that would be received to sell such an asset in an orderly transaction between market participants at the measurement date. As a non-financial asset, investment properties are measured at highest and best use.

Properties are not depreciated but values are revalued annually and are reviewed at year-end according to the market conditions. Gains and losses on revaluation are posted to the Financing and Investment Income and Expenditure line in the Comprehensive Income and Expenditure Statement. The same treatment is applied to gains and losses on disposal.

Investment property that meets the classification criteria for assets held for sale with a realistic expectation of disposal within the next financial year will be re-classified as Held-for-Sale Investment Property in Current Assets.

Rentals received in relation to investment properties are credited to the Financing and Investment Income line and result in a gain for the General Fund Balance. However revaluation and disposal gains and losses are not permitted by statutory arrangements to have an impact on the General Fund Balance. The gains and losses are therefore reversed out of the General Fund Balance in the Movement in Reserves Statement and posted to the Capital Adjustment Account and (for any sale proceeds greater than £10,000) the Capital Receipts Reserve.

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14. Leases

Leases are classified as finance leases where the terms of the lease transfer substantially all the risks and rewards incidental to ownership of the property, plant or equipment from the lessor to the lessee. All other leases are classified as operating leases.

Where a lease covers both land and buildings, the land and buildings element are considered separately for classification.

Arrangements that do not have the legal status of a lease but convey a right to use an asset in return for payment are accounted for under this policy where fulfilment of the arrangement is dependent on the use of specific assets. The Authority did not have any arrangements of this type during 2017/18.

The Authority as Lessee:

Finance Leases

Property, plant and equipment held under finance leases is recognised on the Balance Sheet at the commencement of the lease at its fair value measured at the lease's inception (or the present value of the minimum lease payments, if lower). The Authority operates a de minimis level of £5,000 in recognising and valuing assets acquired under finance lease. The asset recognised is matched by a liability for the obligation to pay the lessor. Initial direct costs of the Authority are added to the carrying amount of the asset. Premiums paid on entry into a lease are applied to writing down the lease liability. Contingent rents are charged as expenses in the periods in which they are incurred.

Lease payments are apportioned between:

- A charge for the acquisition of the interest in the property, plant or equipment – applied to write down the lease liability and,
- A finance charge (debited to the Financing and Investment Income and Expenditure line in the Comprehensive Income and Expenditure Statement).

Property, plant and equipment recognised under finance leases is accounted for using the policies applied generally to such assets, subject to depreciation being charged over the lease term if this is shorter than the asset's estimated useful life (where ownership of the asset does not transfer to the authority at the end of the lease period).

The Authority is not required to raise council tax to cover depreciation or revaluation and impairment losses arising on leased assets. Instead, a prudent annual contribution is made from revenue funds towards the deemed capital investment in accordance with statutory requirements. Depreciation and revaluation and impairment losses are therefore substituted by a revenue contribution in the General Fund Balance, by way of any adjusting transaction with the Capital Adjustment Account in the Movement in Reserves Statement for the difference between the two.

The Authority does not currently have any finance leases as lessee in excess of the de-minimis level.

Operating Leases

Rentals paid under operating leases are charged to the Comprehensive Income and Expenditure Statement as an expense of the services benefitting from use of the leased property, plant or equipment. Charges are made on a straight-line basis over the life of the lease.

The Authority as Lessor:

Finance Leases

Where the Authority grants a finance lease over a property or an item of plant or equipment, the relevant asset is written out of the Balance Sheet as a disposal. At the commencement of the lease, the carrying amount of the asset in the Balance Sheet (whether Property, Plant and Equipment or Assets Held for Sale) is written off to the Other Operating Expenditure line in the Comprehensive Income and Expenditure Statement as part of the gain or loss on disposal. A gain representing the Authority's net investment in the lease, is credited to the same line in the

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Comprehensive Income and Expenditure Statement also as part of the gain or loss on disposal (ie netted off against the carrying value of the asset at the time of disposal) matched by a lease (long term debtor) asset in the Balance Sheet.

Lease rentals receivable are apportioned between:

- A charge for the acquisition of the interest in the property – applied to write down the lease debtor (together with any premiums received) and
- Finance income (credited to the Financing and Investment Income and Expenditure line in the Comprehensive Income and Expenditure Statement).

The gain credited to the Comprehensive Income and Expenditure Statement on disposal is not permitted by statute to increase the General Fund Balance and is required to be treated as a capital receipt. Where a premium has been received, this is posted out of the General Fund Balance to the Capital Receipts Reserve in the Movement in Reserves Statement. Where the amount due in relation to the lease asset is to be settled by the payment of rentals in future financial years, this is posted out of the General Fund Balance to the Deferred Capital Receipts Reserve in the Movement in Reserves Statement. When the future rentals are received, the element for the capital receipt for the disposal of the asset is used to write down the lease debtor. At this point, the deferred capital receipts are transferred to the Capital Receipts Reserve.

The written off value of disposals is not a charge against council tax, as the cost of fixed assets is fully provided for under separate arrangements for capital financing. Amounts are therefore appropriated to the Capital Adjustment Account from the General Fund Balance in the Movement in Reserves Statement.

The Authority does not currently have any finance leases as lessor.

Operating Leases

Where the Authority grants an operating lease over a property or an item of plant or equipment, the asset is retained in the balance sheet. Rental income is credited to the appropriate service revenue account in the Net Cost of Services in the Comprehensive Income and Expenditure Statement. Credits are made on a straight-line basis over the life of the lease.

15. Overheads and Support Services

The costs of overheads and support services are charged to service segments in accordance with the Authority's arrangements for accountability and financial performance.

16. Property, Plant and Equipment

Assets that have physical substance and are held for use in the production or supply of goods or services, for rental to others, or for administrative purposes and that are expected to be used during more than one financial year are classified as Property, Plant and Equipment. The Authority operates a de minimis level of £5,000 in recognising and valuing assets.

Recognition

Expenditure on the acquisition, creation or enhancement of Property, Plant and Equipment is capitalised on an accruals basis, provided that it is probable that the future economic benefits or service potential associated with the item will flow to the authority and the cost of the item can be measured reliably. Expenditure that maintains but does not add to an asset's potential to deliver future economic benefits or service potential (ie repairs and maintenance) is charged as an expense when it is incurred.

Measurement

Assets are initially measured at cost, comprising:

- the purchase price
- any costs attributable to bringing the asset to the location and condition necessary for it to be capable of operating in the manner intended by management

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The authority does not capitalise borrowing costs incurred whilst assets are under construction.

The costs of assets acquired other than by purchase is deemed to be its fair value, unless the acquisition does not have commercial substance (ie it will not lead to a variation in the cash flows of the Authority). In the latter case, where an asset is acquired via an exchange, the cost of the acquisition is the carrying amount of the asset given up by the Authority.

Donated assets are measured initially at fair value. The difference between fair value and any consideration paid is credited to the Taxation and Non-specific Grant Income line of the Comprehensive Income and Expenditure Statement, unless the donation has been made conditionally. Until conditions are satisfied, the gain is held in the Donated Assets Account. Where gains are credited to the Comprehensive Income and Expenditure Statement, they are reversed out of the General Fund Balance to the Capital Adjustment Account in the Movement in Reserves Statement.

Assets are then carried in the Balance Sheet using the following measurement basis:

- infrastructure, community assets and assets under construction – depreciated historical cost;
- all other assets – current value, determined as the amount that would be paid for the asset in its existing use (existing use value – EUV).

Where there is no market based evidence of current value because of the specialist nature of an asset, depreciated replacement cost (DRC) is used as an estimate of current value.

Where non property assets that have short useful lives or low values (or both), depreciated historical cost basis is used as a proxy for current value.

Assets included in the Balance Sheet at current value are revalued sufficiently regularly to ensure that their carrying amount is not materially different from their fair value at the year end but as a minimum every two years. Increases in valuations are matched by credits to the Revaluation Reserve to recognise unrealised gains. (Exceptionally, gains might be credited to the Comprehensive Income and Expenditure Statement where they arise from the reversal of a loss previously charged to a service).

Where decreases in value are identified, they are accounted for as follows:

- Where there is a balance of revaluation gains for the asset in the Revaluation Reserve, the carrying amount of the asset is written down against that balance (up to the amount of the accumulated gains);
- Where there is no balance in the Revaluation Reserve or an insufficient balance, the carrying amount of the asset is written down against the relevant service line(s) in the Comprehensive Income and Expenditure Statement.

The Revaluation Reserve contains revaluation gains recognised since 1 April 2007 only, the date of its formal implementation. Gains arising before that date have been consolidated into the Capital Adjustment Account.

Impairment

Assets are assessed at each year end as to whether there is any indication that an asset may be impaired. Where indications exist and any possible differences are estimated to be material, the recoverable amount of the asset is estimated and, where this is less than the carrying amount of the asset, an impairment loss is recognised for the shortfall.

Where impairment losses are identified, they are accounted for as follows:

- Where there is a balance of revaluation gains for the asset in the Revaluation Reserve, the carrying amount of the asset is written down against the balance (up to the amount of the accumulated gains);
- Where there is no balance in the Revaluation Reserve or an insufficient balance, the carrying amount of the asset is written down against the relevant service line(s) in the Comprehensive Income and Expenditure Statement.

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Where an impairment loss is reversed subsequently, the reversal is credited to the relevant service line(s) in the Comprehensive Income and Expenditure Statement, up to the amount of the original loss, adjusted for depreciation that would have been charged if the loss had not been recognised.

Depreciation

Depreciation is provided for on all Property, Plant and Equipment assets by the systematic allocation of their depreciable amounts over their useful lives. An exception is made for assets without a determinable finite useful life (ie freehold land and certain Community Assets) and assets that are not yet available for use (ie assets under construction).

Depreciation is calculated on the following bases:

- Buildings – straight line allocation over the useful life of the property as estimated by the valuer;
- Vehicles, plant, furniture and equipment – straight-line allocation over useful life of the asset as advised by a suitably qualified officer;
- Infrastructure – straight line allocation over estimated useful life.

Where an item of property, plant and equipment asset has major components whose cost is significant in relation to the total cost of the item, the components are depreciated separately.

Revaluation gains are also depreciated, with an amount equal to the difference between current value depreciation charged on assets and the depreciation that would have been chargeable based on their historical cost being transferred each year from the Revaluation Reserve to the Capital Adjustment Account.

Disposals and Non-Current Assets Held for Sale

When it becomes probable that the carrying amount of an asset will be recovered principally through a sale transaction rather than through its continuing use, it is reclassified as an Asset Held for Sale. The asset is revalued immediately before reclassification and then carried at the lower of this amount and fair value less costs to sell. Where there is a subsequent decrease to fair value less costs to sell, the loss is posted to the other Operating Expenditure line in the Comprehensive Income and Expenditure Statement. Gains in fair value are recognised only up to the amount of any previous losses recognised in the surplus or deficit on Provision of Services. Depreciation is not charged on Assets Held for Sale.

If assets no longer meet the criteria to be classified as Assets Held for Sale, they are reclassified back to Non-Current Assets and valued at the lower of their carrying amount before they were classified as held for sale; adjusted for depreciation, amortisation or revaluations that would have to be recognised had they not been classified as Assets Held for Sale, and their recoverable amount at the date of the decision not to sell.

Assets that are to be abandoned or scrapped are not reclassified as Assets Held for Sale.

When an asset is disposed of or decommissioned, the carrying amount of the asset in the Balance Sheet (whether Property, Plant, and Equipment or Assets Held for Sale) is written off to the Other Operating Expenditure line in the Comprehensive Income and Expenditure Statement as part of the gain or loss on disposal. Receipts from disposals (if any) are credited to the same line in the Comprehensive Income and Expenditure Statement also as part of the gain or loss on disposal (ie netted off against the carrying value of the asset at the time of disposal). Any revaluation gains accumulated for the asset in the Revaluation Reserve are transferred to the Capital Adjustment Account.

Amounts received for a disposal in excess of £10,000 are categorised as capital receipts. The balance of receipts is required to be credited to the Capital Receipts Reserve and can then only be used for new capital investment, or set aside to reduce the Authority's underlying need to borrow (the capital financing requirement). Receipts are appropriated to the Reserve from the General Fund Balance in Movement in Reserve Statement.

The written-off value of disposals is not a charge against Council Tax, as the cost of fixed assets is fully provided for under separate arrangements for capital financing. Amounts are appropriated

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STATEMENT OF ACCOUNTING POLICIES

to the Capital Adjustment Account from the General Fund Balance in the Movement in Reserves Statement.

16. Provisions, Contingent Liabilities and Contingent Assets and Reserves

Provisions

Provisions are made where an event has taken place that gives the authority a legal or constructive obligation that probably requires settlement by a transfer of economic benefits or service potential, and a reliable estimate can be made of the amount of the obligation. For instance, the Authority may be involved in a court case that could eventually result in the making of a settlement or the payment of compensation.

Provisions are charged as an expense to the appropriate service line in the Comprehensive Income and Expenditure Statement in the year that the authority becomes aware of the obligation, and are measured at the best estimate at the balance sheet date of the expenditure required to settle the obligation, taking into account relevant risks and uncertainties.

When payments are eventually made, they are charged to the provision carried in the Balance Sheet. Estimated settlements are reviewed at the end of each financial year – where it becomes less than probable that a transfer of economic benefits will now be required (or a lower settlement than anticipated is made), the provision is reversed and credited back to the relevant service.

Where some or all of the payment required to settle a provision is expected to be recovered from another party (eg from an insurance claim) this is only recognised as income for the relevant service if it is virtually certain that reimbursement will be received if the authority settles the obligation.

Contingent Liabilities

A contingent liability arises where an event has taken place that gives the authority a possible obligation whose existence will only be confirmed by the occurrence or otherwise of uncertain future events not wholly within the control of the authority. Contingent liabilities also arise in circumstances where a provision would otherwise be made but either it is not probable that an outflow of resources will be required or the amount of the obligation cannot be measured reliably.

Contingent liabilities are not recognised in the Balance Sheet but disclosed in a note to the accounts.

Contingent Assets

A contingent asset arises where an event has taken place that gives the authority a possible asset whose existence will only be confirmed by the occurrence or otherwise of uncertain future events not wholly within the control of the authority.

Contingent assets are not recognised in the Balance Sheet but disclosed in a note to the accounts where it is probable that there will be an inflow of economic benefits or service potential.

Reserves

The authority sets aside specific amounts as reserves for future policy purposes or to cover contingencies. Reserves are created by transferring amounts out of the General Fund Balance. When expenditure to be financed from a reserve is incurred, it is charged to the appropriate service in that year to score against the Surplus or Deficit on the Provision of Services in the Comprehensive Income and Expenditure Statement. The reserve is then transferred back into the General Fund Balance in the Movement in Reserves Statement so that there is no net charge against council tax for the expenditure.

Certain reserves are kept to manage the accounting processes for non-current assets, retirement and employee benefits and do not represent usable resources for the authority – these reserves are explained in the relevant policies.

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STATEMENT OF ACCOUNTING POLICIES

17. Revenue Expenditure Funded from Capital Under Statute (REFCUS)

Expenditure incurred during the year that may be capitalised under statutory provisions but that does not result in the creation of a non-current asset has been charged as expenditure to the relevant service in the Comprehensive Income and Expenditure Statement in the year. Where the authority has determined to meet the cost of this expenditure from existing capital resources or by borrowing, a transfer in the Movement in Reserves Statement from the General Fund Balance to the Capital Adjustment Account then reverses out the amounts charged so that there is no impact on the level of council tax.

18. VAT

VAT payable is included as an expense only to the extent that it is not recoverable from Her Majesty's Revenue and Customs. VAT receivable is excluded from income.

19. Fair Value Measurement

The Authority measures some of its non-financial assets i.e. investment assets and some of its financial instruments at fair value at each reporting date. Fair Value is the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date. The fair value measurement assumes that the transaction to sell the asset or transfer the liability takes place either:

- a) In the principal market for the asset or liability; or
- b) In the absence of a principal market, in the most advantageous market for the asset or liability.

The authority measures the fair value of an asset or liability using the assumptions that market participants would use when pricing the asset or liability, assuming that market participants act in their economic best interest.

When measuring the fair value of a non-financial asset, the authority takes into account a market participants ability to generate economic benefits by using the asset in its highest and best use by selling it to another market participant that would use the asset in its highest and best use.

The authority uses valuation techniques that are appropriate in the circumstances and for which sufficient data is available, maximising the use of relevant observable inputs and minimising the use of unobservable inputs. Inputs to the valuation techniques in respect a fair value measurement are categorised within the fair value hierarchy, as follows:

- Level 1 – quoted prices in active market for identical assets or liabilities that the authority can access at the measurement date;
- Level 2 – inputs other than quoted prices included within Level 1 that are observable for the asset or liability, either directly or indirectly;
- Level 3 – unobservable inputs for the asset or liability.

20. Collection Fund

As a billing authority, Gedling Borough Council is required to maintain a separate fund (i.e. the Collection Fund) for the collection and distribution of amounts due in respect of council tax and non-domestic rates (NDR). The Council acts as an agent, collecting and distributing council tax and NDR income on behalf of the major preceptors (including central government for NDR) and, as principals, collecting council tax and NDR for themselves. Under the legislative framework for the Collection Fund, billing authorities, major preceptors and central government share proportionately the risk and rewards that the amount of council tax and NDR collected could be less or more than predicted.

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STATEMENT OF ACCOUNTING POLICIES

Accounting for Council Tax and NDR

The transactions of the Collection Fund are wholly prescribed by legislation. Billing authorities have no discretion to determine which receipts and payments are accounted for within the fund and which are outside it.

Gedling's share of non-domestic rating income and its own council tax demand are paid out of the Collection Fund and credited to the Comprehensive Income and Expenditure Statement (CIES). The transactions presented in the Collection Fund Statement are limited to the cash flows permitted by statute for the financial year, however each authority will recognise income on a full accruals basis, ie. sharing out in full the surplus or deficit on the Collection Fund at the end of the year, even though it will be distributed to, or recovered from, the relevant authorities in a subsequent financial year. The difference between the accrued income included in the CIES and the estimated income share or demand is reversed out via the Movement in Reserves Statement, and transferred to the Collection Fund Adjustment Account.

There is no requirement for a separate Collection Fund Balance Sheet. Instead Collection Fund balances are distributed across the balance sheets of the billing authority, central government, and precepting authorities. In Gedling's accounts this is represented by the establishment of a debtor or creditor position with each organisation for the difference between the preceptors' and central government's share of business rates income or council tax demand and the cash collected, and settlement of the surplus/deficit on the Collection Fund.

As the billing authority, Gedling Borough Council's Cash Flow Statement includes in 'operating activities' only its own share of the council tax and non-domestic rating income collected with movements in the debtor/creditor position with preceptors and central government being included in the Cash Flow Statement as 'financing activities'.

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STATEMENT OF RESPONSIBILITIES FOR THE STATEMENT OF ACCOUNTS FOR GEDLING BOROUGH COUNCIL

THE AUTHORITY'S RESPONSIBILITIES

The Authority is required to:

- Make arrangements for the proper administration of its financial affairs and to secure that one of its officers has the responsibility for the administration of those affairs. In this Authority, that officer is the Chief Financial Officer.
- Manage its affairs to secure economic, efficient and effective use of resources, and to safeguard its assets.
- Approve the Statement of Accounts.

THE RESPONSIBILITIES OF THE CHIEF FINANCIAL OFFICER

The Chief Financial Officer is responsible for the preparation of the Authority's Statement of Accounts, in accordance with proper practices as set out in the CIPFA / LASAAC Code of Practice on Local Authority Accounting in the United Kingdom ("The Code").

In preparing this Statement of Accounts, the Chief Financial Officer has:

- Selected suitable accounting policies, and then applied them consistently.
- Made judgements and estimates that were reasonable and prudent.
- Complied with the Local Authority Code.

The Chief Financial Officer has also:

- Kept proper accounting records, which were up to date.
- Taken reasonable steps for the prevention and detection of fraud and other irregularities.

CERTIFICATION

I certify that this Statement of Accounts presents a True and Fair view of the financial position of the Authority as at 31 March 2018 and its income and expenditure for the year then ended.

Signed:

M Hill CPFA
Chief Financial Officer
24 July 2018

This Statement was approved by the Audit Committee at its meeting on 20 July 2018, in accordance with the authority given by the delegation arrangements under section 3 of the Council's Constitution.

Signed:

Councillor P Feeney
Chair of the Audit Committee
24 July 2018

Financial Statements

ANNUAL STATEMENT OF ACCOUNTS 2017/18

EXPENDITURE AND FUNDING ANALYSIS

The Expenditure and Funding Analysis shows how annual expenditure is used and funded from resources (government grants, council tax and business rates) by local authorities in comparison with those resources consumed or earned by authorities in accordance with Generally Accepted Accounting Practices. It also shows how this expenditure is allocated for decision making purposes between the Council's portfolios. Income and expenditure accounted for under Generally Accepted Accounting Practices is presented more fully in the Comprehensive Income and Expenditure Statement (CIES) on page 31. The EFA is NOT a Primary Statement.

2016/17			2017/18		
Net Exp chg'ble to General Fund Balance £000s	Adjs between Funding & Acc'g Basis £000s	Net Exp in CIES (page 31) £000s	Net Exp chg'ble to General Fund Balance £000s	Adjs between Funding & Acc'g Basis £000s	Net Exp in CIES (page 31) £000s
Net Cost of Services:					
1,534	22	1,556	1,437	70	1,507
2,777	21	2,798	1,834	241	2,075
1,231	40	1,271	1,654	142	1,796
4,875	(206)	4,669	4,429	614	5,043
1,388	49	1,437	905	162	1,067
1,470	982	2,452	1,183	1,821	3,004
13,275	908	14,183	11,442	3,050	14,492
Cost of Services					
Other Operating Expenditure:					
584	0	584	634	0	634
17	0	17	17	0	17
0	21	21	0	28	28
(49)	(618)	(667)	(35)	(712)	(747)
552	(597)	(45)	616	(684)	(68)
Financing and Investment I&E:					
297	0	297	287	0	287
0	1,429	1,429	0	1,379	1,379
(145)	0	(145)	(90)	0	(90)
(110)	137	27	(107)	(531)	(638)
0	0	0	0	(2)	(2)
42	1,566	1,608	90	846	936
Taxation and Non Specific Grants:					
(6,210)	96	(6,114)	(6,225)	(144)	(6,369)
(3,248)	(378)	(3,626)	(4,645)	533	(4,112)
(3,822)	0	(3,822)	(2,447)	0	(2,447)
0	(434)	(434)	0	(1,223)	(1,223)
(13,280)	(716)	(13,996)	(13,317)	(834)	(14,151)
589	1,161	1,750	(1,169)	2,378	1,209
(Surpl)/Def on Provision of Services					
Opening General Fund Balance			Opening General Fund Balance		
£000s			£000s		
(11,070)			(10,481)		
589			(1,169)		
(10,481)			(11,650)		
Closing General Fund Balance			Closing General Fund Balance		

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COMPREHENSIVE INCOME AND EXPENDITURE STATEMENT

The Comprehensive Income and Expenditure Statement (CIES) shows the accounting cost in the year of providing services in accordance with International Financial Reporting Standards (IFRS), rather than the amounts to be funded from taxation. Authorities raise taxation to cover expenditure in accordance with regulations, which may be different from the accounting cost. The taxation position is shown in the Expenditure and Funding Analysis (EFA) on page 30 and the Movement in Reserves Statement on page 32.

2016/17			2017/18		
Gross Exp £000s	Gross Inc £000s	Net Exp £000s	Gross Exp £000s	Gross Inc £000s	Net Exp £000s
1,866	(310)	1,556	1,767	(260)	1,507
32,912	(30,114)	2,798	31,707	(29,632)	2,075
2,493	(1,222)	1,271	3,344	(1,548)	1,796
7,083	(2,414)	4,669	7,780	(2,737)	5,043
2,143	(706)	1,437	2,053	(986)	1,067
3,610	(1,158)	2,452	4,256	(1,252)	3,004
50,107	(35,924)	14,183	50,907	(36,415)	14,492
584	0	584	634	0	634
17	0	17	17	0	17
21	0	21	28	0	28
45	(712)	(667)	52	(799)	(747)
667	(712)	(45)	731	(799)	(68)
297	0	297	287	0	287
1,429	0	1,429	1,379	0	1,379
0	(145)	(145)	0	(90)	(90)
316	(289)	27	27	(665)	(638)
0	0	0	65	(67)	(2)
2,042	(434)	1,608	1,758	(822)	936
0	(6,114)	(6,114)	0	(6,369)	(6,369)
0	(3,626)	(3,626)	0	(4,112)	(4,112)
0	(3,822)	(3,822)	0	(2,447)	(2,447)
0	(434)	(434)	0	(1,223)	(1,223)
0	(13,996)	(13,996)	0	(14,151)	(14,151)
52,816	(51,066)	1,750	53,396	(52,187)	1,209
		(940)			(445)
		0			43
		9,703			(6,017)
		8,763			(6,419)
		10,513			(5,210)

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MOVEMENT IN RESERVES STATEMENT

The Movement in Reserves Statement (MiRS) shows the movement, from the start of the year to the end, on the different reserves held by the authority, analysed into "usable reserves" (ie. those that can be applied to fund expenditure or reduce local taxation), and other "unusable reserves". The Statement shows how the in-year movements of the authority's reserves are broken down between gains and losses incurred in accordance with Generally Accepted Accounting Practices, and the statutory adjustments required to return to the amounts chargeable to council tax for the year. The Net Increase/Decrease line shows the statutory General Fund Balance movement in the year, following those adjustments.

2017/18 Statement

Unallocated Reserves	Earmarked Reserves	Total General Fund	Capital Receipts Reserve	Capital Grants Unapplied	Total Usable Reserves	Total Unusable Reserves	TOTAL RESERVES
£000s	£000s	£000s	£000s	£000s	£000s	£000s	£000s
5,977	4,504	10,481	0	547	11,028	(28,383)	(17,355)
(1,209)	0	(1,209)	0	0	(1,209)	6,419	5,210
2,378	0	2,378	0	681	3,059	(3,059)	0
1,169	0	1,169	0	681	1,850	3,360	5,210
(1,218)	1,218	0	0	0	0	0	0
(49)	1,218	1,169	0	681	1,850	3,360	5,210
5,928	5,722	11,650	0	1,228	12,878	(25,023)	(12,145)

Balance at 1 April 2017 per Balance Sheet

Total Comprehensive Income and Expenditure
Adj between accounting and funding basis under regulations
(note 8)

Net Increase/(Decrease) before transfers to Earmarked Reserves

Transfers (to)/from Earmarked Reserves (note 9)
Increase or (Decrease) in the year 2017/18

Balance at 31 March 2018 per Balance Sheet

2016/17 Comparatives

Unallocated Reserves	Earmarked Reserves	Total General Fund	Capital Receipts Reserve	Capital Grants Unapplied	Total Usable Reserves	Total Unusable Reserves	TOTAL RESERVES
£000s	£000s	£000s	£000s	£000s	£000s	£000s	£000s
6,159	4,911	11,070	213	338	11,621	(18,463)	(6,842)
(1,750)	0	(1,750)	0	0	(1,750)	(8,763)	(10,513)
1,161	0	1,161	(213)	209	1,157	(1,157)	0
(589)	0	(589)	(213)	209	(593)	(9,920)	(10,513)
407	(407)	0	0	0	0	0	0
(182)	(407)	(589)	(213)	209	(593)	(9,920)	(10,513)
5,977	4,504	10,481	0	547	11,028	(28,383)	(17,355)

Balance at 1 April 2016 per Balance Sheet

Total Comprehensive Income and Expenditure
Adj between accounting and funding basis under regulations
(note 8)

Net increase/(decrease) before transfers to Earmarked Reserves

Transfers (to)/from Earmarked Reserves (note 9)
Increase or (Decrease) in the year 2016/17

Balance at 31 March 2017 per Balance Sheet

ANNUAL STATEMENT OF ACCOUNTS 2017/18

BALANCE SHEET

The Balance Sheet shows the value, as at the balance sheet date, of the assets and liabilities recognised by the authority. The net assets (assets less liabilities) are matched by the reserves held by the authority. Reserves are reported in two categories. The first category of reserves includes Usable Reserves, ie. those reserves that the authority may use to provide services, subject to the need to maintain a prudent level of reserves, and any statutory limitations on their use (for example, the Capital Receipts Reserve may only be used to fund capital expenditure or to repay debt). The second category of reserves includes those reserves that the authority is not able to use to provide services. This category of reserves includes reserves that hold unrealised gains and losses, for example the Revaluation Reserve, where amounts would only become available to provide services if assets were sold, and reserves that hold timing differences shown in the Movement in Reserves Statement line "adjustments between accounting basis and funding basis under regulations".

31 March 2017			31 March 2018	
£000s	£000s		£000s	£000s
		Property, Plant & Equipment (note 11)		
21,776		Land and Buildings	23,790	
3,372		Vehicles, Plant and Equipment	3,509	
603		Infrastructure	599	
2,428		Community Assets	2,289	
760		Assets Under Construction	6	
	28,939			30,193
	4,859	Investment Property (note 12)		2,419
	131	Intangible Assets (note 13)		95
	0	Long Term Investments		956
	1,020	Long Term Debtors (note 16)		20
	34,949	LONG TERM ASSETS		33,683
0		Held for Sale Investment Property (note 12)	2,847	
8,008		Short Term Investments	4,017	
94		Inventories	107	
6,545		Short Term Debtors (note 17)	6,656	
(180)		Cash and Cash Equivalents (note 18)	2,641	
	14,467	CURRENT ASSETS		16,268
(1)		Short Term Borrowing (under 1year)	(139)	
(4,487)		Short Term Creditors (note 19)	(3,651)	
	(4,488)	CURRENT LIABILITIES		(3,790)
(1,138)		Provisions over 1 year (note 20)	(927)	
(6,812)		Long term Borrowing (PWLb)	(6,812)	
(52,375)		Net Pensions Liability (note 33)	(48,608)	
(1,777)		Capital Grants & Contributions Received in Advance (note 29)	(1,889)	
(181)		Revenue Grants & Contributions Received in Advance (note 29)	(70)	
	(62,283)	LONG TERM LIABILITIES		(58,306)
	(17,355)	NET ASSETS / (LIABILITIES)		(12,145)

ANNUAL STATEMENT OF ACCOUNTS 2017/18

BALANCE SHEET

31 March 2017			31 March 2018	
£000s	£000s		£000s	£000s
	(17,355)	NET ASSETS / (LIABILITIES) AS ABOVE		(12,145)
		Usable Reserves (MiRS p 32)		
5,977		General Fund	5,928	
4,504		Earmarked Reserves (note 9)	5,722	
547		Capital Grants and Contributions Unapplied	1,228	
	11,028			12,878
		Unusable Reserves (note 22)		
6,741		Revaluation Reserve	7,007	
0		Available for Sale Financial Instr. Reserve	(43)	
(52,375)		Pensions Reserve	(49,724)	
17,411		Capital Adjustment Account	18,286	
(168)		Collection Fund Adjustment Account - CTax	(24)	
163		Collection Fund Adjustment Account - NDR	(370)	
(155)		Short-term Accumulating Compensated Absences Account	(155)	
	(28,383)			(25,023)
	(17,355)	TOTAL RESERVES		(12,145)

ANNUAL STATEMENT OF ACCOUNTS 2017/18

CASH FLOW STATEMENT

The Cash Flow Statement shows the changes in cash and cash equivalents of the authority during the reporting period. The statement shows how the authority generates and uses cash and cash equivalents by classifying cash flows as operating, investing and financing activities. The amount of cash flows arising from operating activities is a key indicator of the extent to which the operations of the authority are funded by way of taxation and grant income, or from the recipients of services provided by the authority. Investing activities represent the extent to which cash outflows have been made for resources which are intended to contribute to the authority's future service delivery. Cash flows arising from financing activities are useful in predicting claims on future cash flows by providers of capital (ie. borrowing) to the authority.

2016/17		2017/18
£000s		£000s
(1,750)	Net Surplus / (Deficit) on the Provision of Services per the Comprehensive Income and Expenditure Statement	(1,209)
4,059	Total of adjustments to net Surplus/(Deficit) on Provision of Services for non-cash movements	4,007
(1,202)	Total of adjustments to the net Surplus/(Deficit) on Provision of Services for items that are investing and financing activities	(2,159)
1,107	Net cash flow from operating activities (see note 23)	639
(184)	Investing activities (see note 24)	985
(1,005)	Financing activities (see note 25)	1,197
(82)	Net Increase / (Decrease) in Cash & Cash Equivalents	2,821
(98)	Cash and Cash Equivalents at the beginning of the reporting period	(180)
(180)	Cash and Cash Equivalents at the End of the Reporting Period	2,641

Analysis of Cash and Cash Equivalents at Balance Sheet dates:

Bank Account balances and cash in transit
 Imprest accounts
 Cash equivalents

Total Cash and Cash Equivalents per Balance Sheet

	31 March 2017	31 March 2018
	£000s	£000s
	(982)	(657)
	12	8
	790	3,290
	(180)	2,641

ANNUAL STATEMENT OF ACCOUNTS 2017/18

NOTES TO THE FINANCIAL STATEMENTS

1. ACCOUNTING POLICIES

Please refer to the full Statement of Accounting Policies, which can be found on pages 14 to 27.

2. ACCOUNTING STANDARDS THAT HAVE BEEN ISSUED BUT NOT YET ADOPTED

An authority must disclose information relating to the impact of an accounting change that will be required by a new standard that has been issued, but not yet adopted by the Code for the relevant financial year.

The 2018/19 Code includes changes to the following standards:

IFRS9 (financial instruments) - changes are being introduced to the classification and impairment of financial assets, including the removal of the available for sale class of financial instruments. The new default position will be fair value through profit and loss, meaning revaluation gains and losses will be charged against the surplus or deficit on the provision of services, and unless a proposed statutory mitigation is agreed, the General Fund.

IFRS15 (revenue from contracts with customers) - additional disclosures regarding the nature, amount, timing and uncertainty of cashflows will be required if they are material to the financial statements, however as local authority income transactions are not normally complex this is unlikely to have an impact.

IAS7 (statement of cashflows) - changes requiring additional disclosures are due to be implemented in 2018/19 however these are subject to adoption by the EU. It is not anticipated that these changes will have a material effect on the financial statements.

3. CRITICAL JUDGEMENTS IN APPLYING ACCOUNTING POLICIES

In applying the Accounting Policies set out on pages 14 to 27, the authority may have to make certain judgements about complex transactions or those involving uncertainty about future events.

There is ongoing uncertainty about future levels of funding for local government, however the authority has determined that this uncertainty is not yet sufficient to provide an indication that the assets of the authority might be impaired as a result of a need to close facilities and reduce levels of service.

In a referendum held on 23 June 2016, the people of the United Kingdom voted to leave the European Union. Article 50 of the Lisbon Treaty requires a member state to formally notify the EU of its intention to leave, and this was triggered by the Prime Minister on 29 March 2017. Until exit negotiations are concluded, the UK remains a full member of the EU and all the rights and obligations of EU membership remain in force, and the full impact on the Council of the decision to leave remains unclear.

4. ASSUMPTIONS MADE ABOUT THE FUTURE AND OTHER MAJOR SOURCES OF ESTIMATION UNCERTAINTY

The Statement of Accounts contains estimated figures that are based on assumptions made by the Authority about the future or that are otherwise uncertain. Estimates are made taking into account historical experience, current trends and other relevant factors. The estimates are reviewed on an ongoing basis. However, because balances cannot be determined with certainty, actual results could be materially different from the assumptions and estimates.

The estimated items in the Authority's Balance Sheet at 31 March 2018 for which there is a significant risk of causing a material adjustment in the forthcoming financial year are set out below. This list does not include assets and liabilities carried at fair value based on a recently observed market price.

ANNUAL STATEMENT OF ACCOUNTS 2017/18

NOTES TO THE FINANCIAL STATEMENTS

4. ASSUMPTIONS MADE ABOUT THE FUTURE AND OTHER MAJOR SOURCES OF ESTIMATION UNCERTAINTY (Continued)

Item	Uncertainties	Effect if Actual Results Differ from Assumptions
Pensions Liability	Estimation of the net liability to pay pensions depends on a number of complex judgements in relation to the discount rate used, the rate at which salaries are projected to increase, changes in the retirement ages, mortality rates and expected returns on pension fund assets. A firm of consulting actuaries is engaged to provide the Council with expert advice about the assumptions to be applied.	The effects on the net pensions liability of changes in individual assumptions can be measured. For example, a one year increase in the mortality assumption (life expectancy) would result in an increase of £4.63m in the pension liability, and a 0.1% increase in the discount rate assumption would result in a decrease in the pension liability of £2.29m. Differences arising from actual experiences or future changes in assumptions will be reflected in subsequent periods. See note 33 on pages 73 to 79 for further details.
Property Plant and Equipment	Depreciation and amortisation is provided to write down the assets to their residual values over their estimated useful lives. The selection of these residual values and useful lives requires the exercise of management judgements considering anticipated usage levels in service provision and levels of repairs and maintenance. A review of balance sheet values is undertaken each year end to assess if any of the assets have not been used at the estimated rates and if any impairment charges are required.	If the useful lives of assets are reduced, depreciation increases and the carrying amount of the asset falls. If assets lives were 10% lower than estimated the annual depreciation charge would be increased by approximately £231,600. However, as the asset values are reviewed on an annual basis this level of incorrect estimation is unlikely. See note 11 on pages 48 to 50 for further details.
Provisions	The Authority has made provisions of £50,000 each for Transferred Housing Stock Repairs and Transferred Housing Stock Environmental Warranty Excesses. These provide amounts to cover for an estimated number of future claims. It is possible the actual number may exceed the estimate. The Business Rate Retention scheme introduced a requirement to maintain a provision for rating appeals. The system is complex and neither the number of successful appeals nor the percentage reduction in rateable value achieved can be pre-determined. The current provision totals £2,067,800 of which the Council's share as billing authority is £827,100.	A change of 5% in the assumed RV reduction achieved for each NDR appeal could increase or decrease the provision requirement by around £103,400. Of this, the Council's share as billing authority would be £41,400. See note 20 on page 58 for further details on Provisions.
Arrears	An estimate of the impairment of sundry debtors is based upon the age and type of each debt. The percentages for impairment applied reflect an assessment of the recoverability of each debt based on past experience and a view of the impact of the prevailing economic climate. The provision for impairment at 31 March 2018 is £2,176,900.	If collection rates were to deteriorate, a 10% increase on the impairment percentage would require an additional £249,700 to be set aside as an allowance.

ANNUAL STATEMENT OF ACCOUNTS 2017/18

NOTES TO THE FINANCIAL STATEMENTS

5. NOTE TO THE EXPENDITURE AND FUNDING ANALYSIS

The Code requires a reconciliation of the main adjustments to net expenditure chargeable to the General Fund to arrive at the amounts shown in the Comprehensive Income and Expenditure Statement (CIES) on page 31. The relevant transfers between reserves are shown in the Movement in Reserves Statement (MiRS) on page 32.

2017/18

	Adjs. between Funding and Accounting Basis			
	Adjustments for capital purposes	Net change for Pension adjustments	Other Differences	Total Adjustments
	£000s	£000s	£000s	£000s
Community Development	0	70	0	70
Housing, Health & Well-being	(84)	325	0	241
Public Protection	(10)	152	0	142
Environment	161	453	0	614
Growth and Regeneration	0	162	0	162
Resources and Reputation	1,024	797	0	1,821
Cost of Services	1,091	1,959	0	3,050
Other income and expenditure from the Expenditure Funding Analysis	(2,468)	1,407	389	(672)
Difference between the General Fund (surplus)/deficit and the CIES (surplus)/deficit on the Provision of Services	(1,377)	3,366	389	2,378

2016/17 Comparative

	Adjs. between Funding and Accounting Basis			
	Adjustments for capital purposes	Net change for Pension adjustments	Other Differences	Total Adjustments
	£000s	£000s	£000s	£000s
Community Development	0	23	(1)	22
Housing, Health & Well-being	(93)	115	(1)	21
Public Protection	(1)	46	(5)	40
Environment	(358)	150	2	(206)
Growth and Regeneration	0	47	2	49
Resources and Reputation	806	173	3	982
Cost of Services	354	554	0	908
Other income and expenditure from the Expenditure Funding Analysis	(915)	1,450	(282)	253
Difference between the General Fund (surplus)/deficit and the CIES (surplus)/deficit on the Provision of Services	(561)	2,004	(282)	1,161

Adjustments for Capital purposes

Services lines are adjusted for depreciation and amortisation charges. Statutory charges for capital financing (the minimum revenue provision) and other revenue contributions are deducted as these are not chargeable under Generally Accepted Accounting Practices.

Other operating expenditure is adjusted for disposals of Property, Plant and Equipment.

ANNUAL STATEMENT OF ACCOUNTS 2017/18

NOTES TO THE FINANCIAL STATEMENTS

5. NOTE TO THE EXPENDITURE AND FUNDING ANALYSIS (continued)

Financing and investment income and expenditure is adjusted for changes in the fair value of investment property, and for disposals of investment assets.

Taxation and non-specific grant income and expenditure is credited with capital grants receivable in the year without condition, or for which conditions were satisfied in the year.

Net change for Pensions adjustments

Service lines are adjusted for the removal of employer's contributions made by the Council as allowed by statute and their replacement with current service costs and past service costs.

Other operating expenditure is adjusted for pensions administration.

Financing and investment income and expenditure is adjusted for the net interest on the defined benefit liability which is charged to CIES.

Other Differences

Service lines include adjustments relating to the accumulated absences account. Accruals are made for compensated absences earned but not taken in the year, eg. annual and flexi-leave carried forward at 31 March. Statutory arrangements require that the impact of these accruals on the General Fund balance is neutralised by transfers to and from the accumulated absences account.

The charge under taxation and non-specific grant income mainly represents the difference between what is chargeable under statutory regulations for council tax and NDR, ie that was projected to be received at the start of the year, and the income to be recognised under Generally Accepted Accounting Practices. This is a timing issue as any difference will be brought forward in future surplus and deficits on the Collection Fund.

6. SEGMENTAL ANALYSIS

The introduction of the Expenditure and Funding Analysis fulfils the majority of the segmental reporting requirements, however the Code requires that if certain specified items are reported segmentally to management and are material, these should be disclosed more fully. The Council's depreciation and amortisation charges are reported segmentally, as is external income from customers, and details of these charges are given below.

Depreciation, Amortisation & Impairment

	2016/17	2017/18
	£000s	£000s
Community Development	60	59
Housing, Health & Well-being	244	244
Public Protection	4	5
Environment	939	1,163
Growth and Regeneration	1	1
Resources and Reputation	193	197
	1,441	1,669

External Income from Customers

	2016/17	2017/18
	£000s	£000s
Community Development	(212)	(196)
Housing, Health & Well-being	(3,347)	(3,697)
Public Protection	(564)	(648)
Environment	(2,251)	(2,394)
Growth and Regeneration	(603)	(716)
Resources and Reputation	(721)	(798)
	(7,698)	(8,449)

ANNUAL STATEMENT OF ACCOUNTS 2017/18

NOTES TO THE FINANCIAL STATEMENTS

7. EXPENDITURE AND INCOME ANALYSED BY NATURE

	2016/17	2017/18
	£000s	£000s
Employee benefits expenses	15,273	16,926
Other service expenses	34,843	33,719
Depreciation and amortisation	1,441	1,669
Interest payments	297	287
Precepts and levies	601	651
Costs associated with the disposal of fixed assets	45	117
Expenditure on investment properties and reductions in fair value	316	27
Total Expenditure per CIES	52,816	53,396
Fees, charges and other service income	(7,698)	(8,449)
Interest and investment income	(145)	(90)
Income from council tax and NDR	(9,741)	(10,481)
Government grants and other contributions	(32,481)	(31,636)
Income from the disposal of assets	(712)	(866)
Income from investment properties and increases in fair value	(289)	(665)
Total Income per CIES	(51,066)	(52,187)
(Surplus/Deficit) on the Provision of Services	1,750	1,209

ANNUAL STATEMENT OF ACCOUNTS 2017/18

NOTES TO THE FINANCIAL STATEMENTS

8. ADJUSTMENTS BETWEEN ACCOUNTING BASIS AND FUNDING BASIS UNDER REGULATIONS

This note details the adjustments that are made to the total comprehensive income and expenditure recognised by the authority in the year in accordance with proper accounting practice, to the resources that are specified by statutory provision as being available to the authority to meet future capital and revenue expenditure.

2017/18

Adjustments primarily involving the Capital Adjustment Account (note 22)

Reversal of items debited or credited to the Comprehensive Income & Expenditure Statement:

Charges for depreciation & impairment of non-current assets

	General Fund Balance	Capital Receipts Reserve	Capital Grants Unapplied	Total Mov't on Usable Reserves	Mov't on Unusable Reserves
	£000s	£000s	£000s	£000s	£000s
Charges for depreciation & impairment of non-current assets	1,472	0	0	1,472	(1,472)
Revaluation losses/(reversals) on Property Plant and Equipment	161	0	0	161	(161)
Movement in fair value of investment properties	(531)	0	0	(531)	531
Amortisation of intangible assets	36	0	0	36	(36)
Capital grants & contributions applied	(136)	0	0	(136)	136
Revenue Expenditure Funded from Capital Under Statute	229	0	0	229	(229)
Carrying Amounts debited as part of the gain or loss on disposals of non-current assets	115	0	0	115	(115)
Insertion of items NOT debited or credited to the Comprehensive Income & Expenditure Statement:					
Statutory provision for the financing of capital investment (Minimum Revenue Provision)	(576)	0	0	(576)	576
Capital expenditure charged against General Fund Balance	(230)	0	(189)	(419)	419
<u>Adjustments primarily involving the Capital Grants Unapplied Account</u>					
Capital grants and contributions unapplied, credited to the Comprehensive Income & Expenditure Statement	(1,088)	0	1,088	0	0
Application of grants to capital financing transferred to the Capital Adjustment Account	0	0	(218)	(218)	218
Sub-total of items adjusted	(548)	0	681	133	(133)

	Usable Reserves			Total Mov't on Usable Reserves	Mov't on Unusable Reserves
	General Fund Balance	Capital Receipts Reserve	Capital Grants Unapplied		
	£000s	£000s	£000s	£000s	£000s
<u>Adjustments primarily involving the Capital Adjustment Account (note 22)</u>					
Reversal of items debited or credited to the Comprehensive Income & Expenditure Statement:					
Charges for depreciation & impairment of non-current assets	1,472	0	0	1,472	(1,472)
Revaluation losses/(reversals) on Property Plant and Equipment	161	0	0	161	(161)
Movement in fair value of investment properties	(531)	0	0	(531)	531
Amortisation of intangible assets	36	0	0	36	(36)
Capital grants & contributions applied	(136)	0	0	(136)	136
Revenue Expenditure Funded from Capital Under Statute	229	0	0	229	(229)
Carrying Amounts debited as part of the gain or loss on disposals of non-current assets	115	0	0	115	(115)
Insertion of items NOT debited or credited to the Comprehensive Income & Expenditure Statement:					
Statutory provision for the financing of capital investment (Minimum Revenue Provision)	(576)	0	0	(576)	576
Capital expenditure charged against General Fund Balance	(230)	0	(189)	(419)	419
<u>Adjustments primarily involving the Capital Grants Unapplied Account</u>					
Capital grants and contributions unapplied, credited to the Comprehensive Income & Expenditure Statement	(1,088)	0	1,088	0	0
Application of grants to capital financing transferred to the Capital Adjustment Account	0	0	(218)	(218)	218
Sub-total of items adjusted	(548)	0	681	133	(133)

ANNUAL STATEMENT OF ACCOUNTS 2017/18

NOTES TO THE FINANCIAL STATEMENTS

8. ADJUSTMENTS BETWEEN ACCOUNTING BASIS AND FUNDING BASIS UNDER REGULATIONS

2017/18 (Continued)

	Usable Reserves			Total Mov't on Usable Reserves	Mov't on Unusable Reserves
	General Fund Balance	Capital Receipts Reserve	Capital Grants Unapplied		
	£000s	£000s	£000s	£000s	£000s
Sub-total of adjustments from prev. page	(548)	0	681	133	(133)
<u>Adjustments primarily involving the Capital Receipts Reserve</u>					
Transfer of cash sale proceeds credited as part of the gain/loss on disposal to the Comprehensive Income and Expenditure Statement	(829)	829	0	0	0
Use of Capital Receipts Reserve to finance new capital expenditure	0	(829)	0	(829)	829
<u>Adjustments primarily involving the Pensions Reserve (note 22)</u>					
Reversal of items relating to retirement benefits debited or credited to the Comprehensive Income & Expenditure Statement	5,438	0	0	5,438	(5,438)
Employers pension contributions and direct payments to pensioners payable in the year	(2,072)	0	0	(2,072)	2,072
<u>Adjustments primarily involving the Collection Fund Adjustment A/C (note 22)</u>					
Amount by which Council Tax & NDR income credited to the Comprehensive Income & Expenditure Statement differs to that income calculated for the year in accordance with statutory requirements	389	0	0	389	(389)
<u>Adjustments primarily involving the Accumulated Absences Account (note 22)</u>					
Amount by which officer remuneration credited to the Comprehensive Income & Expenditure Statement on an accruals basis is different from remuneration chargeable in the year in accordance with statutory requirements	0	0	0	0	0
Total Net adjs between Accounting basis and Funding basis under regulation (per Movement in Reserves Statement on p32)	2,378	0	681	3,059	(3,059)

ANNUAL STATEMENT OF ACCOUNTS 2017/18

NOTES TO THE FINANCIAL STATEMENTS

8. ADJUSTMENTS BETWEEN ACCOUNTING BASIS AND FUNDING BASIS UNDER REGULATIONS

This note details the adjustments that are made to the total comprehensive income and expenditure recognised by the authority in the year in accordance with proper accounting practice, to the resources that are specified by statutory provision as being available to the authority to meet future capital and revenue expenditure.

2016/17 Comparatives

Adjustments primarily involving the Capital Adjustment Account (note 22)

Reversal of items debited or credited to the Comprehensive Income & Expenditure Statement

Charges for depreciation & impairment of non-current assets

1,393 0 0 1,393 (1,393)

Revaluation losses/(reversals) on Property Plant and Equipment

0 0 0 0 0

Movement in fair value of investment properties

137 0 0 137 (137)

Amortisation of intangible assets

48 0 0 48 (48)

Capital grants & contributions applied Revenue Expenditure Funded from Capital Under Statute

(130) 0 0 (130) 130

Carrying Amounts debited as part of the gain or loss on disposals of non-current assets

369 0 0 369 (369)

Insertion of items NOT debited or credited to the Comprehensive Income & Expenditure Statement

Statutory provision for the financing of capital investment (Minimum Revenue Provision)

40 0 0 40 (40)

Capital expenditure charged against General Fund Balance

(504) 0 0 (504) 504

Adjustments primarily involving the Capital Grants Unapplied Account

Capital grants and contributions unapplied, credited to the Comprehensive Income & Expenditure Statement

(952) 0 188 (764) 764

Application of grants to capital financing transferred to the Capital Adjustment Account

(304) 0 304 0 0

Sub-total of items adjusted

0 0 (283) (283) 283

	Usable Reserves			Total Mov't on Usable Reserves	Mov't on Unusable Reserves
	General Fund Balance	Capital Receipts Reserve	Capital Grants Unapplied		
	£000s	£000s	£000s	£000s	£000s
Adjustments primarily involving the Capital Adjustment Account (note 22)					
Reversal of items debited or credited to the Comprehensive Income & Expenditure Statement					
Charges for depreciation & impairment of non-current assets	1,393	0	0	1,393	(1,393)
Revaluation losses/(reversals) on Property Plant and Equipment	0	0	0	0	0
Movement in fair value of investment properties	137	0	0	137	(137)
Amortisation of intangible assets	48	0	0	48	(48)
Capital grants & contributions applied Revenue Expenditure Funded from Capital Under Statute	(130)	0	0	(130)	130
Carrying Amounts debited as part of the gain or loss on disposals of non-current assets	369	0	0	369	(369)
Insertion of items NOT debited or credited to the Comprehensive Income & Expenditure Statement					
Statutory provision for the financing of capital investment (Minimum Revenue Provision)	(504)	0	0	(504)	504
Capital expenditure charged against General Fund Balance	(952)	0	188	(764)	764
Adjustments primarily involving the Capital Grants Unapplied Account					
Capital grants and contributions unapplied, credited to the Comprehensive Income & Expenditure Statement	(304)	0	304	0	0
Application of grants to capital financing transferred to the Capital Adjustment Account	0	0	(283)	(283)	283
Sub-total of items adjusted	97	0	209	306	(306)

ANNUAL STATEMENT OF ACCOUNTS 2017/18

NOTES TO THE FINANCIAL STATEMENTS

8. ADJUSTMENTS BETWEEN ACCOUNTING BASIS AND FUNDING BASIS UNDER REGULATIONS

2016/17 Comparatives continued

	Usable Reserves			Total Mov't on Usable Reserves	Mov't on Unusable Reserves
	General Fund Balance	Capital Receipts Reserve	Capital Grants Unapplied		
	£000s	£000s	£000s	£000s	£000s
Sub-total of adjustments from prev. page	97	0	209	306	(306)
<u>Adjustments primarily involving the Capital Receipts Reserve</u>					
Transfer of cash sale proceeds credited as part of the gain/loss on disposal to the Comprehensive Income and Expenditure Statement	(659)	659	0	0	0
Use of Capital Receipts Reserve to finance new capital expenditure	0	(872)	0	(872)	872
<u>Adjustments primarily involving the Pensions Reserve (note 22)</u>					
Reversal of items relating to retirement benefits debited or credited to the Comprehensive Income & Expenditure Statement	3,949	0	0	3,949	(3,949)
Employers pension contributions and direct payments to pensioners payable in the year	(1,945)	0	0	(1,945)	1,945
<u>Adjustments primarily involving the Collection Fund Adjustment A/C (note 22)</u>					
Amount by which council tax & NDR income credited to the Comprehensive Income & Expenditure Statement differs to the council tax income calculated for the year in accordance with statutory requirements	(282)	0	0	(282)	282
<u>Adjustments primarily involving the Accumulated Absences Account (note 22)</u>					
Amount by which officer remuneration credited to the Comprehensive Income & Expenditure Statement on an accruals basis is different from remuneration chargeable in the year in accordance with statutory requirements	1	0	0	1	(1)
Total Net adjs between Accounting basis and Funding basis under regulation (per Movement in Reserves Statement on p32)	1,161	(213)	209	1,157	(1,157)

ANNUAL STATEMENT OF ACCOUNTS 2017/18

NOTES TO THE FINANCIAL STATEMENTS

9. TRANSFERS TO/FROM EARMARKED RESERVES

Contributions to Earmarked Reserves provide financing for future expenditure plans, and contributions posted back from such reserves helped to meet General Fund expenditure during 2016/17 and 2017/18.

	Balance 31 Mar 2016	Transfers out during 2016/17	Transfers in during 2016/17	Balance 31 Mar 2017	Transfers out during 2017/18	Transfers in during 2017/18	Balance 31 Mar 2018
<u>Reserve:</u>	£000s	£000s	£000s	£000s	£000s	£000s	£000s
IT Equip't Replacement & Investment	434	(109)	103	428	(7)	268	689
Community and Crime	98	0	35	133	(83)	41	91
Disabled Adaptations	22	0	0	22	0	0	22
Risk Management	341	(20)	0	321	(145)	36	212
Housing and Housing Benefits	473	(27)	0	446	(15)	0	431
Insurance	263	(21)	20	262	(28)	46	280
Efficiency & Innovation	126	0	35	161	0	52	213
Asset Management	209	(99)	175	285	(53)	263	495
Development Framework	149	(36)	19	132	(31)	20	121
S106 Revenue	95	(15)	81	161	(33)	99	227
Earmarked Grants	697	(247)	97	547	(141)	306	712
Joint Use Maintenance	153	(226)	105	32	0	36	68
CCTV	242	(3)	41	280	(65)	41	256
Local Authority Mortgage Scheme Reserve	88	0	23	111	0	0	111
Rural Broadband	31	(31)	0	0	0	0	0
Apprentices	61	(3)	18	76	(25)	4	55
Land Charges	25	0	0	25	(25)	0	0
NDR Pool Surplus	99	0	101	200	0	292	492
Transformation	257	(31)	40	266	(88)	341	519
Economic Development	548	(133)	30	445	(41)	42	446
Leisure Strategy	500	(358)	0	142	0	45	187
Building Control	0	0	29	29	0	2	31
Property Fund	0	0	0	0	0	64	64
Total Earmarked Reserves per Balance Sheet p33-34	4,911	(1,359)	952	4,504	(780)	1,998	5,722
Net Movement in Year per MiRS p32		(407)			1,218		

IT Replacement & Investment - to provide for the cost of replacing personal computing facilities based on a rolling programme, and investment in new equipment.

Community and Crime Reserve - to fund future community and crime initiatives, including mobile radios.

Disabled Adaptations Reserve - to provide resources to fund potential future requests for disabled access grants.

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NOTES TO THE FINANCIAL STATEMENTS

9. TRANSFERS TO/FROM EARMARKED RESERVES (Continued)

Risk Management Fund - monies set aside from savings in insurance premiums, to be used to reduce the risk of loss or injury in the provision of Council services, with the objective of reducing future insurance costs, and to provide for potential underachievement against the approved budget reduction programme.

Housing and Housing Benefit Reserve - to provide for future risk of rising caseload for homelessness, and to cover unpredictable increases in the volume or category of housing benefit claimants. The reserve is also to provide for costs which may arise from the planned transfer of Housing Benefit to DWP, to form part of Universal Credit.

Insurance Fund - provides cover for excess payments following changes in the insurance market, and the level of cover provided by the Council's insurers.

Efficiency and Innovation Reserve - to provide funding for future initiatives.

Asset Management Reserve - to provide for asset maintenance and replacement.

Local Development Framework & Planning Reserve - to cover the costs of any future inspection by the Planning Inspectorate and fluctuations in workload arising from the planning application process.

Section 106 Reserve - holds contributions from Developers, where conditions have been satisfied, but where appropriate projects have yet to be undertaken.

Earmarked Grants Reserve - holds various grants and contributions received, which may only be used for the specific purposes for which they were received.

Joint Use Maintenance Reserve - to fund maintenance falling within the Joint Use Agreement for leisure centres within the borough.

Closed Circuit Television (CCTV) Reserve - to provide for the cost of replacing CCTV equipment, based on a rolling replacement programme.

Local Authority Mortgage Scheme Reserve - to provide for potential defaults in connection with two LAMS schemes launched in April 2012 and June 2013, under which the Council indemnifies Lloyds for 20% of individual loans for 5 years from the date of each completion. (see note 16).

Rural Broadband Reserve - to provide for community benefit from the roll out of broadband services to rural areas. This is now complete and the balance in the reserve is Nil.

Apprentice Reserve - to provide for the employment of future apprentices in line with the Council's priorities.

Land Charges Reserve - to provide for future claims made by property search companies seeking refunds for fees paid to access land charge data. This has now been finalised and the balance on the reserve is nil.

NDR Pool Reserve - represents the Council's share of surpluses arising from its membership of the Nottinghamshire Business Rates Pool for Economic Development projects.

Transformation Reserve - to provide for the change management costs of implementing the budget reduction programme.

Economic Development Reserve - to provide for committed and future economic development projects.

Leisure Strategy Reserve - to provide for future investment in the Council's leisure facilities.

Building Control Reserve - Building Control costs should equate to income from fees over a three year rolling period. Any surplus or deficit is transferred to this reserve.

Property Fund Reserve - to provide for entry fees for property funds and similar investments.

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NOTES TO THE FINANCIAL STATEMENTS

10. ANALYSIS OF CAPITAL GRANTS AND CONTRIBUTIONS AND DONATED ASSETS INCLUDED IN THE COMPREHENSIVE INCOME AND EXPENDITURE STATEMENT

Capital Grants and Contributions

Department for Environment and Rural Affairs:

WREN Grant (Waste Recycling Environmental) - Play Areas

Department for Communities and Local Government:

Disabled Facilities Grant

Other Grants and Contributions:

Community Infrastructure Levy (CIL)

Nottinghamshire County Council - Ley Street Play Area & Trim Trail

Police & Crime Commissioner - Office Alterations

Total Capital Grants & Contributions per CIES on page 31

2016/17	2017/18
£000s	£000s
(94)	(98)
(218)	(66)
(86)	(1,022)
(36)	0
0	(37)
(434)	(1,223)

The Community Infrastructure Levy (CIL) is a planning charge available to local authorities in England and Wales. It came into force in April 2010 and an authority may choose to levy the charge on most types of new development in its area. The proceeds of the levy must be spent on infrastructure in the local area, including transport, flood defence, schools, hospitals and other health and social care facilities. Gedling's CIL Charging Schedule came into effect in October 2015.

ANNUAL STATEMENT OF ACCOUNTS 2017/18

NOTES TO THE FINANCIAL STATEMENTS

11. PROPERTY, PLANT & EQUIPMENT

Movements in 2017/18

Cost or Valuation:

	Land & Bldgs. £000s	Vehicles Plant & Equipm't £000s	Infra-Struct. Assets £000s	Comm'y Assets £000s	Assets Under Constrn. £000s	Total £000s
As at 1 April 2017	22,520	8,548	1,075	7,213	760	40,116
Additions	1,468	787	44	128	6	2,433
Donations	0	0	0	0	0	0
Revaln incr/(decr) recognised in the Revaluation Reserve	127	0	0	0	0	127
Revaln incr/(decr) recognised in the Surplus/Deficit on Provision of Services	(161)	0	0	0	0	(161)
Derecognition-Disposals	(50)	(302)	0	0	0	(352)
Derecognition-Decommissioned	0	(423)	0	0	0	(423)
Other movements in cost or valuation	819	0	0	0	(760)	59

As at 31 March 2018

	24,723	8,610	1,119	7,341	6	41,799
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Accumulated Depreciation and Impairment:

As at 1 April 2017	(744)	(5,176)	(472)	(4,785)	0	(11,177)
Depreciation Charge	(507)	(650)	(48)	(267)	0	(1,472)
Depreciation written out to the Revaluation Reserve	318	0	0	0	0	318
Depreciation written out to the Surplus/Deficit on Provision of Services	0	0	0	0	0	0
Derecognition-Disposals	0	303	0	0	0	303
Derecognition-Decommissioned	0	422	0	0	0	422

As at 31 March 2018

	(933)	(5,101)	(520)	(5,052)	0	(11,606)
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Net Book Value 31/3/17

	21,776	3,372	603	2,428	760	28,939
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Net Book Value 31/3/18

	23,790	3,509	599	2,289	6	30,193
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ANNUAL STATEMENT OF ACCOUNTS 2017/18

NOTES TO THE FINANCIAL STATEMENTS

11. PROPERTY, PLANT & EQUIPMENT (Continued)

Comparative Movements in 2016/17

Cost or Valuation:

	Other Land & Bldgs. £000s	Vehicles Plant & Equipm't £000s	Infra- Struct. Assets £000s	Comm'y Assets £000s	Assets Under Constrn. £000s	Total £000s
As at 1 April 2016	21,608	9,056	1,026	7,141	9	38,840
Additions	518	1,223	49	81	760	2,631
Donations	0	0	0	0	0	0
Revaln incr/(decr) recognised in the Revaluation Reserve	385	0	0	0	0	385
Revaln incr/(decr) recognised in the Surplus/Deficit on Provision of Services	0	0	0	0	0	0
Derecognition-Disposals	0	(732)	0	0	0	(732)
Derecognition-Decommissioned	0	(999)	0	(9)	0	(1,008)
Other movements in cost or valuation	9	0	0	0	(9)	0

As at 31 March 2017

Accumulated Depreciation and Impairment:

As at 1 April 2016	(803)	(6,305)	(427)	(4,505)	0	(12,040)
Depreciation Charge	(497)	(562)	(45)	(289)	0	(1,393)
Depreciation written out to the Revaluation Reserve	556	0	0	0	0	556
Depreciation written out to the Surplus/Deficit on Provision of Services	0	0	0	0	0	0
Derecognition-Disposals	0	692	0	0	0	692
Derecognition-Decommissioned	0	999	0	9	0	1,008

As at 31 March 2017

Net Book Value 31/3/16

Net Book Value 31/3/17

	22,520	8,548	1,075	7,213	760	40,116
	(744)	(5,176)	(472)	(4,785)	0	(11,177)
	20,805	2,751	599	2,636	9	26,800
	21,776	3,372	603	2,428	760	28,939

ANNUAL STATEMENT OF ACCOUNTS 2017/18

NOTES TO THE FINANCIAL STATEMENTS

11. PROPERTY, PLANT & EQUIPMENT (Continued)

Depreciation

The following useful lives have been used in the calculation of depreciation on a straight line basis:

Land and Buildings	Generally 25 to 95 years, however Arnot Hill House and Bestwood Lodge Hotel, both listed buildings, have lives of 173 and 130 years respectively.
Vehicles, Plant and Equipment	5 to 25 years
Infrastructure	10 to 25 years

Revaluation

The authority carries out a rolling programme which ensures that all Property, Plant and Equipment required to be measured at Current Value is revalued at least every two years. Items within a class of Property, Plant and Equipment are revalued simultaneously within that rolling programme. All valuations are completed by K. Walters MRICS, the Council's in-house valuer, who is a chartered surveyor.

Valuations of land and buildings were carried out in accordance with the methodologies and basis for estimation set out in the professional standards of the Royal Institution of Chartered Surveyors. Vehicles, Plant and Equipment are valued on a depreciated historic cost basis as a proxy for Current Value.

Significant Capital Contracts

At 31 March 2018 there were no significant capital contracts that had been entered into but not fully completed.

12. INVESTMENT PROPERTY

The following items of income and expenditure have been accounted for in the Financing and Investment Income and Expenditure line in the Comprehensive Income and Expenditure Statement.

	2016/17	2017/18
	£000s	£000s
Rental from Investment Property	(118)	(122)
Direct operating expenses arising from Investment Property	8	15
Net (Gain)/Loss	(110)	(107)

There are no restrictions on the authority's ability to realise the value inherent in its investment property, or on the authority's contractual obligations to purchase, construct or develop investment property, or repairs, maintenance or enhancement.

Contracts were exchanged in respect of the disposal of investment land at Teal Close during 2017/18, with completion on 30 April 2018 (see note 36 on page 80). Accordingly, the asset has been transferred from Long Term Investment Property to Held for Sale Investment Property within Current Assets.

The following tables summarise the movements in the fair value of investment properties over the year. The valuation basis adopted uses Level 2 inputs, ie. those other than quoted prices that are observable for the financial asset.

Long Term Investment Property:

	2016/17	2017/18
	£000s	£000s
Balance at the start of the year	4,994	4,859
Additions (purchase, construction & subsequent expenditure)	2	0
Disposals	0	(65)
Net gain/(loss) from fair value adjustments	(137)	531
Transfer (to)/from Property, Plant and Equipment	0	(59)
Transfer (to)/from Held for Sale Investment Property (Current Assets)	0	(2,847)
Balance at the end of the year per Balance Sheet	4,859	2,419

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NOTES TO THE FINANCIAL STATEMENTS

12. INVESTMENT PROPERTY (Continued)

Held for Sale Investment Property (Current Assets)

Balance at the start of the year

Transfer from Long Term Investment Property

Balance at the end of the year per Balance Sheet

2016/17	2017/18
£000s	£000s
0	0
0	2,847
0	2,847

13. INTANGIBLE ASSETS

The authority accounts for its software as intangible assets, to the extent that the software is not an integral part of a particular IT system and accounted for as part of the hardware item of Property, Plant and Equipment.

All software is given a finite life, based on assessments of the period that the software is expected to be of use to the authority.

The carrying amount of intangible assets is amortised on a straight line basis. Over half of the amortisation of £35,549 charged to revenue in 2017/18 was charged to Payroll and IT, and then absorbed as an overhead across all relevant service headings in Cost of Services. Other charges were made directly to services.

In view of the above, it is not possible to quantify exactly how much of the amortisation of intangible assets has been attributed to each service heading.

Gross carrying amount

Accumulated amortisation

Net carrying amount at start of year

Amortisation for the year

Net carrying amount at end of year per Balance Sheet

Represented by:

Gross carrying amount

Accumulated amortisation

Total

2016/17	2017/18
£000s	£000s
924	924
(745)	(793)
179	131
(48)	(36)
131	95
924	924
(793)	(829)
131	95

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NOTES TO THE FINANCIAL STATEMENTS

14. FINANCIAL INSTRUMENTS

A financial instrument is any contract that gives rise to a financial asset in one entity, and a financial liability on another. Most straightforward financial assets (debtors, bank deposits, investments etc.) and liabilities (creditors, borrowings etc.) are covered, together with more complex ones not used by this authority (eg. debt instruments with embedded swaps, and options). The IFRS Code's accounting requirements derive from IAS39 (recognition and measurement, IAS32 (presentation), and IFRS7 (disclosure).

The Code requires authorities to measure their assets and liabilities and provide disclosures in accordance with IFRS13 - Fair Value Measurement. Therefore, wherever financial instruments are measured or disclosed at fair value, this is to be done in accordance with IFRS13. The Code defines fair value as "the price that would be received to sell an asset, or paid to transfer a liability, in an orderly transaction between market participants at the measurement date". This emphasises that fair value is a market based measurement and not an authority specific measurement.

A key element of IFRS13 is the fair value hierarchy. Level 1 inputs use quoted prices in an active market for identical assets and liabilities, which an authority can access at the measurement date. Level 2 uses inputs other than quoted prices that are observable for the asset or liability. Level 3 uses unobservable inputs for the asset or liability.

Initial Recognition

A financial asset or liability is recognised on the balance sheet when the holder becomes committed to the purchase, ie. the contract date. Trade receivables (debtors) are an exception, being recognised not when a contract to supply is made, but when the goods have been supplied or the service rendered by the Council. Similarly, trade payables (creditors) are recognised only when the goods or services have been received by the Council. In the case of a contract to borrow money, recognition is at the point at which the cash lent is received, not when the authority becomes committed to the loan agreement. In most cases relevant to Gedling Borough Council, the recognition point is obvious.

Initial Measurement

Financial assets and liabilities are initially measured at fair value, less the transaction costs that are directly attributable to them. As above, fair value is defined as the price that would be received to sell an asset, or paid to transfer a liability, in an orderly transaction between market participants at the measurement date. In general, the fair value on initial recognition will be the transaction price. Transaction costs include fees paid to brokers, dealers and advisers, but do not include internal administrative costs.

The Code requires extensive disclosures in relation to financial instruments, the purpose being to enable users to evaluate the significance of financial instruments for the authority's financial position and performance, and to assess the nature and extent of the risks arising from financial instruments to which the authority was exposed and how the authority manages those risks.

The Code accepts however that the level of detail included in the disclosures will depend on the extent of the authority's involvement in financial instruments, both in terms of the amounts involved and the complexity of the instruments. Gedling Borough Council is party only to straightforward instruments and accordingly the majority of the disclosure is given as a narrative, as permitted by the Code. A table showing the summary position is also given for clarity.

Soft Loans

Local Authorities often make "soft loans", ie. loans for policy reasons, rather than as financial instruments, and these loans may sometimes be interest free or at rates below those prevailing in the market, for example to voluntary bodies or to employees for the purchase of motor vehicles. The "fair value" of such loans may be held to be less than the amount of cash lent, and would accordingly be estimated as the present value of all the future cash receipts, discounted using the prevailing market rate of interest for a similar loan. Any sum by which the amount lent exceeds the fair value of the loan should be charged to the Comprehensive Income and Expenditure Statement.

ANNUAL STATEMENT OF ACCOUNTS 2017/18

NOTES TO THE FINANCIAL STATEMENTS

14. FINANCIAL INSTRUMENTS (Continued)

Subsequent accounting would require the loan's "effective rate of interest" to be used, which will be higher than the contractual rate since the initial carrying amount of the loan is less than the principal sum required to repay the loan. This rate will be the same as the rate used to discount the loan to its initial fair value. Interest in excess of the contractual rate is then credited to the Comprehensive Income and Expenditure Statement over the term of the loan.

The only "soft loans" identified by the Council in 2017/18 were car loans to employees. It is the Council's view that the outstanding sum of £19k is not material, and accordingly, no calculation for fair value has been undertaken. Car loans are therefore recognised in the balance sheet at the value of the sums loaned, less repayments made.

Subsequent Measurement

Although all financial instruments are initially measured on the basis of fair value, subsequent measurement depends on the classification of an instrument. IAS39 defines two classes of financial liabilities and four classes of financial assets, although in practice the vast majority of financial liabilities held by local authorities will be in the "amortised cost" category, and financial assets will be either "loans and receivables" or "available for sale". It will often not be necessary to undertake a formal effective interest rate (EIR) calculation, either because the instrument is a short duration receivable (debtor) or payable (creditor) which is required to be measured at the original invoice amount, or because it is clear that the nominal interest rate equals the EIR, as is the case with most fixed rate instruments.

Most loan debts and investments will feature transaction costs which should be applied to the initial carrying amount, however where these are judged not to be material, for example the 0.035% charge made by PWLB, the transaction costs may be charged immediately to the Comprehensive Income and Expenditure Statement (CIES). This is the treatment adopted by Gedling Borough Council.

Premiums and Discounts

The accounting treatment for premiums and discounts arising on the early repayment of debt is largely dictated by the principle that financial instruments are derecognised when the contracts that establish them come to an end. Premiums and discounts may arise from the extinguishment of a financial liability. The amounts of such premiums payable or discounts receivable are thus required to be cleared to the Comprehensive Income and Expenditure Statement upon the extinguishment of the liability.

However, it has been recognised by the Government that this accounting treatment does not necessarily result in a charge which is equitable on Council Taxpayers in terms of gains and losses. Provisions have therefore been introduced to allow authorities to spread the impact of premiums and discounts on Council Tax over future financial years, and in England such spreading is a requirement for discounts.

No premiums or discounts were paid or received by the Council during 2017/18.

Gedling Borough Council's Financial Instruments:

(a) Category of Liabilities:

Amortised Costs:

- (i) **Long and Short Term Borrowing** - Total long term debt outstanding on the balance sheet on 31 March 2018 is £6.81m, all held with the Public Works Loan Board (PWLB). The short term borrowing balance of £139k is represented by accrued interest only. PWLB loans have special characteristics in that the interest rates are based on the Government's cost of borrowing rather than on market rates, and a penalty charge is payable on early redemption that is over and above the cost to the lender.

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NOTES TO THE FINANCIAL STATEMENTS

14. FINANCIAL INSTRUMENTS (Continued)

The Council has a continuing ability to borrow at concessionary rates from the PWLB rather than from the markets, and these are termed the PWLB Certainty interest rates. As a result of its PWLB commitments for fixed rate loans, a comparison of the terms of these loans with the new borrowing rates available from PWLB has been used to calculate the fair value. If a value is calculated on this basis the carrying amount of the Council's outstanding loans of £6.81m would be valued at £9.16m. However, if the Council was to seek to avoid the projected loss by repaying the loans to PWLB, the PWLB would raise a penalty charge based on the premature redemption interest rates, totalling £4.26m. The exit price for the outstanding PWLB loans including the penalty charge would therefore be £11.07m. The valuation basis adopted uses level 2 inputs, ie. inputs other than quoted prices that are observable for the financial liability.

This redemption charge is a supplementary measure of the fair value of the outstanding PWLB loans of £6.81m. It measures the economic effect of the terms agreed by the Council with the PWLB, compared with estimates of the terms that would be offered for market transactions undertaken at the balance sheet date, which have been assumed to be the PWLB premature redemption interest rates. The difference between the carrying amount and the fair value measures the additional interest that the authority will pay over the remaining terms of the loans under the agreements with the PWLB against what would be paid if the loans were at prevailing market rates.

- (ii) **Long and Short Term Creditors** - Operational creditors are financial instruments of short duration, with no formal effective interest rate, and are required to be valued at their original amounts, ie. the carrying amount is a reasonable approximation of fair value. Long term creditors are represented by grants received in advance of £1.96m. Short-term creditors outstanding at 31 March 2018, which are classed as financial instruments, totalled £2.06m.

Fair Value through Profit and Loss:

No Liabilities Held for Trading are used by the Council.

(b) Category of Assets:

Loans and Receivables:

- (i) **Long Term Debtors** - As discussed above, the only soft loans identified by Gedling Borough Council are car loans to employees. The sum outstanding at 31 March 2018 was £19k, which is not material.
- (ii) **Long Term Investment** - The Council held no investments with maturities of over 12 months in this category at 31 March 2018 (but see Available for Sale category below for details of the Property Fund).
- (iii) **Short Term Investment** - Investments held at 31 March 2018 amounted to £4.01m, including accrued interest, and consisted of fixed term deposits with approved counterparties. All the rates were fixed at inception, with interest paid on maturity. No formal calculation of EIR is deemed necessary, and the carrying amount is a reasonable approximation of the fair value.
- (iv) **Short Term Debtors** - Operational debtors are financial instruments of short duration, with no formal effective interest rate, and are required to be valued at their original amount, ie. the carrying amount is a reasonable approximation of fair value. Debtors outstanding at 31 March 2018, which are classed as financial instruments, totalled £4.67m net of impairment provisions for doubtful debts. This amount includes an outstanding advance of £1m to Lloyds Bank in respect of the Local Authority Mortgage Scheme which matures in June 2018. Interest is paid on the advance at a rate fixed at inception, and no formal calculation of EIR is deemed necessary.
- (v) **Cash and Cash Equivalents** - The fair value of cash balances in hand (or overdrawn) is deemed to be the carrying value. The Council's cash balances overdrawn at 31 March 2018 totalled £0.72m as a result of daily cashflow management. However these balances are combined on the Balance Sheet as part of the overall Cash and Cash Equivalents balance of £2.64m in hand.

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NOTES TO THE FINANCIAL STATEMENTS

14. FINANCIAL INSTRUMENTS (Continued)

Available-for-Sale:

Available for sale financial assets are defined as those with a quoted market price and/or do not have fixed or determinable payments, as well as those that do not fit under the other financial asset categories, and include equity shareholdings and quoted investments. Available for sale assets are carried at fair value based on quoted prices, with movements in fair value posted to a revaluation reserve (the available for sale financial instruments reserve) and taken to the surplus or deficit on revaluation of available for sale financial assets line in the Comprehensive Income and Expenditure Statement (CIES). Interest and dividend income is included in the surplus or deficit on the provision of services in CIES.

- (i) **Long Term Investments** - During 2017/18, the Council invested £1m with the CCLA Local Authority Property Fund. This represents an available for sale financial instrument, and the difference between the purchase price of £1m and the certificated fair value of £956,242 at 31 March 2018 has been transferred to the Available for Sale Financial Instruments Reserve (see note 22). Dividends received totalling £14,083 are included in the deficit on the provision of services in CIES.
- (ii) No equity shareholdings are held by the Council.

Fair Value through Profit and Loss:

No assets are held for trading by the Council.

Held to Maturity:

The Code prohibits the use of this category.

Summary

In summary, the only adjustment identified that requires a neutralising entry to ensure that there is no impact on the taxpayer is the revaluation of the property fund, and for this a reconciling transaction is required on the Statement of Movement in Reserves, in the Financial Instruments Adjustment Account. The table below summarises the Council's exposure to Financial Instruments:

Summary of Financial Instruments

Liabilities at Amortised Cost:

Borrowing
Creditors and Receipts in Advance

Assets at Amortised Cost:

Short Term Investments (up to 12 months)
Debtors
Cash and Cash Equivalents

Assets at Fair Value

Long Term Investment - CCLA Property Fund

Long Term		Short Term	
2016/17	2017/18	2016/17	2017/18
£000s	£000s	£000s	£000s
(6,812)	(6,812)	(1)	(139)
(1,958)	(1,959)	(1,973)	(2,058)
0	0	8,008	4,017
1,020	20	3,518	4,669
0	0	(180)	2,641
0	956	0	0

15. THE NATURE AND EXTENT OF RISKS ARISING FROM FINANCIAL INSTRUMENTS

The Council is required to disclose information regarding the risk arising from financial instruments to which the authority is exposed.

Credit risk is the possibility that other parties might fail to pay amounts due to the authority. Liquidity risk is the possibility that the authority may not have funds available to meet its commitments to make payments. Market risk is the possibility that financial loss may arise as a result of changes in such measures as interest rates and stock market movements.

The Council's overall risk management programme focuses on the unpredictability of financial markets, and seeks to minimise potential adverse effects on the resources available to fund services.

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NOTES TO THE FINANCIAL STATEMENTS

15. THE NATURE AND EXTENT OF RISKS ARISING FROM FINANCIAL INSTRUMENTS (Continued)

Credit Risk:

Credit risk arises from deposits with banks and financial institutions. The Council's Treasury Management Policy is to select counterparties by the use of a creditworthiness methodology provided by its treasury advisers. This is based on a sophisticated model that incorporates credit ratings from all three main rating agencies, supplemented by information relating to positive and negative outlooks and other technical market information. The result is a banding for the suggested duration of investments with any given counterparty, from "do not use" to 60 months. Any deviation from these suggested durations must be specifically approved by the Chief Financial Officer and reported to Full Council at the earliest opportunity. Full credit rating information is received from the treasury advisers on a weekly basis, with any changes in between being notified by ratings alerts. Accordingly, changes to the approved counterparty list can be made promptly in order to minimise the Council's exposure to risk.

The Council also operates maximum investment limits with individual counterparties and Money Market Funds. Any investment in excess of these limits is subject to the specific approval of the Chief Financial Officer. The Council did not experience any non-performance from any of its counterparties in respect of its temporary investments or cash equivalents during 2017/18.

Liquidity Risk:

As the authority has access to borrowings from PWLB, there is no significant risk that it will be unable to raise finance to meet its commitments under financial instruments. Instead, the risk is that the authority may have to replace significant proportions of its borrowings at unfavourable interest rates. The Prudential Code requires an indicator specifying the maximum proportions of debt maturing at different times, and performance in this respect is reported to the Chief Financial Officer on a daily basis. The PWLB maturity profile as at 31 March is as follows:

PWLB Maturity Analysis

Short Term Borrowing

Repayable within 1 year:

Principal

Interest accruals

Short Term Borrowing per Balance Sheet

Long Term Borrowing

Repayable in 1 to 2 years

Repayable in 2 to 5 years

Repayable in 5 to 10 years

Repayable in over 10 years

Long Term Borrowing per Balance Sheet

2016/17 £000s	2017/18 £000s
0	0
(1)	(139)
(1)	(139)
0	0
0	0
0	0
(6,812)	(6,812)
(6,812)	(6,812)

It is a requirement of the Code that the long-term and short-term parts of individual instruments be separated. Even when separated, the assets and liabilities remain financial instrument balances and should be carried in the Balance Sheet as investments or borrowings, rather than as debtors or creditors.

Market Risk:

The authority is exposed to some degree of risk on its exposure to interest rate movements on its borrowings and investments, and movements in interest rates can have a complex impact. The Treasury Management Strategy set each year specifies the maximum proportions of variable rate borrowings and investments that may be outstanding at any one time, and performance in this respect is reported to the Chief Financial Officer daily. In addition, regular advice is taken from the Council's treasury advisers with regard to the timing of significant borrowings and investments.

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NOTES TO THE FINANCIAL STATEMENTS

15. THE NATURE AND EXTENT OF RISKS ARISING FROM FINANCIAL INSTRUMENTS (Continued)

Price Risk:

The authority's property fund investment is subject to fluctuations in value and the capital sum is not guaranteed, however it is intended to hold the investment for at least five years to minimise the risk. The authority has no equity shareholdings and thus no exposure to risk from movements in share prices.

Foreign Exchange Risk:

The authority has no material financial assets denominated in foreign currencies and thus has no significant exposure to loss arising from movements in exchange rates.

16. LONG TERM DEBTORS

	2016/17	2017/18
	£000s	£000s
Car Loans	19	19
Local Authority Mortgage Scheme	1,000	0
Other	1	1
Total Long Term Debtors per Balance Sheet	1,020	20

The Council's Local Authority Mortgage Schemes (LAMS) were launched in April 2012 and June 2013, each with the objective of stimulating the local economy and housing market by supporting first-time buyers. This is achieved by the Council providing indemnities to its partner, Lloyds TSB, to enable the bank to offer suitable applicants a 95% mortgage on terms normally applicable to a 75% loan. The two advances of £1m each represent Housing service-based capital expenditure, to be in place for 5 years. The first advance matured during 2017/18 however the second matures in June 2018 and whilst it was treated as a long term debtor at 31 March 2017 it is now included in short term debtors (see note 17).

17. SHORT TERM DEBTORS

	2016/17	2017/18
	£000s	£000s
Central Government Departments	410	657
Other Local Authorities	1,721	930
Other Entities and Individuals (including LAMS)	4,414	5,069
Net Short Term Debtors per Balance Sheet	6,545	6,656

Debtors in the table above are shown net of impairment provisions for doubtful debts.

18. CASH AND CASH EQUIVALENTS

Cash equivalents are short-term, highly liquid investments that are readily convertible to known amounts of cash and which are subject to an insignificant risk of changes in value.

Cash equivalents are held for the purpose of meeting short-term cash commitments, rather than for investment or other purposes. There are no strict criteria relating to the nature and maturity of cash equivalents, but at Gedling all bank call accounts are deemed to be such instruments, given that they are repayable at call without penalty. All the Council's fixed term deposits, however short, are classed as short-term investments, since penalties will be incurred if they are broken.

The balance of cash and cash equivalents is made up as follows:

	31/03/17	31/03/18
	£000s	£000s
Cash balance at bank and cash in transit	(982)	(657)
Imprest Accounts	12	8
	(970)	(649)
Call Accounts	790	3,290
Total Cash and Cash Equivalents per Balance Sheet	(180)	2,641

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NOTES TO THE FINANCIAL STATEMENTS

19. SHORT TERM CREDITORS AND RECEIPTS IN ADVANCE

Creditors are defined as liabilities arising from the contractual obligation to pay cash in the future for goods or services or other benefits that have been received or supplied, and have been invoiced or formally agreed with the supplier.

If the Council receives consideration that does not yet meet the required conditions for revenue recognition, ie. goods have not been received, or a service has not been undertaken, a receipt in advance must be recognised.

	2016/17	2017/18
	£000s	£000s
Central Government Departments	(1,596)	(615)
Other Local Authorities	(1,329)	(1,328)
Other Entities and Individuals	(1,562)	(1,708)
Total Short Term Creditors per Balance Sheet	(4,487)	(3,651)

20. PROVISIONS

Over one year:

Balance at 1 April 2017

Additional Provisions made in 2017/18

Used in 2017/18

Reversed in 2017/18

Balance at 31 March 2018

	Transf'd Stock Env. Warranties £000s	Transf'd Stock Repairs £000s	NDR Appeals £000s	Total Provisions £000s
Balance at 1 April 2017	(50)	(50)	(1,038)	(1,138)
Additional Provisions made in 2017/18	0	0	0	0
Used in 2017/18	0	0	0	0
Reversed in 2017/18	0	0	211	211
Balance at 31 March 2018	(50)	(50)	(827)	(927)

Transferred Stock Environmental Warranties - to provide for the payment of excesses under the Environmental Warranty provided to Gedling Homes under the Large Scale Voluntary Transfer (LSVT) arrangement. An excess of £25,000 makes it likely that the Council will be required to meet certain expenses over the life of the policy.

Transferred Stock Repairs - to provide for work required under warranties on the transferred properties referred to above.

NDR Appeals - The Business Rate Retention regime places a liability on the Council to refund ratepayers who successfully appeal against the rateable value of their properties on the rating list. A provision of £827,100 has been made, representing the Council's estimated share of such liabilities at 31 March 2018.

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NOTES TO THE FINANCIAL STATEMENTS

21. USABLE RESERVES

Movements in the authority's Usable Reserves are detailed in the Movement in Reserves Statement on page 32, and in note 8 on pages 41 to 44.

22. UNUSABLE RESERVES

Revaluation Reserve
 Available for Sale Financial Instrument Reserve
 Capital Adjustment Account
 Pensions Reserve
 Collection Fund Adjustment Account - Council Tax
 Collection Fund Adjustment Account - Non Domestic Rates
 Accumulated Absences Account

	31/03/17	31/03/18
	£000s	£000s
	6,741	7,007
	0	(43)
	17,411	18,286
	(52,375)	(49,724)
	(168)	(24)
	163	(370)
	(155)	(155)
Total Unusable Reserves	(28,383)	(25,023)

Total Unusable Reserves

Revaluation Reserve

The Revaluation Reserve contains the gains made by the authority arising from increases in the value of its Property, Plant and Equipment. The balance is reduced when assets with accumulated gains are revalued downwards or impaired and the gains are lost, used in the provision of services and the gains are consumed through depreciation, or disposed of and the gains are realised.

The Reserve contains only revaluation gains accumulated since 1 April 2007, the date at which the Reserve was created. Accumulated gains arising before that date are consolidated into the balance on the Capital Adjustment Account.

Balance at 1 April

Upward revaluation of assets

Downward revaluation of assets and impairment losses not charged to the Surplus/Deficit on the Provision of Services

Surplus or deficit on revaluation of non current assets not posted to the Surplus or Deficit on the Provision of Services

Difference between fair value depreciation and historic cost depreciation
 Accumulated gains on assets sold or scrapped

Amount written off to the Capital Adjustment Account

Balance at 31 March

	2016/17	2017/18
	£000s	£000s
	5,962	6,741
	964	481
	(24)	(36)
	940	445
	(161)	(155)
	0	(24)
	(161)	(179)
Balance at 31 March	6,741	7,007

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NOTES TO THE FINANCIAL STATEMENTS

22. UNUSABLE RESERVES (Continued)

Available for Sale Financial Instruments Reserve

The Available for Sale Financial Instruments Reserve contains the gains made by the authority arising from increases in the value of its investments that have quoted market prices or otherwise do not have fixed or determinable payments. The balance is reduced when investments with accumulated gains are either revalued downwards or impaired and the gains lost, or when investments are disposed of and the gains are realised.

Balance at 1 April

Downward revaluation of investments not charged to the Surplus or Deficit on the Provision of Services

Balance at 31 March

2016/17	2017/18
£000s	£000s
0	0
0	(43)
0	(43)

Capital Adjustment Account

The Capital Adjustment Account absorbs the timing differences arising from the different arrangements for accounting for the consumption of non-current assets, and for financing the acquisition, construction or enhancement of those assets under statutory provisions. The Account is debited with the cost of acquisition, construction or enhancement, as depreciation, impairment losses and amortisations are charged to the Comprehensive Income and Expenditure Statement (with reconciling postings from the Revaluation Reserve to convert fair value figures to a historical cost basis). The Account is credited with the amounts set aside by the authority as finance for the costs of acquisition, construction or enhancement.

The Capital Adjustment Account contains accumulated gains and losses on Investment Properties, and if relevant, gains recognised on donated assets that have yet to be consumed by the authority.

The Account also contains revaluation gains accumulated on Property, Plant and Equipment before 1 April 2007, the date that the Revaluation Reserve was created to hold such gains. Note 8 on pages 41 to 44 provides details of the source of all the transactions posted to the Account, apart from those involving the Revaluation Reserve.

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NOTES TO THE FINANCIAL STATEMENTS

22. UNUSABLE RESERVES (Continued)

Capital Adjustment Account (continued)

Balance at 1 April

Reversal of items relating to capital expenditure debited or credited to the Comprehensive Income and Expenditure Statement:

Charges for depreciation and impairment of non-current assets
 Revaluation (losses)/reversals on Property, Plant and Equipment
 Amortisation of Intangible Assets
 Revenue Expenditure funded from Capital under Statute (REFCUS)
 Amounts of non-current assets written off on disposal or sale as part of the gain/loss on disposal to the Comprehensive Income and Expenditure Statement

Adjusting amount written out of the Revaluation Reserve

Net written out amount of non-current assets consumed in the year

Capital financing applied in the year:

Use of Capital Receipts Reserve to finance new capital expenditure
 Capital grants and contributions credited to the Comprehensive Income and Expenditure Statement that have been applied to capital financing
 Applications of grants to capital financing from the Capital Grants Unapplied Account
 Statutory provision for the financing of capital investment charged against the General Fund
 Capital expenditure charged against the General Fund

Movements in the market value of Investment Properties debited or credited to the Comprehensive Income and Expenditure Statement

Balance at 31 March

	2016/17	2017/18
	£000s	£000s
Balance at 1 April	16,684	17,411
Reversal of items relating to capital expenditure debited or credited to the Comprehensive Income and Expenditure Statement:		
Charges for depreciation and impairment of non-current assets	(1,393)	(1,472)
Revaluation (losses)/reversals on Property, Plant and Equipment	0	(161)
Amortisation of Intangible Assets	(48)	(36)
Revenue Expenditure funded from Capital under Statute (REFCUS)	(369)	(229)
Amounts of non-current assets written off on disposal or sale as part of the gain/loss on disposal to the Comprehensive Income and Expenditure Statement	(40)	(115)
	(1,850)	(2,013)
Adjusting amount written out of the Revaluation Reserve	161	179
Net written out amount of non-current assets consumed in the year	(1,689)	(1,834)
Capital financing applied in the year:		
Use of Capital Receipts Reserve to finance new capital expenditure	872	829
Capital grants and contributions credited to the Comprehensive Income and Expenditure Statement that have been applied to capital financing	130	136
Applications of grants to capital financing from the Capital Grants Unapplied Account	283	218
Statutory provision for the financing of capital investment charged against the General Fund	504	576
Capital expenditure charged against the General Fund	764	419
	2,553	2,178
Movements in the market value of Investment Properties debited or credited to the Comprehensive Income and Expenditure Statement	(137)	531
Balance at 31 March	17,411	18,286

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NOTES TO THE FINANCIAL STATEMENTS

22. UNUSABLE RESERVES (Continued)

Pensions Reserve

The Pensions Reserve absorbs the timing differences arising from the different arrangements for accounting for post employment benefits, and for funding benefits, in accordance with statutory provisions. The authority accounts for post employment benefits in the Comprehensive Income and Expenditure Statement as the benefits are earned by employees accruing years of service, updating the liabilities recognised to reflect inflation, changing assumptions and investment returns on any resources set aside to meet the costs. However, statutory arrangements require benefits earned to be financed as the authority makes employer's contributions to the pension fund, or eventually pays any pensions for which it is directly responsible. The debit balance on the Pensions Reserve therefore shows a substantial shortfall in benefits earned by past and current employees and the resources the authority has set aside to meet them. The statutory arrangements will ensure that funding will have been set aside by the time the benefits come to be paid.

In 2017/18 the Council paid to the Pension Fund a single lump sum representing its monetary pension deficit contributions for a three year period, in order to take advantage of a cash discount. The cash payment of £1.675m immediately reduced the Council's pension deficit, however only one third of the sum paid is chargeable to the revenue accounts in 2017/18. This has resulted in a difference of £1.116m between the Pension Liability Account and the Pension Reserve at 31 March 2018, however this difference will reduce to nil by 31 March 2020 as further charges to revenue are made.

Balance at 1 April

Actuarial gains or (losses) on pensions assets and liabilities

Reversal of items relating to benefits debited or credited to the Surplus or Deficit on the Provision of Services in the Comprehensive Income and Expenditure Statement

Employer's pension contributions and direct payments to pensioners payable in the year

Balance at 31 March

2016/17	2017/18
£000s	£000s
(40,668)	(52,375)
(9,703)	6,017
(3,949)	(5,438)
1,945	2,072
(52,375)	(49,724)

Collection Fund Adjustment Accounts

The Collection Fund Adjustment Accounts manage the differences arising from the recognition of council tax and non domestic rate income in the Comprehensive Income and Expenditure Statement as it falls due from council taxpayers and ratepayers, compared with the statutory arrangements for paying across amounts to the General Fund from the Collection Fund.

Council Tax:

Balance at 1 April

Amount by which council tax income credited to the Comprehensive Income and Expenditure Account is different from council tax income calculated for the year in accordance with statutory arrangements

Balance at 31 March

2016/17	2017/18
£000s	£000s
(72)	(168)
(96)	144
(168)	(24)

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NOTES TO THE FINANCIAL STATEMENTS

22. UNUSABLE RESERVES (Continued)

Collection Fund Adjustment Accounts (continued)

Non Domestic Rates:

Balance at 1 April

Amount by which non domestic rate income credited to the Comprehensive Income and Expenditure Account is different from NDR income calculated for the year in accordance with statutory arrangements

Balance at 31 March

	2016/17	2017/18
	£000s	£000s
	(215)	163
	378	(533)
	163	(370)

Accumulated Absences Account

The Accumulated Absences Account absorbs the differences that would otherwise arise on the General Fund Balance from accruing for compensated absences earned, but not taken in the year, for example annual leave entitlement carried forward at 31 March. Statutory arrangements require that the impact on the General Fund Balance is neutralised by transfers to or from the account.

Overall balances of outstanding leave at each year-end are relatively consistent and a full review will only be carried out every two years. Accruals are based on outstanding hours multiplied by pay rates for the following year, ie. the year in which the leave will be taken, and it has been determined that any movement in 2017/18 would not be material.

Balance at 1 April

Settlement or cancellation of accrual made at the end of the preceding year

Amounts accrued at the end of the current year

Amount by which officer remuneration charged to the Comprehensive Income and Expenditure Statement on an accruals basis is different from remuneration chargeable in the year in accordance with statutory requirements

Balance at 31 March

	2016/17	2017/18
	£000s	£000s
	(154)	(155)
	154	155
	(155)	(155)
	(1)	0
	(155)	(155)

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NOTES TO THE FINANCIAL STATEMENTS

23. CASH FLOW STATEMENT - OPERATING ACTIVITIES

Net Surplus / (Deficit) on the Provision of Services per CIES on p31

Adjustments to the net surplus / (deficit) on the Provision of Services for non-cash movements:

Depreciation
 Impairment and downward revaluations
 Amortisation
 Increase / (Decrease) in revenue creditors
 (Increase) / Decrease in revenue debtors
 (Increase) / Decrease in stocks and works in progress
 Pension liability
 Carrying amount of non current assets sold
 Other non-cash items charged to net surplus/(deficit) on provision of services

	2016/17	2017/18
	£000s	£000s
	(1,750)	(1,209)
	1,393	1,472
	0	161
	48	36
	342	209
	(33)	(597)
	32	(13)
	2,004	3,366
	40	115
	233	(742)
	4,059	4,007
	(1,202)	(2,159)
Net cash flow from Operating Activities per Cash Flow Statement on p35	1,107	639

Adjustments to the net surplus / (deficit) on the Provision of Services for items that are investing and financing activities:

Proceeds from sales of property, plant and equipment, and other investment property receipts and payments

Cash flows for operating activities include the following items:

Interest Received
 Interest Paid

	2016/17	2017/18
	£000s	£000s
	(100)	(122)
	293	149

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NOTES TO THE FINANCIAL STATEMENTS

24. CASH FLOW STATEMENT - INVESTING ACTIVITIES

Purchase of property, plant and equipment, investment property and intangible assets

Purchase of short term and long term investments

Pension Fund prepayment

Other payments for investing activities

Proceeds from sale of property, plant and equipment, investment property and intangible assets

Proceeds from short-term and long term investments

Other receipts from investing activities

Capital grants & contributions

Net cash flows from Investing Activities per Cash Flow Statement on p35

2016/17	2017/18
£000s	£000s
(2,597)	(2,503)
0	(1,000)
0	(1,117)
(8)	(15)
260	790
500	4,000
118	122
1,543	708
(184)	985

25. CASH FLOW STATEMENT - FINANCING ACTIVITIES

Other receipts from financing activities

Local Authority Mortgage Scheme receipt

Repayment of short-term and long-term borrowing

Movement on NDR debtor with preceptors and CLG

Movement on Council Tax debtors with Preceptors

Community Infrastructure Levy held for Parishes

Grants & contributions held for other principal parties

Other payments for financing activities

Net cash flows from Financing Activities per Cash Flow Statement on p35

2016/17	2017/18
£000s	£000s
18	13
0	1,000
(1,000)	0
838	(1,161)
(826)	1,282
6	52
(39)	23
(2)	(12)
(1,005)	1,197

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NOTES TO THE FINANCIAL STATEMENTS

26. MEMBERS' ALLOWANCES

Payments to Members are made under the Local Authorities (Members Allowances) (England) Regulations 2003, which provide for the circumstances in which allowances are payable to Members, and to the maximum amounts payable in respect of certain allowances. The regulations include a requirement for authorities to make public their scheme for Members' allowances, and to disclose annually the amounts paid under such a scheme. The Council fulfils this requirement by the placement of a notice on its website. Under the Council's scheme, a Basic Allowance is paid to each Member, together with relevant Special Responsibility Allowances. There is also provision for the payment of car allowances, plus public transport, conference and subsistence expenses.

The authority paid the following amounts to Members of the Council during the year.

	2016/17	2017/18
	£000s	£000s
Allowances:		
Basic	163	165
Special Responsibility	103	104
Expenses:		
Car mileage and public transport	6	3
Conferences and subsistence	4	3
	276	275

The figures above include payments made to independent members.

27. EXTERNAL AUDIT COSTS

The authority is required to disclose amounts paid to its appointed auditors, KPMG, for work carried out in performing statutory functions and in providing additional services such as tax advice. The purpose of this is to demonstrate that the objectivity of the auditor is not compromised by fees for other work being significant in relation to audit costs. Amounts paid are split between audit and inspection work, and the certification of grant claims.

	2016/17	2017/18
	Restated	
	£	£
Audit services carried out by the appointed auditor	43,364	42,570
Grant certification	10,313	10,562
Total fees for statutory audit services in the year	53,677	53,132
Fees for tax advisory services	0	0
Total fees paid to the appointed auditor	53,677	53,132

The figure for audit services carried out by the appointed auditor differs to that in the published accounts for 2016/17 by £794. This is due to a charge made by KPMG for additional work done in respect of the restatement of CIES in 2016/17, which was approved by the PSAA and billed in 2017/18.

Following changes to the UK APB ethical standards, audit firms engaged by UK clients are not permitted to provide certain tax services where there is a contingent fee arrangement. The Council entered in to such an arrangement with KPMG in 2011 and accordingly was required to revise its engagement to a fixed fee basis. KPMG received authorisation from Public Sector Audit Appointments in January 2016 to continue on this basis, however no fees were billed during 2017/18.

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NOTES TO THE FINANCIAL STATEMENTS

28. OFFICERS' REMUNERATION

The Accounts and Audit Regulations 2015 require certain disclosures in respect of the remuneration of senior staff in Local Authorities, in order to provide greater transparency and accountability to local taxpayers in respect of the total remuneration package for the senior team charged with the stewardship of the Council.

Remuneration is defined as amounts payable to or receivable by a person, and includes salary, expenses, and the estimated monetary value of non-cash benefits, ie. "benefits in kind". Remuneration excludes employer's pension contributions. Salary represents the amount received under a contract of employment for services rendered. Senior staff are defined as those in receipt of a salary of £50,000 or more.

The authority's employees receiving more than £50,000 "remuneration" for the year (excluding employer's pension contributions) are analysed, by band, below:

Number of Employees in each Remuneration Band:

(excluding employer pension contributions)

£50,000 to £54,999
 £55,000 to £59,999
 £60,000 to £64,999
 £65,000 to £69,999
 £70,000 to £74,999
 £75,000 to £79,999
 £80,000 to £84,999
 £90,000 to £94,999
 £95,000 to £99,999
 £110,000 to £114,999

2016/17 Number	2017/18 Number
3	0
2	5
1	0
0	2
1	1
2	2
1	1
0	0
0	0
1	1
11	12

Total number of employees whose remuneration exceeds £50,000

There is also a requirement to disclose by job title the individual remuneration for senior employees whose basic salary is £50,000 or more, but less than £150,000. Any staff in receipt of salaries of £150,000 or more are required to be identified by name, however this does not apply at Gedling Borough Council as no employee is paid a salary at this level. For these officers it is also a requirement that employer pension contributions be disclosed.

The remuneration paid to the Authority's senior employees in 2017/18, and in 2016/17 for comparison, is detailed in the table below.

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NOTES TO THE FINANCIAL STATEMENTS

28. OFFICERS' REMUNERATION (Continued)

Individual Posts in receipt of a basic salary exceeding £50,000:	Salary, Fees & All'wces	Exps All'wces	Benefits in Kind	Comp'n for loss of Office	Total exc Pension Contribs	Employer Pension Contribs	Total
	£	£	£	£	£	£	£
<u>2017/18</u>							
Chief Executive	109,885	729	117	0	110,731	16,450	127,181
Deputy Chief Executive & Director of Finance	82,463	239	38	0	82,740	12,315	95,055
Director of Org'l Devel. & Democratic Services	79,837	68	11	0	79,916	11,382	91,298
Director of Health & Community Well-being	78,208	560	90	0	78,858	11,784	90,642
Digital Services Manager	16,908	0	0	55,449	72,357	2,553	74,910
Service Mgr-Legal Services	65,000	0	0	0	65,000	9,721	74,721
Service Mgr-Org'l Development	56,965	193	31	0	57,189	8,544	65,733
Service Mgr-Economic Growth & Regeneration	56,322	467	75	0	56,864	8,469	65,333
Service Mgr-Public Protection	56,580	0	0	0	56,580	8,544	65,124
Service Mgr-Revenues & Welfare Support	55,932	22	3	0	55,957	8,445	64,402
Service Mgr-Financial Services	55,680	0	0	0	55,680	8,408	64,088
<u>2016/17</u>							
Chief Executive	109,091	891	143	0	110,125	12,460	122,585
Deputy Chief Executive & Director of Finance (note a)	49,898	107	17	0	50,022	6,137	56,159
Director of Org'l Devel. & Democratic Services	76,576	0	0	0	76,576	8,870	85,446
Director of Health & Community Well-being	77,265	230	37	0	77,532	6,336	83,868
Service Mgr-Legal Services	62,582	0	0	0	62,582	7,618	70,200
Service Mgr-Financial Services	55,548	23	4	0	55,575	6,832	62,407
Service Mgr-Org'l Development	54,949	84	13	0	55,046	6,653	61,699
Service Mgr-Public Protection	54,243	94	15	0	54,352	6,653	61,005
Service Mgr-Revenues & Welfare Support (note b)	49,257	113	18	0	49,388	6,059	55,447
Service Mgr-Economic Growth & Regeneration (note c)	13,381	62	10	0	13,453	1,645	15,098

a) The Deputy Chief Executive and Director of Finance was only in post from August 2016.

b) The grading of the Service Manager Revenues & Welfare Support increased in February 2017 as a result of a restructure in Housing Management.

c) The Service Manager Economic Growth and Regeneration was only in post from January 2017.

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NOTES TO THE FINANCIAL STATEMENTS

29. GRANTS, CONTRIBUTIONS AND DONATED ASSETS

The authority credited the following grants and contributions to the Comprehensive Income and Expenditure Statement (CIES):

	2016/17 Restated	2017/18
	£000s	£000s
<u>Credited to Taxation and Non-Specific Grant Income:</u>		
Revenue Support Grant (including redistributed sums)	(1,422)	(787)
New Homes Bonus	(2,400)	(1,660)
Non Ring-fenced Grants shown on CIES p31	(3,822)	(2,447)
Capital Grants and Contributions shown on CIES p31	(434)	(1,223)
S31 Grants included in Non Domestic Rates income on CIES p31	(481)	(914)
Total Non Ring-fenced Grants included in CIES	(4,737)	(4,584)
<u>Credited to Services:</u>		
Housing Benefits	(26,530)	(25,566)
Grants for Revenue Expenditure funded from Capital	(580)	(852)
Other Grants & Contributions	(316)	(729)
Total grants & contributions credited to Services	(27,426)	(27,147)
Total Grants, Contributions and Donated Assets	(32,163)	(31,731)

The 2016/17 comparative total differs by £481k to the published accounts for that year due to the inclusion of NNDR S31 grants.

The authority has also received a number of grants and contributions that have yet to be recognised as income, since they have conditions attached to them that will require the monies or property to be returned to the giver. The balances at year-end for capital and revenue are as follows:

	2016/17	2017/18
	£000s	£000s
<u>Capital</u>		
Developers' Section 106 Contributions	(1,777)	(1,889)
	(1,777)	(1,889)
<u>Revenue</u>		
Developers' Section 106 Contributions	(181)	(70)
	(181)	(70)

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NOTES TO THE FINANCIAL STATEMENTS

30. RELATED PARTIES

In accordance with IAS24, the Council is required to disclose material transactions with related parties, ie. bodies or individuals that have the potential to control or influence the Council, or be influenced by the Council. Disclosure of these transactions allows readers of the accounts to assess the extent to which the Council might have been constrained in its ability to operate independently, or might have secured the means to limit another party's ability to bargain freely with the Council.

Central Government

The UK Central Government has significant influence over the Council's general operations, being responsible for providing the statutory framework within which the Council operates, providing the majority of its funding in the form of grants, and prescribing the terms of many of the transactions that the Council has with other parties (eg. council tax bills, housing benefits etc). Grants received from government departments are included in note 29 on page 69.

Members

Elected Members of the Council, and potentially close members of their families, exert direct control over the Council's financial and operating policies and as such must be identified as related parties. The statutory disclosure requirements in respect of Members' Allowances are satisfied by note 26 on page 66. The aggregation option for individual transactions has been taken on the basis that the Council is satisfied that all the transactions entered into have been concluded in accordance with its procedures for preventing undue influence.

Officers

Officers on the Council's Senior Leadership Team (SLT), and the closest members of their families, have the potential to significantly influence the policies of the Council, however this is limited by the Scheme of Delegation. During 2017/18 no interests were declared by members of SLT and the statutory disclosure requirements in respect of officer remuneration are satisfied by note 28 on pages 67 to 68.

Other Public Bodies

The Council has pooled budget arrangements with Rushcliffe and Broxtowe Borough Councils as part of the South Nottinghamshire Community Safety Partnership, but these are not material. All transactions are recorded in Broxtowe Borough Council's accounts.

The Council's procedure for obtaining information in respect of related parties

Requests for information were sent to all elected Members, members of the Senior Leadership Team and to the deputy S151 and Monitoring Officers, explaining the requirements of IAS24, and seeking declarations to assist the demonstration of compliance with the standard. The information provided has been used in the preparation of the disclosures below. Details of outstanding debtors and creditors in respect of related parties are included within notes 17 and 19 on pages 57 and 58 respectively. The Council also maintains a register of Members' interests, together with a record of interests declared at Cabinet and Council meetings.

Most transactions with related parties are disclosed elsewhere in the Statement of Accounts, as indicated above, however material transactions not otherwise disclosed are set out in the table below. Material transactions are generally defined as those over £10,000, however, consideration is also given to "the surrounding circumstances", ie. a transaction that is not material to the Council may well be material to the related party.

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NOTES TO THE FINANCIAL STATEMENTS

30. RELATED PARTIES (Continued)

<u>Organisation/Body</u>	<u>Nature of relationship</u>	Receipts £000s	Payments £000s
APSE	Elected Member is a representative	0	18
Citizens' Advice Bureau	Elected Member has a management interest	0	40
East Midlands Council	Elected Member is a representative	0	15
Gedling Homes	Elected Member is a board member and/or representative	(208)	70
Groundwork Greater Nott'm	Elected Members and officers are representatives	0	25
Local Government Association	Elected Members are board members and/or representatives	0	17
Mapperley Golf Club	Elected Members are representatives and/or have a management interest	(68)	0
NHS Trust	Elected Member is a trust member	(91)	0
Nottinghamshire Police & Crime Commissioner's Office	Elected Member is a member of the Crime Panel	(77)	2
Other Local Authorities	Material employee relationships	(580)	1,290
Parish Council grant aid	GBC Elected Members on parish councils	0	44

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NOTES TO THE FINANCIAL STATEMENTS

31. CAPITAL EXPENDITURE AND CAPITAL FINANCING

The total amount of capital expenditure incurred in the year is shown in the table below, together with the resources that have been used to finance it. Where capital expenditure is to be financed in future years by charges to revenue as assets used by the authority, the expenditure results in an increase in the Capital Financing Requirement (CFR), a measure of the capital expenditure incurred historically by the authority that has yet to be financed. The CFR is analysed in the second part of this note.

	2016/17	2017/18
	£000s	£000s
Opening Capital Financing Requirement (CFR)	11,327	11,777
<u>Additions:</u>		
Property, Plant & Equipment (note 11)	2,631	2,433
Investment Properties (note 12)	2	0
Revenue expenditure funded from capital under statute (REFCUS)	949	1,081
Total Capital Investment	3,582	3,514
<u>Financing:</u>		
Capital receipts	(872)	(829)
Government Grants	(580)	(1,070)
Other Grants and Contributions	(1,176)	(554)
Minimum Revenue Provision (MRP)	(504)	(576)
Repayment of Local Authority Mortgage Scheme 1	0	(1,000)
Total Sources of Finance	(3,132)	(4,029)
Closing Capital Financing Requirement (CFR)	11,777	11,262
<u>Explanation of movements in the year:</u>		
Increase/(Decrease) in underlying need to borrow - supported by Government financial assistance	0	0
Increase/(Decrease) in underlying need to borrow - not supported by Government financial assistance	450	(515)
Increase/(Decrease) in Capital Financing Requirement (CFR)	450	(515)

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NOTES TO THE FINANCIAL STATEMENTS

32. TERMINATION BENEFITS

Termination benefits are payable as a result of either the Council's decision to terminate an employee's employment before the normal retirement age, or an employee's decision to accept voluntary redundancy in exchange for those benefits. Voluntary early retirement does not represent a termination benefit, being instead a "post employment benefit".

Eight compulsory redundancies were made during 2017/18, incurring liabilities of £260,670. There were also two terminations agreed for reasons other than redundancy, incurring total liabilities of £7,419. These amounts have been charged to the Comprehensive Income and Expenditure Statement in the year.

Exit Packages per Cost-Band	Number of Compulsory Redundancies		Number of other departures agreed in year		Total number of exit packages by cost-band		Total cost of exit packages in each band £	
	2016/17	2017/18	2016/17	2017/18	2016/17	2017/18	2016/17	2017/18
£0 to £20,000	1	4	2	2	3	6	46,449	45,179
£20,000 to £40,000	1	1	0	0	1	1	22,175	26,423
£40,000 to 60,000	1	2	0	0	1	2	40,841	98,337
£80,000 to £100,000	0	1	0	0	0	1	0	98,150
£100,000 to £150,000	2	0	0	0	2	0	235,407	0
	5	8	2	2	7	10	344,872	268,089

33. POST-EMPLOYMENT BENEFITS - DEFINED BENEFIT PENSION SCHEME

(i) Participation in the Pension Scheme:

As part of the terms and conditions of employment for its officers, the Council makes contributions towards the cost of post employment (retirement) benefits. Although these benefits will not actually be payable until employees retire, the authority has a commitment to make the payments for those benefits, and to disclose them at the time that employees earn their future entitlement.

The Council participates in the Local Government Pension Scheme (LGPS) administered locally by Nottinghamshire County Council. This is a funded defined benefit statutory scheme with index linked benefits, meaning that that the authority and employees both pay contributions into a fund, calculated at a level intended to balance the pensions liabilities with investment assets. Until 31 March 2014, benefits were based on final salary and length of service, however following changes to the LGPS, all benefits accrued from 1 April 2014 are based on career average revalued earnings and the length of service on retirement.

In addition, the Council has made arrangements for the payment of added years benefits to certain retired employees, outside the provisions of the scheme. This is an unfunded defined benefit arrangement, under which liabilities are recognised when awards are made, however there are no investment assets built up to meet these pension liabilities. Cash therefore has to be generated to meet actual pensions payments as they eventually fall due.

The actuary, Barnett Waddingham, is instructed by Nottinghamshire County Council to undertake pension expense calculations, and has prepared its figures in accordance with its understanding of IAS19. The principal risks to Gedling Borough Council are the longevity assumptions, statutory changes to the scheme, changes to inflation and bond yields, and the performance of the equity investments held by the scheme. In addition, as there are many unrelated employers in the LGPS there is an "orphan liability risk", where an employer leaves the fund but with insufficient assets to cover their pension obligations, in which case the shortfall may fall on the remaining employers. These risks are mitigated to a certain extent by the statutory requirement to charge to the General Fund the amount required by statute, as described in the accounting policies note, and by the assumption that an employer may leave the fund with excess assets, and these may be inherited by the remaining employers.

Further information can be found in the annual report of the Nottinghamshire County Council Pension Fund, which is available upon request from Nottinghamshire County Council, County Hall, West Bridgford, Nottingham NG2 7QP.

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NOTES TO THE FINANCIAL STATEMENTS

33. POST-EMPLOYMENT BENEFITS - DEFINED BENEFIT PENSION SCHEME (Continued)

(ii) Explanation of terms:

Liabilities (obligations) - the post employment benefits that have been promised under the formal terms of the pension scheme, plus any constructive obligation for further benefits where the authority has given employees valid expectations that such benefits will be granted. Liabilities are measured on an actuarial basis, estimating the future cashflows that will arise from them based on such things as mortality rates, employee turnover, salary growth and expected early retirements under the scheme rules, discounted to present values.

Assets - the Council's attributable share of the investments held in the pension scheme to cover the liabilities, measured at fair value at the balance sheet date.

Movements on pensions assets and liabilities are analysed into the following constituents:

Service cost - comprising:

Current service cost - the increase in the present value of a defined benefit scheme's liabilities (defined benefit obligation) resulting from employee service in the current period.

Past service cost - the change in the present value of a scheme's liabilities for employee service in prior periods, resulting from a plan amendment (the introduction or withdrawal of a change to a defined benefit scheme) or a curtailment (a significant reduction in the number of employees covered by a scheme).

Gains or losses on settlements - arising when an authority enters into a transaction that eliminates all further legal or constructive obligations for part or all of the benefits provided under a defined benefit scheme.

Net interest cost - the change during the period in the net defined benefit liability/asset that arises from the passage of time. It comprises interest costs on the liabilities and the interest income on plan assets.

Re-measurement of the net defined liability/(asset) comprising:

Actuarial gains and losses - changes in the present value of the defined benefit obligation resulting from (a) experience adjustments (the effects of differences between the previous actuarial assumptions and what has actually occurred), and (b) the effects of changes in the actuarial assumptions.

Return on plan assets - excluding amounts included in net interest on the net defined benefit liability/(asset).

Contributions by scheme participants - the increase in scheme liabilities and assets due to payments into the scheme by employees.

Contributions by employer - the increase in scheme assets due to payments into the scheme by the employer.

Benefits paid - payments to discharge liabilities directly to pensioners.

(iii) Transactions relating to post-employment benefits:

Pensions are accounted for in accordance with IAS19. The cost of retirement benefits are recognised in the Cost of Services in the Comprehensive Income and Expenditure Statement (page 31) when they are earned by employees, rather than when they are eventually paid as pensions. However, the charge the Council is required to make against Council Tax is based on the cash payable in the year, therefore the real cost of post employment (retirement) benefits is reversed out of the General Fund via the Movement in Reserves Statement (page 32). Transactions affecting the Comprehensive Income and Expenditure Statement and the General Fund Balance via the Movement in Reserves Statement are shown below.

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NOTES TO THE FINANCIAL STATEMENTS

33. POST EMPLOYMENT BENEFITS - DEFINED BENEFIT PENSION SCHEME (Continued)

	2016/17	2017/18
	£000s	£000s
<u>Comprehensive Income and Expenditure Statement (CIES):</u>		
<u>Cost of Services:</u>		
a) Service cost comprising:		
Current service cost	2,165	3,521
Past service cost	334	163
Loss on settlement (net)	0	347
b) Other Operating Expenditure:		
Administration Cost	21	28
<u>c) Financing & Investment Income & Expenditure:</u>		
Net Interest Cost	1,429	1,379
Total Post Employment benefits charged to the Surplus or Deficit on the Provision of Services	3,949	5,438
<u>Re-measurement of the net defined liability comprising:</u>		
Return on plan assets less interest (gain) / loss	(11,452)	22
Other actuarial (gains) and losses on assets	308	0
Actuarial (gains) and losses on changes in financial assumptions	24,839	(6,039)
Actuarial (gains) and losses on changes in demographic assumptions	414	0
Experience (gains) and losses on defined benefit obligation	(4,406)	0
Total Re-measurements (See Comprehensive Income and Expenditure Statement on page 31)	9,703	(6,017)
Total Post Employment benefits charged to the Comprehensive Income and Expenditure Statement	13,652	(579)
<u>Movement in Reserves Statement:</u>		
Reversal of net charges made to the Surplus or Deficit on the Provision of Services for post-employment benefits in accordance with the Code (see note 8)	(3,949)	(5,438)

Actual amount charged against the General Fund Balance for pensions in the year

	2016/17	2017/18
	£000s	£000s
Employer's contributions payable to the scheme	1,633	1,881
Discretionary payments (added years, pension strain etc)	312	191
Total	1,945	2,072

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NOTES TO THE FINANCIAL STATEMENTS

33. POST EMPLOYMENT BENEFITS - DEFINED BENEFIT PENSION SCHEME (Continued)

(iv) Pensions Liabilities and Assets recognised in the Balance Sheet:

The amounts included in the balance sheet arising from the Council's obligation in respect of its defined benefit scheme is as follows:

	2013/14	2014/15	2015/16	2016/17	2017/18
	£000s	£000s	£000s	£000s	£000s
Present value of the funded defined benefit obligation	85,195	102,219	98,144	122,520	121,554
Fair value of assets	(55,010)	(60,581)	(59,327)	(72,172)	(74,855)
Net liability arising from the funded defined benefit obligation (LGPS)	30,185	41,638	38,817	50,348	46,699
Present value of the unfunded obligation (Discretionary Benefits)	1,907	1,992	1,851	2,027	1,909
Net Pension Liability on the Balance Sheet	32,092	43,630	40,668	52,375	48,608

The liabilities show the underlying commitments that the authority has in the long run to pay post-employment (retirement) benefits. These total £123.463m, including funded and unfunded obligations.

The net pension liability of £48.608m has a substantial impact on the net worth of the authority, as recorded in the Balance Sheet, reducing it by 133.3%. However, statutory arrangements for funding the deficit means that the financial position of the authority remains healthy. The deficit on the local government scheme will be made good by increased contributions over the remaining working life of employees (ie. before payments fall due), as assessed by the actuary, therefore finance is only required to be raised to cover discretionary benefits when the pensions are actually paid.

In 2017/18 the Council paid to the Pension Fund a single lump sum representing its monetary pension deficit contributions for a three year period, in order to take advantage of a cash discount. The cash payment of £1.675m immediately reduced the Council's pension deficit, however only one third of the sum paid is chargeable to the revenue accounts in 2017/18. This has resulted in a difference of £1.116m between the Pension Liability Account and the Pension Reserve at 31 March 2018, however this difference will reduce to nil by 31 March 2020 as further charges to revenue are made.

Reconciliation of the movements in the fair value of scheme liabilities:

	2016/17	2017/18
	£000s	£000s
Opening defined benefit obligation	99,995	124,547
Current service cost	2,165	3,521
Interest Cost	3,558	3,338
Change in financial assumptions	24,839	(6,039)
Change in demographic assumptions	414	0
Experience loss/(gain) on defined benefit obligation	(4,406)	0
Liabilities assumed/(extinguished) on settlements	0	627
Estimated Benefits Paid (net of transfers in)	(2,769)	(3,131)
Past Service Cost including curtailments	334	163
Contributions by Scheme Participants	541	562
Unfunded Pension Payments	(124)	(125)
Closing defined benefit obligation	124,547	123,463

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33. POST EMPLOYMENT BENEFITS - DEFINED BENEFIT PENSION SCHEME (Continued)

Reconciliation of the movements in the fair value of scheme assets:

	2016/17	2017/18
	£000s	£000s
Opening fair value of scheme assets	59,327	72,172
Interest on assets	2,129	1,959
Return on plan assets in excess of interest	11,452	(22)
Other actuarial gains/(losses)	(308)	0
Administration expenses	(21)	(28)
Contributions by Employer including Unfunded Benefits	1,945	3,188
Contributions by Scheme Participants	541	562
Estimated Benefits paid including Unfunded Benefits	(2,893)	(3,256)
Settlement price received/(paid)	0	280
Closing fair value of scheme assets	72,172	74,855

LGPS assets allocated to Gedling Borough Council by asset class:

	2015/16	2016/17	2017/18	
	£000s	£000s	£000s	%
Equities	41,304	50,478	49,220	66
Gilts	1,846	2,206	1,715	2
Other Bonds	4,058	4,354	8,744	12
Property	7,494	8,024	9,403	13
Cash	2,405	3,631	1,479	2
Inflation-linked Pooled Fund	1,670	1,802	1,852	2
Infrastructure	550	1,677	2,442	3
Total assets allocated to Gedling Borough Council	59,327	72,172	74,855	100

It is estimated that Gedling Borough Council's share of the total assets in the fund is approximately 1%.

Information regarding the detail of the total assets held in the Fund at 31 December 2017 is summarised in the table below. This represents the percentages of the total Fund held in each asset class, split by those that have a quoted market price in an active market, and those that do not. Further information regarding the Fund's precise asset allocations is available from Nottinghamshire County Council Pension Fund as administering authority.

Asset Class

		Quoted	Unquoted	Total
		%	%	%
Fixed Interest Gov't Securities	UK	2.3	0.0	2.3
	Overseas	0.0	0.0	0.0
Corporate Bonds	UK	11.2	0.0	11.2
	Overseas	0.5	0.0	0.5
Equities	UK	24.7	0.1	24.8
	Overseas	39.3	0.0	39.3
Property	All	0.0	12.5	12.5
Others:	Private equities	0.0	1.6	1.6
	Infrastructure	0.0	3.3	3.3
	Inflation-linked pooled funds	0.0	2.5	2.5
	Cash/temporary investments	0.0	2.0	2.0
Total		78.0	22.0	100.0

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NOTES TO THE FINANCIAL STATEMENTS

33. POST EMPLOYMENT BENEFITS - DEFINED BENEFIT PENSION SCHEME (Continued)

(v) Basis for estimating Liabilities and Assets:

Liabilities have been assessed on an actuarial basis using the projected unit method, an estimate of the pensions that will be payable in future years dependent on assumptions about mortality rates, salary levels etc. Both the LGPS and the Discretionary Benefit liabilities have been assessed by Barnett Waddingham Ltd. Actuaries, an independent firm of actuaries. No differentiation has been made between the two schemes in terms of assumptions. Estimates for the Nottinghamshire County Council Pension Fund are based on the latest full valuation of the scheme at 31 March 2016 (date of triennial review). The actuary's estimate for the duration of Gedling Borough Council's liabilities is 19 years.

Significant assumptions used by the actuary as at 31 March 2018 are as follows:

Expected return on assets:

The discount rate is the annualised yield at the 19-year point on the Merrill Lynch AA rated corporate bond yield curve which has been chosen to meet the requirements of IAS19 and with the consideration of the Council's liabilities. This is consistent with the approach used at the last accounting date.

Mortality assumptions:

Assumed life expectations from the age of 65 are as follows:

		31 Mar 16	31 Mar 17	31 Mar 18
		Years	Years	Years
Retiring today-	Male	22.1	22.5	22.6
	Female	25.3	25.5	25.6
Retiring in 20 years-	Male	24.4	24.7	24.8
	Female	27.7	27.8	27.9

Financial Assumptions

The financial assumptions used for IAS19 purposes are as follows, and were set with reference to market conditions at 31 March 2018.

	31 Mar 16	31 Mar 17	31 Mar 18
	%	%	%
Retail Price Index increase	3.20	3.60	3.30
Consumer Price Index increase	2.30	2.70	2.30
Salary Increase	4.10	4.20	3.80
Pension Increase	2.30	2.70	2.30
Discount rate for liabilities	3.60	2.70	2.55

The RPI increase assumption is set using a Single Equivalent Inflation Rate (SEIR) approach, using notional cashflows. The SEIR is that which gives the same net present value of cashflows, discounted using the annualised Merrill Lynch AA rated corporate bond yield curve, as applying the Bank of England (BOE) implied inflation curve. This approach has changed from the "spot rate" approach adopted at the previous accounting date to reflect national auditor preferences, and results in an assumption of 3.3%.

As future pension increases are expected to be based on CPI rather than RPI, the actuary has made a further assumption that CPI will be 1% below RPI, ie. 2.3%. This is considered by the actuary to be a reasonable estimate for the future differences in the indices, based on the different calculation methods and recent independent forecasts. The deduction is slightly higher than at the last accounting date, where the assumption was that CPI would be 0.9% lower than RPI.

Salaries are assumed to increase in line with CPI until 31 March 2020, and thereafter to rise at 1.5% above CPI in addition to a promotional scale.

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NOTES TO THE FINANCIAL STATEMENTS

33. POST EMPLOYMENT BENEFITS - DEFINED BENEFIT PENSION SCHEME (Continued)

The estimation of the defined benefit obligations is sensitive to the actuarial assumptions set out above. The sensitivity analysis below has been determined based on reasonably possible changes of the assumptions, occurring at the end of the reporting period, and assume for each change that the assumption analysed changes while all the other assumptions remain constant. The assumptions in longevity, for example, assume that life expectancy increases or decreases for men and women. In practice, this is unlikely to occur, and changes to some of the assumptions may be interrelated. The estimations in the sensitivity analysis have followed the accounting policies for the scheme, ie. on an actuarial basis using the projected unit credit method. The methods and types of assumptions used in preparing the sensitivity analysis below did not change from those used in the previous period.

Sensitivity analysis:

Adjustment to discount rate:

Present value of total obligation
Projected service cost

Adjustment to long term salary increase:

Present value of total obligation
Projected service cost

Adjustment to pension increase and deferred revaluation

Present value of total obligation
Projected service cost

Adjustment to mortality age rating assumption

Present value of total obligation
Projected service cost

	£000s	£000s	£000s
	+0.1%	0%	-0.1%
Present value of total obligation	121,177	123,463	125,794
Projected service cost	3,194	3,274	3,356
	+0.1%	0%	-0.1%
Present value of total obligation	123,712	123,463	123,216
Projected service cost	3,274	3,274	3,274
	+0.1%	0%	-0.1%
Present value of total obligation	125,549	123,463	121,417
Projected service cost	3,356	3,274	3,194
	+ 1 Year	None	- 1 Year
Present value of total obligation	128,093	123,463	119,006
Projected service cost	3,378	3,274	3,173

Asset and liability matching strategy

The LGPS administered by Nottinghamshire County Council does not operate an asset and liability matching strategy. The Pension Fund accounts include a section on the nature and extent of risks arising from financial instruments, and directs readers to the Fund's Risk Management Strategy and Risk Register. This information is available in the Pension Fund Annual Report via the fund's website, www.nottspf.org.uk.

Impact on the Council's cash flows

The objectives of the pension scheme are to keep employers' contributions at as constant a rate as possible. Contributions are set every three years as a result of the actuarial valuation of the fund, as required by the regulations. The next triennial valuation will be carried out as at 31 March 2019. There are no minimum funding levels in the LGPS, however contributions are generally set to target a funding level of 100% using the actuarial valuation assumptions.

The actuary's estimate of the total pension expense for the year to 31 March 2019 is £4,524,000. Service cost is estimated to be £3,274,000, net interest on the defined liability £1,221,000, and administration expenses £29,000. Expected contributions for discretionary benefits are £128,900, as per the Council's own budget for 2018/19.

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34. CONTINGENT LIABILITIES

No significant contingent liabilities have been identified at the Balance Sheet date.

35. CONTINGENT ASSETS

VAT - Fleming Claims and Compound Interest

In conjunction with its advisors, the Council submitted three claims for the refund of VAT and appropriate interest following the House of Lords decision in the Fleming case. After deduction of professional fees, these claims benefited the General Fund balance by £840,000 in 2010/11.

HMRC rejected claims for compound interest, and only paid simple interest on the sums refunded. The Appeal Court supported the taxpayer's right to compound interest, however HMRC and the taxpayer obtained permission to appeal to the Supreme Court. In July 2017 the Supreme Court found against the taxpayer, considering that "adequate indemnity does not require the full reimbursement of the loss associated with the overpayment". This effectively ended the compound interest challenge, however the advisers are currently investigating whether there are any other avenues of challenge for securing adequate relief.

VAT - Sporting and Leisure Services - Non-Business claim

In conjunction with its advisors, the Council has submitted claims for the reimbursement of output tax accounted for on the supply of sporting services, on the basis that it is not a taxable person in providing them and the services are therefore outside the scope of VAT. HMRC have as yet not accepted the non-business principle.

An alternative argument for treatment of sporting services as exempt was put forward and the judgement in the London Borough of Ealing case was handed down in July 2017. The effect of this judgement is that councils can now opt to claim an exemption for sporting services, with the associated restriction of input tax recovery unless the exempt proportion remains de-minimis. Alternatively councils can continue to tax supplies of sporting activities, with full input tax recovery where it relates to taxable supplies.

In view of the ongoing review of the delivery of leisure services, together with the unresolved non-business argument (which would be most favourable to the Council) no change has yet been made to the VAT treatment of sporting services and they remain taxable.

Preserved Right to Buy Receipts

As a result of the Large Scale Voluntary Transfer of its housing stock in November 2008, the Council has an agreement with Gedling Homes relating to future sales under Preserved Right to Buy regulations. The Council will receive the net proceeds from sales to existing tenants, after an agreed deduction for conveyancing and valuation costs, and for rent foregone by Gedling Homes, adjusted by the January retail price index, until November 2018.

36. EVENTS AFTER THE BALANCE SHEET DATE

The final audited Statement of Accounts was authorised for issue by Mike Hill CPFA, Chief Financial Officer, on 24 July 2018. Events taking place after this date are not reflected in the financial statements or notes. Where events taking place before this date provided information about conditions existing at 31 March 2018, the figures in the financial statements and notes have been adjusted in all material respects to reflect the impact of this information.

A contract for the disposal of a major Held for Sale Investment Property, land at Teal Close, was completed on 30 April 2018. The fair value of the property at the balance sheet date was £2,847,100 (see note 12). As the completion occurred after the balance sheet date it is a non-adjusting balance sheet event.

A contract for the purchase of Arnold Market, was completed on 12 July 2018 at a cost of £1.2m. As the completion occurred after the balance sheet date, it too is a non-adjusting balance sheet event.

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COLLECTION FUND STATEMENT

The Collection Fund Statement is an agent's statement that reflects the statutory obligation for billing authorities to maintain a separate Collection Fund. The statement shows the transactions of the billing authority in relation to the collection from the taxpayers, and distribution to local authorities and the Government, of Council Tax and Non Domestic Rates (NDR).

2016/17			2017/18		
Council Tax £000s	NDR £000s	Total £000s	Council Tax £000s	NDR £000s	Total £000s
(62,182)	0	(62,182)	(65,209)	0	(65,209)
0	(22,435)	(22,435)	0	(21,552)	(21,552)
(62,182)	(22,435)	(84,617)	(65,209)	(21,552)	(86,761)
0	(684)	(684)	0	0	0
0	(123)	(123)	(1,130)	0	(1,130)
0	0	0	(157)	0	(157)
0	(14)	(14)	(65)	0	(65)
0	(547)	(547)	(148)	0	(148)
0	(1,368)	(1,368)	(1,500)	0	(1,500)
0	0	0	0	(482)	(482)
0	0	0	0	(482)	(482)
0	0	0	0	292	292
739	0	739	0	52	52
105	0	105	0	0	0
43	0	43	0	6	6
100	0	100	0	233	233
987	0	987	0	583	583
0	11,060	11,060	0	11,539	11,539
46,599	1,991	48,590	49,085	2,077	51,162
6,495	0	6,495	6,659	0	6,659
2,666	221	2,887	2,733	231	2,964
5,527	8,848	14,375	5,739	9,232	14,971
584	0	584	634	0	634
61,871	22,120	83,991	64,850	23,079	87,929

ANNUAL STATEMENT OF ACCOUNTS 2017/18
COLLECTION FUND STATEMENT (Continued)

2016/17				2017/18		
Council Tax £000s	NDR £000s	Total £000s		Council Tax £000s	NDR £000s	Total £000s
			Other Charges to Collection Fund			
209	62	271	Sums written off	313	49	362
66	14	80	Incr/(Decr) in Bad Debt Provisions	91	57	148
0	239	239	Incr/(Decr) in Provision for Appeals	0	(527)	(527)
0	60	60	Transitional Protection Pyts payable	0	0	0
0	82	82	Renewables retained by GBC	0	122	122
0	101	101	Costs of Collection	0	101	101
275	558	833		404	(198)	206
951	(1,125)	(174)	Net Deficit/(Surplus) for Current Yr.	(1,455)	1,430	(25)
751	738	1,489	Add Balance BFwd from Previous Yr.	1,702	(387)	1,315
1,702	(387)	1,315	Balance CFwd (Surplus) / Deficit (notes 2 and 4 to the Collection Fund Accounts)	247	1,043	1,290

ANNUAL STATEMENT OF ACCOUNTS 2017/18
NOTES TO THE COLLECTION FUND ACCOUNTS

1. COUNCIL TAX BASE

Chargeable Dwellings in each Band at Band D equivalent and after allowing for discounts, disregards, exemptions etc.

Note: Disability Reduction reduces the Council Tax charge to a lower Band. In the case of Band A, this results in the creation of a Band A*.

Band A*
 Band A
 Band B
 Band C
 Band D
 Band E
 Band F
 Band G
 Band H

	2016/17	2017/18
	Number	Number
	12	11
	6,088	6,123
	9,124	9,190
	7,506	7,525
	5,877	5,897
	4,243	4,291
	1,840	1,850
	1,276	1,281
	139	138
Council Tax Base	36,105	36,306

2. ACCOUNTING FOR THE COLLECTION FUND BALANCE - COUNCIL TAX

A billing authority acts as an agent, collecting Council Tax on behalf of the major preceptors, as well as itself. Council Tax transactions and balances therefore need to be allocated between the billing authority and the major preceptors.

In accordance with the Code, only the share of the Council Tax Collection Fund deficit attributable to Gedling Borough Council is shown in its own Balance Sheet. The shares attributable to the major preceptors are included in Other Local Authority debtors in respect of Nottinghamshire County Council, and in General Debtors in respect of the Police and Crime Commissioner and the Combined Fire Authority.

The opening balance on the Council Tax Collection Fund was a deficit of £1.702m. By 31 March 2018, this deficit had reduced to £0.247m.

Balance Sheet Deficit/(Surplus) Allocation:

Nottinghamshire County Council (Local Authority Debtors)
 Nottinghamshire Police & Crime Commissioner (General Debtors)
 Combined Fire Authority (General Debtors)

Council Tax Deficit attributable to Gedling BC

TOTAL

	2016/17	2017/18
	£000s	£000s
	1,283	187
	178	26
	73	10
	1,534	223
	168	24
TOTAL	1,702	247

3. NON DOMESTIC RATES (NDR)

(a) Non Domestic Rateable Value at 31 March
 (b) Multiplier for General Businesses
 (c) Multiplier for Small Businesses

	2016/17	2017/18
	£53,504,129	£58,710,576
	49.7p	47.9p
	48.4p	46.6p

ANNUAL STATEMENT OF ACCOUNTS 2017/18

NOTES TO THE COLLECTION FUND ACCOUNTS (Continued)

4. ACCOUNTING FOR THE COLLECTION FUND BALANCE - NDR

Following the introduction of the Business Rates Retention Scheme on 1 April 2013, billing authorities act as agents, collecting non domestic rates on behalf of the major preceptors and central government and, as principals, collecting rates for themselves. NDR transactions and balances therefore need to be allocated between the billing authority, the major preceptors and central government. The applicable proportions are 50% for central government, 40% for Gedling Borough Council as the billing authority, 9% for Nottinghamshire County Council and 1% for the Combined Fire Authority.

In accordance with the Code, only the share of the NDR Collection Fund deficit attributable to Gedling Borough Council is shown in its own Balance Sheet. The shares attributable to the major preceptors are included in Other Local Authority debtors in respect of Nottinghamshire County Council, and in General Debtors in respect of the Combined Fire Authority. The share attributable to central government is included in government debtors.

The opening balance on the NDR Collection Fund was a surplus of £0.387m. By 31 March 2018, this surplus had moved to a deficit of £1.043m.

Balance Sheet Deficit/(Surplus) Allocation:

Central Government
 Nottinghamshire County Council
 Combined Fire Authority

NDR (Surplus) / Deficit attributable to Gedling BC

TOTAL

2016/17	2017/18
£000s	£000s
(193)	522
(35)	94
(4)	10
(232)	626
(155)	417
(387)	1,043

5. ASSUMPTIONS MADE ABOUT THE FUTURE AND OTHER MAJOR SOURCES OF ESTIMATION UNCERTAINTY WITH REGARD TO THE COLLECTION FUND

(i) Arrears:

Uncertainties

An estimate of the impairment of NDR and Council Tax debtors is based upon the age and type of each debt. The percentages for impairment applied reflect an assessment of the recoverability of each debt based on past experience and a view of the impact of the prevailing economic climate. The total Collection Fund provision for impairment at 31 March 2018 is £1,549,800, of which £99,100 and £126,000 represent Gedling's shares of NDR and Council Tax respectively.

Effect if actual results differ from assumptions

If collection rates were to deteriorate, a 10% increase on the impairment percentage would require an additional total of £337,300 to be set aside as an allowance, of which Gedling's share as billing authority would be approximately £19,400 for NDR and £28,000 for Council Tax. However, collection rates have not varied by more than 0.4% in any of the past five years.

(ii) Appeals:

Uncertainties

The Business Rates Retention scheme introduced a requirement to maintain a provision for rating appeals. The system is complex and neither the number of successful appeals nor the percentage reduction in rateable value achieved can be pre-determined. The current provision totals £2,067,800 of which the Council's share as billing authority is £827,100.

Effect if actual results differ from assumptions

A change of 5% in the assumed RV reduction achieved for each NDR appeal could increase or decrease the provision required by around £103,400. Of this, the Council's share as billing authority would be 40%, ie. £41,400.

Audit Statements

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Accompanying Statements

ANNUAL STATEMENT OF ACCOUNTS 2017/18

ANNUAL GOVERNANCE STATEMENT

1. Scope of Responsibility

- 1.1 Gedling Borough Council is responsible for ensuring that its business is conducted in accordance with the law and proper standards, and that public money is safeguarded and properly accounted for, and used economically, efficiently and effectively. Gedling Borough Council also has a duty under the Local Government Act 1999 to make arrangements to secure continuous improvement in the way in which its functions are exercised, having regard to a combination of economy, efficiency and effectiveness.
- 1.2 In discharging this overall responsibility, Gedling Borough Council is responsible for putting in place proper arrangements for the governance of its affairs, facilitating the effective exercise of its functions, including arrangements for the management of risk.
- 1.3 Gedling Borough Council has approved and adopted a code of corporate governance, which is consistent with the principles of the CIPFA/SOLACE Framework *Delivering Good Governance in Local Government*. A copy of the authority's code is on our website at www.gedling.gov.uk or can be obtained from the Deputy Chief Executive and Director of Finance, Gedling Borough Council, Arnot Hill Park, Arnold, Nottingham. NG5 6LU. This statement explains how Gedling Borough Council has complied with the code and also meets the requirements of the Accounts and Audit Regulations 2015, regulation 6(1), which requires all relevant bodies to prepare an annual governance statement.

2. The Purpose of the Governance Framework

- 2.1 The governance framework comprises the systems and processes, culture and values by which the authority is directed and controlled and its activities through which it accounts to, engages with and leads its communities. It enables the authority to monitor the achievement of its strategic objectives and to consider whether those objectives have led to the delivery of appropriate services and value for money.
- 2.2 The system of internal control is a significant part of that framework and is designed to manage risk to a reasonable level. It cannot eliminate all risk of failure to achieve policies, aims and objectives and can therefore only provide reasonable and not absolute assurance of effectiveness. The system of internal control is based on an ongoing process designed to identify and prioritise the risks to the achievement of Gedling Borough Council's policies, aims and objectives, to evaluate the likelihood and potential impact of those risks being realised, and to manage them efficiently, effectively and economically.
- 2.3 The governance framework has been in place at Gedling Borough Council for the year ended 31 March 2018 and up to the date of approval of the statement of accounts.

3. The Governance Framework

- 3.1 Gedling Borough Council's approach to the "*Local Code of Corporate Governance*" recognises that effective governance is achieved through the 7 core principles and 21 supporting principles as identified in the CIPFA/SOLACE Framework *Delivering Good Governance in Local Government 2016 Edition*. These are:

(A) Behaving with integrity, demonstrating strong commitment to ethical values, and respecting the rule of law.

(i) *Behaving with integrity*

(ii) *Demonstrating strong commitment to ethical values*

(iii) *Respecting the rule of law*

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ANNUAL GOVERNANCE STATEMENT

(B) Ensuring openness and comprehensive stakeholder engagement.

- (iv) Openness*
- (v) Engaging comprehensively with institutional stakeholders*
- (vi) Engaging with individual citizens and service users effectively*

(C) Defining outcomes in terms of sustainable economic, social and environmental benefits.

- (vii) Defining outcomes*
- (viii) Sustainable economic, social and environmental benefits*

(D) Determining the interventions necessary to optimise the achievement of the intended outcomes.

- (ix) Determining interventions*
- (x) Planning interventions*
- (xi) Optimising achievement of intended outcomes*

(E) Developing the entity's capacity, including the capability of its leadership and the individuals within it.

- (xii) Developing the entity's capacity*
- (xiii) Developing the capability of the entity's leadership and other individuals*

(F) Managing risks and performance through robust internal control and strong public financial management.

- (xiv) Managing risk*
- (xv) Managing performance*
- (xvi) Robust internal control*
- (xvii) Managing data*
- (xviii) Strong public financial management*

(G) Implementing good practices in transparency, reporting, and audit to deliver effective accountability.

- (xix) Implementing good practice in transparency*
- (xx) Implementing good practices in reporting*
- (xxi) Assurance and effective accountability*

4. Governance Arrangements

- 4.1 There is a governance assurance framework through which the Council satisfies itself as to the effectiveness of its system of internal control. This takes as its starting point the Council's principal statutory and organisational objectives as set out in the Council's Corporate Plan. From this are identified the key risks to the achievement of the Council's objectives as set out within the Council's corporate, directorate and service risk registers.
- 4.2 The framework identifies the main sources of assurance on the controls in place to manage those risks, and it is the evaluation of those assurances that is the basis of this Annual Governance Statement.
- 4.3 The following documents establish these policies, aims and objectives at a strategic level:
- The Corporate Plan (The Gedling Plan);
 - The Community Safety Partnership Strategy;

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- The Local Development Framework;
 - The Annual Budget and Performance Management Framework;
 - The Financial Strategy;
 - The Treasury Management Strategy;
 - The Internal Audit Strategy;
 - The Risk Management Strategy;
 - The Corporate Equalities Scheme;
 - The Anti-Fraud & Anti-Corruption Strategy.
- 4.4 These high level plans are further supported by Service Plans. The Constitution provides clear guidance on how the Council operates, how decisions are made and the procedures and protocols to ensure that decisions and activities are efficient, transparent and accountable to local citizens. Some of these processes are required by law, whilst others are determined by the Council for itself. All of these documents are within the Council's Publication Scheme and available on the Council's website at www.gedling.gov.uk or can be inspected at the Council's Civic Centre, Arnot Hill Park, Arnold, Nottinghamshire.
- 4.5 Gedling's corporate governance framework defines the roles and responsibilities of the full Council, Cabinet, Scrutiny and officer functions, and demonstrates how the Council meets defined standards of governance in relation to its policies, aims and objectives.
- 4.6 The Council acknowledges its responsibility to ensure that it operates an effective system of internal control to maintain and operate controls over its resources. This system of internal control can only provide reasonable (not absolute) assurance that assets are safeguarded, transactions authorised and properly recorded, and that material errors or irregularities are prevented or would be detected within a reasonable period.
- 4.7 The internal control system includes:
- Annual review of the effectiveness of the Council's Corporate Governance Framework, including signed Assurance Statements from Directors and Service Managers;
 - An established anti-fraud strategy, including whistle-blowing procedures, communicated to Members, officers and the public, and are available on the Council's website;
 - An established Audit Committee that undertakes the core functions as identified in CIPFA guidance;
 - The Terms of Reference for the Audit Committee which include specific responsibility for reviewing risk management procedures, including the reporting arrangements on strategic risks via a corporate risk scorecard;
 - The development of a risk register to include the identification of both strategic and operational risks, and the formulation of a Corporate Risk Scorecard for reporting purposes;
 - Internal audit reviews are carried out using a risk-based audit approach with the emphasis on key financial systems. This work is undertaken in co-operation with the Council's External Auditor ensuring maximum use of Audit resources, and ensure that professional standards are maintained;
 - A Risk Management Strategy that is led by Senior Management for the identification and evaluation of Corporate Risks, and integrated with the work of Internal Audit to provide a holistic source of assurance aligned to corporate objectives;

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- Directorate operational risk registers, subject to regular review;
- Performance Plan monitoring, review and reporting;
- Facilitation of policy and decision making through the Constitution, Codes of Conduct and the decision-making process, Forward Plan and role of the Scrutiny Committees;
- The statutory roles of the Council's Monitoring Officer and Chief Financial Officer place a duty on these post-holders to ensure compliance with established policies, procedures, laws and regulations;
- Compliance with established policies, procedures, laws and regulations are monitored through the work of the Finance and Legal staff that are adequately trained and experienced;
- Budgetary and performance management reporting to management, Cabinet and Council;
- Formal project management guidelines;
- Adherence to good employment practices;
- Governance training has been provided to all key officers and Members, including induction training, and arrangements are in place for the ongoing continuation of that training.

5. **Financial Management**

- 5.1 Ensuring that an effective system of internal financial control is maintained and operated is the responsibility of the Section 151 Officer.
- 5.2 Internal financial control is based on a framework of management information that includes the Financial Regulations, Contract Standing Orders and Procurement Procedure Rules and administration procedures, adequate separation of duties, management supervision, and a system of delegation and accountability.
- 5.3 The Council has produced comprehensive procedure notes/manuals for all key financial systems, and these are regularly reviewed. The controls created by management are evaluated to ensure:
- Council objectives are being achieved;
 - The economic and efficient use of resources;
 - Compliance with policies, procedures, laws, rules and regulations;
 - The safeguarding of Council assets;
 - The integrity and reliability of information and data.
- 5.4 CIPFA issued in 2016 a Statement on "*The Role of the Chief Financial Officer in Local Government*", and this covered five key areas. The Council can demonstrate how it conforms to these governance requirements as the Section 151 Officer:
- is a member of the Senior Leadership Team and plays a key role in helping it to develop and implement strategy to resource and deliver the Council's strategic objectives sustainably and in the public interest.
 - is actively involved in, and able to bring influence to bear on, all material business decisions to ensure immediate and longer term implications, opportunities and risks

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- are fully considered, and there is alignment with the Council's overall financial strategy.
- leads the promotion and delivery by the whole Council of good financial management so that public money is safeguarded at all times and used appropriately, economically, efficiently and effectively.
- leads and directs the finance function, which is resourced to be fit for purpose.
- is professionally qualified and suitably experienced.

5.5 CIPFA issued in 2010 a Statement on "The Role of the Head of Internal Audit", and this covered five key areas. The Council can demonstrate how it conforms to these governance requirements as the Head of Internal Audit:

- champions best practice in governance and management, objectively assessing the adequacy of governance and management of existing risks, commenting on responses to emerging risks and proposed developments.
- gives an objective and evidence based opinion on all aspects of governance, risk management and internal control.
- is Chris Williams, a Director of RSM UK, and he (or his RSM representatives) have had regular and open engagement across Gedling Borough Council, particularly with the Leadership Team and with the Audit Committee.
- leads and directs an internal audit service that is resourced to be fit for purpose.
- is professionally qualified and suitably experienced.

6. Assurance from Internal and External Audit

6.1 Two of the key assurance statements the Council receives are the annual report and opinion of the Head of Internal Audit, and the external auditor's Value for Money conclusion as follows:

- The external auditor (KPMG)'s Value For Money conclusion for 2016/17 which stated:

"We have concluded that the Authority has made proper arrangements to ensure it took properly-informed decisions and deployed resources to achieve planned and sustainable outcomes for taxpayers and local people."

- The Head of Internal Audit (RSM) Annual Report for 2017/18, which concluded:

"For the 12 months ended 31 March 2018, the Head of Internal Audit opinion for Gedling Borough Council is as follows:

The organisation has an adequate and effective framework for risk management, governance and internal control. However, our work has identified further enhancements to the framework of risk management, governance and internal control to ensure that it remains adequate and effective."

"Factors and findings which have informed our opinion

- ❖ *Governance – We have taken into consideration the governance and oversight related elements of each of the reviews undertaken as part of the 2017/18 internal audit plan. There is a sound governance framework in place and we have observed that the Audit Committee is effective in monitoring and challenging management and holding them to account. An audit of Corporate Governance, with a specific focus on Members Interests was undertaken as part of the approved internal audit plan for 2017/18. This audit resulted in a substantial assurance opinion.*

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- ❖ *Risk Management – Risk Management systems and processes were reviewed throughout the course of all audits within the Audit Plan. Systems and processes are designed to reflect current best practice in Local Authority Risk Management. The risks identified are recorded at either the corporate level, in a Corporate Risk Register or at an operational level, in Service Risk Registers. An audit of Risk management was undertaken during 2017/18, which resulted in a substantial assurance opinion.*
- ❖ *Internal controls – We undertook 20 internal audit reviews in 2017/18, which resulted in an assurance opinion. There were 15 reviews (75%) from which the Council can take substantial assurance and five reviews (25%) were carried out from which the Council can take reasonable assurance. During the year we raised a total of 53 management actions across assurance and follow up reviews. Of the 53 management actions raised: one was ‘high’ priority, 12 were ‘medium’ priority and 40 were ‘low’ priority actions.*

Two advisory reviews were undertaken in 2017/18:

- *Ethical Phishing Campaign – A simulated phishing campaign to assess the level of user awareness in respect of current cyber risks. A report in presentation format was issued to the senior management team and presented to the Audit Committee.*
- *Organisational Development – This advisory review was undertaken to assess whether the Council is building the right skills, capabilities and processes to secure organisational resilience and manage key organisational risks and whether the Council has a plan for attracting, developing and retaining the workforce with the skills and capabilities they will need in the future.”*

6.2 It is important to recognise the results of the Internal Audit Annual Report where the Council has been issued with an overall positive assurance rating, with only one ‘high’ priority action being identified.

7. Review of Effectiveness

7.1 Gedling Borough Council has responsibility for conducting, at least annually, a review of the effectiveness of its governance framework including the system of internal control. The review of effectiveness is informed by the work of the executive managers within the authority who have responsibility for the development and maintenance of the governance environment, the Head of Internal Audit’s annual report, and also by comments made by the external auditors and other review agencies and inspectorates.

7.2 The Council is committed to the maintenance of a system of internal control which:

- Demonstrates openness, accountability and integrity;
- Monitors and reviews compliance with established policies, procedures, laws and regulations and effectiveness against agreed standards and targets;
- Monitors and reviews the effectiveness of the operation of controls that have been put in place;
- Identifies, profiles, controls and monitors all significant strategic and operational risks;
- Ensures that the risk management and control process is monitored for compliance.

7.3 We have been advised on the implications of the result of the review of the effectiveness of the governance framework by the Audit Committee, and that the arrangements continue to be

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ANNUAL GOVERNANCE STATEMENT

regarded as fit for purpose in accordance with the governance framework. The areas already addressed and those to be specifically addressed with new actions planned are outlined in section 8 below.

8. Significant Governance Issues

INTERNAL:

8.1 During the 2017/18 financial year the following issues were identified via the Council's risk management, governance, internal audit and other internal control processes as being relevant to the preparation of the Annual Governance Statement. They are not highlighted as significant control or risk concerns, but included to highlight the Council's awareness of emerging issues through its proactive and holistic approach to governance:

- Constitutional Changes – The Council has had a number of changes over the last few years, and it is important that the Constitution remains relevant and purposeful. Identified areas for review are:
 - Officer Scheme of Delegation;
 - Officer Code of Conduct;
 - Financial Regulations.

Action: Senior Leadership Management Team – March 2019.

- Commercialisation – The Council has a new focus on commercialisation resulting from the approved 'Dynamic Council' programme. Several of the workstreams, including commercial property investment, contracts and partnership management, housing development, leisure transformation, and a new pet cremation service, will all require appropriate governance arrangements to be identified and put in place.

Action: Senior Leadership Management Team – December 2018.

- Member and Officer Training – The Member and Officer training programme for 2018/19 will have a focus on the General Data Protection Regulations which will come into effect on 25 May 2018.

Action: Director of Organisational Development and Democratic Services – August 2018.

- Health and Safety Risk Assessments – The Council's Corporate Risk Register holds a strategic risk concerning the training of Service Managers in all aspects of health and safety. A new electronic system has been installed which will hold all details of health and safety risk assessments. Training will be provided to officers in both how to use the new system and how to undertake and record a risk assessment.

Action: Deputy Chief Executive and Director of Resources – September 2018.

- Internal capacity/resilience – As a consequence of budget pressures, decreasing workforce, increasing workloads and customer expectations, the Council is seeing an impact on capacity and resilience. This may have an impact on compliance with the governance framework in later years.

Watching brief: Senior Leadership Management Team.

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EXTERNAL:

- External Economy – the Council remains susceptible to, but vigilant for, the external risks posed by the uncertain economic and political climate. Despite ongoing pressures and squeezes on costs, income streams and funding, effective planning has resulted in the Council's 2018/19 budget having no significant reductions in service. The Council has a strong track record in maintaining a sound financial position through effective Medium Term Financial Planning. The Council is well placed to deal with the ongoing pressure on income and funding streams. Nevertheless, the Council faces a significantly challenging period to maintain its historic solid financial and governance position. Plans have been developed outlining the Council's priorities, however, the challenge remains to deliver the action required to maintain its financial standing.

Action: Senior Leadership Management Team – March 2019.

- Brexit - On 23 June 2016, the EU referendum took place and the people of the United Kingdom voted to leave the European Union. It is scheduled to depart at 11pm UK time on Friday 29 March 2019. The UK and EU have provisionally agreed on the three "divorce" issues of how much the UK owes the EU, what happens to the Northern Ireland border, and what happens to UK citizens living elsewhere in the EU and EU citizens living in the UK. Talks have now moved on to future relations – after agreement was reached on a 21 month "transition" period to smooth the way to post-Brexit

relations. Until exit negotiations are concluded, the UK remains a full member of the European Union and all the rights and obligations of EU membership remain in force. During this period the Government will continue to negotiate, implement and apply EU legislation, whilst also determining future funding levels for public services once the UK has left the EU.

Watching brief: Senior Leadership Management Team.

- 8.2 We propose over the coming year to take steps to address the above matters to further enhance our governance arrangements. We are satisfied that these steps will address the need for improvements that were identified in our review of effectiveness and will monitor their implementation and operation as part of our next annual review.

John Robinson
Chief Executive

31 May 2018

John Clarke
Council Leader

31 May 2018

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This is the Audited Version, published on 31 July 2018 by the
Financial Services Team.

Having trouble reading this?
Please call the Council's Communications Team on 0115 901 3801 if you
need it in large print, audio or another format.

Draft Letter of Representation

(Letterhead of Client)

Andrew Bush
KPMG
31 Park Row
Nottingham
NG1 6FQ

24 July 2018

Dear Andrew

This representation letter is provided in connection with your audit of the financial statements of Gedling Borough Council (“the Authority”), for the year ended 31 March 2018, for the purpose of expressing an opinion:

- i. as to whether these financial statements give a true and fair view of the financial position of the Authority as at 31 March 2018 and of the Authority’s expenditure and income for the year then ended; and
- ii. whether the financial statements have been prepared properly in accordance with the CIPFA/LASAAC Code of Practice on Local Authority Accounting in the United Kingdom 2017/18.

These financial statements comprise the Expenditure and Funding Analysis¹, the Authority Movement in Reserves Statement, the Authority Comprehensive Income and Expenditure Statement, the Authority Balance Sheet, the Authority Cash Flow Statement, and the Collection Fund and the related notes (including the Expenditure and Funding Analysis).

The Authority confirms that the representations it makes in this letter are in accordance with the definitions set out in the Appendix to this letter.

The Authority confirms that, to the best of its knowledge and belief, having made such inquiries as it considered necessary for the purpose of appropriately informing itself:

Financial statements

1. The Authority has fulfilled its responsibilities, as set out in the Accounts and Audit Regulations 2015, for the preparation of financial statements that:
 - i. give a true and fair view of the financial position of the Authority as at 31 March 2018 and of the Authority’s expenditure and income for the year then ended;
 - ii. have been properly prepared in accordance with the CIPFA/LASAAC Code of Practice on Local Authority Accounting in the United Kingdom 2017/18.

The financial statements have been prepared on a going concern basis.

2. Measurement methods and significant assumptions used by the Authority in making accounting estimates, including those measured at fair value, are reasonable.
3. All events subsequent to the date of the financial statements and for which IAS 10 *Events after the reporting period* requires adjustment or disclosure have been adjusted or disclosed.

Information provided

4. The Authority has provided you with:
 - access to all information of which it is aware, that is relevant to the preparation of the financial statements, such as records, documentation and other matters;
 - additional information that you have requested from the Authority for the purpose of the audit; and
 - unrestricted access to persons within the Authority from whom you determined it necessary to obtain audit evidence.

5. All transactions have been recorded in the accounting records and are reflected in the financial statements.

6. The Authority confirms the following:

The Authority has disclosed to you the results of its assessment of the risk that the financial statements may be materially misstated as a result of fraud.

Included in the Appendix to this letter are the definitions of fraud, including misstatements arising from fraudulent financial reporting and from misappropriation of assets.

7. The Authority has disclosed to you all information in relation to:
 - a) Fraud or suspected fraud that it is aware of and that affects the Authority and involves:
 - management;
 - employees who have significant roles in internal control; or
 - others where the fraud could have a material effect on the financial statements; and
 - b) allegations of fraud, or suspected fraud, affecting the Authority's financial statements communicated by employees, former employees, analysts, regulators or others.

In respect of the above, the Authority acknowledges its responsibility for such internal control as it determines necessary for the preparation of financial statements that are free from material misstatement, whether due to fraud or error. In particular, the Authority acknowledges its responsibility for the design, implementation and maintenance of internal control to prevent and detect fraud and error.

8. The Authority has disclosed to you all known instances of non-compliance or suspected non-compliance with laws and regulations whose effects should be considered when preparing the financial statements.
9. The Authority has disclosed to you and has appropriately accounted for and/or disclosed in the financial statements, in accordance with IAS 37 *Provisions, Contingent Liabilities and Contingent Assets*, all known actual or possible litigation and claims whose effects should be considered when preparing the financial statements.
10. The Authority has disclosed to you the identity of the Authority's related parties and all the related party relationships and transactions of which it is aware. All related party relationships and transactions have been appropriately accounted for and disclosed in accordance with IAS 24 *Related Party Disclosures*.
11. Included in the Appendix to this letter are the definitions of both a related party and a related party transaction as we understand them as defined in IAS 24 and the CIPFA/LASAAC Code of Practice on Local Authority Accounting in the United Kingdom 2017/18.
12. The Authority confirms that:
 - a) The financial statements disclose all of the key risk factors, assumptions made and uncertainties surrounding the Authority's ability to continue as a going concern as required to provide a true and fair view.
 - b) Any uncertainties disclosed are not considered to be material and therefore do not cast significant doubt on the ability of the Authority to continue as a going concern.
13. On the basis of the process established by the Authority and having made appropriate enquiries, the Authority is satisfied that the actuarial assumptions underlying the valuation of defined benefit obligations are consistent with its knowledge of the business and are in accordance with the requirements of IAS 19 (Revised) *Employee Benefits*.

The Authority further confirms that:

- a) all significant retirement benefits, including any arrangements that are:
 - statutory, contractual or implicit in the employer's actions;
 - arise in the UK and the Republic of Ireland or overseas;
 - funded or unfunded; and
 - approved or unapproved,

have been identified and properly accounted for; and

- b) all plan amendments, curtailments and settlements have been identified and properly accounted for.

This letter was tabled and agreed at the meeting of the Audit Committee on 24 July 2018.

Yours faithfully,

[Chair of the Audit Committee]
cc[Chief Financial Officer]
Optional cc: [Audit Committee]

Draft

Appendix to the Authority Representation Letter of Gedling Borough Council: Definitions

Financial Statements

A complete set of financial statements comprises:

- A Comprehensive Income and Expenditure Statement for the period;
- A Balance Sheet as at the end of the period;
- A Movement in Reserves Statement for the period;
- A Cash Flow Statement for the period; and
- Notes, comprising a summary of significant accounting policies and other explanatory information and the Expenditure and Funding Analysis.

A local authority is required to present group accounts in addition to its single entity accounts where required by chapter nine of the CIPFA/LASAAC Code of Practice on Local Authority Accounting in the United Kingdom 2017/18.

A housing authority must present:

- a HRA Income and Expenditure Statement; and
- a Movement on the Housing Revenue Account Statement.

A billing authority must present a Collection Fund Statement for the period showing amounts required by statute to be debited and credited to the Collection Fund.

A pension fund administering authority must prepare Pension Fund accounts in accordance with Chapter 6.5 of the Code of Practice.

An entity may use titles for the statements other than those used in IAS 1. For example, an entity may use the title 'statement of comprehensive income' instead of 'statement of profit or loss and other comprehensive income'. [Error! Reference source not found.](#)

Material Matters

Certain representations in this letter are described as being limited to matters that are material.

IAS 1.7 and IAS 8.5 state that:

“Material omissions or misstatements of items are material if they could, individually or collectively, influence the economic decisions that users make on the basis of the financial statements. Materiality depends on the size and nature of the omission or misstatement judged in the surrounding circumstances. The size or nature of the item, or a combination of both, could be the determining factor.”

Fraud

Fraudulent financial reporting involves intentional misstatements including omissions of amounts or disclosures in financial statements to deceive financial statement users.

Misappropriation of assets involves the theft of an entity's assets. It is often accompanied by false or misleading records or documents in order to conceal the fact that the assets are missing or have been pledged without proper authorisation.

Error

An error is an unintentional misstatement in financial statements, including the omission of an amount or a disclosure.

Prior period errors are omissions from, and misstatements in, the entity's financial statements for one or more prior periods arising from a failure to use, or misuse of, reliable information that:

- a) was available when financial statements for those periods were authorised for issue; and
- b) could reasonably be expected to have been obtained and taken into account in the preparation and presentation of those financial statements.

Such errors include the effects of mathematical mistakes, mistakes in applying accounting policies, oversights or misinterpretations of facts, and fraud.

Management

For the purposes of this letter, references to "management" should be read as "management and, where appropriate, those charged with governance".

Related Party and Related Party Transaction

Related party:

A related party is a person or entity that is related to the entity that is preparing its financial statements (referred to in IAS 24 *Related Party Disclosures* as the "reporting entity").

- a) A person or a close member of that person's family is related to a reporting entity if that person:
 - i. has control or joint control over the reporting entity;
 - ii. has significant influence over the reporting entity; or
 - iii. is a member of the key management personnel of the reporting entity or of a parent of the reporting entity.
- b) An entity is related to a reporting entity if any of the following conditions applies:
 - i. The entity and the reporting entity are members of the same group (which means that each parent, subsidiary and fellow subsidiary is related to the others).
 - ii. One entity is an associate or joint venture of the other entity (or an associate or joint venture of a member of a group of which the other entity is a member).
 - iii. Both entities are joint ventures of the same third party.

- iv. One entity is a joint venture of a third entity and the other entity is an associate of the third entity.
- v. The entity is a post-employment benefit plan for the benefit of employees of either the reporting entity or an entity related to the reporting entity. If the reporting entity is itself such a plan, the sponsoring employers are also related to the reporting entity.
- vi. The entity is controlled, or jointly controlled by a person identified in (a).
- vii. A person identified in (a)(i) has significant influence over the entity or is a member of the key management personnel of the entity (or of a parent of the entity).
- viii. The entity or any member of a group of which it is a part, provides key management personnel services to the reporting entity or to the parent of the reporting entity.

Key management personnel in a local authority context are all chief officers (or equivalent), elected members, the chief executive of the authority and other persons having the authority and responsibility for planning, directing and controlling the activities of the authority, including the oversight of these activities.

A reporting entity is exempt from the disclosure requirements of IAS 24.18 in relation to related party transactions and outstanding balances, including commitments, with:

- a) a government that has control, joint control or significant influence over the reporting entity; and
- b) another entity that is a related party because the same government has control, joint control or significant influence over both the reporting entity and the other entity.

Related party transaction:

A transfer of resources, services or obligations between a reporting entity and a related party, regardless of whether a price is charged.

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Report to Audit Committee

Subject: Corporate Risk Management Scorecard

Date: 24 July 2018

Author: Deputy Chief Executive and Director of Finance

1. Purpose of the Report

To update members of the Audit Committee on the current level of assurance that can be provided against each corporate risk.

2. Background

The current Risk Management Strategy & Framework was last considered and approved by the Cabinet in October 2017.

The purpose of the Strategy and Framework is to define how risks are managed by the Council. It provides guidance on the processes, procedures, roles and responsibilities for risk, and it sets out the context on how risks are to be managed. It defines the key role for the Audit Committee as providing independent assurance to the Council with regard to the effectiveness of the risk management framework and the associated control environment. This includes the monitoring of the framework and ensuring the implementation of all audit actions.

The Corporate Risk Register is a key enabler of the Strategy and Framework, and provides assurance on the key risks identified as corporate risks.

Existing risks identified within both the Council's corporate and operational service risk registers are subject to quarterly review by senior management and on an ongoing basis through the work of Internal Audit.

3. Corporate Risk Register

This new approach has meant that significant changes have been made to the monitoring of risks and the subsequent reporting arrangements to this committee. This has meant that some of the risks included within the corporate risk register have been set at a relatively high score with the expectation that as mitigation measures are properly recorded or actions taken, then these risks should start to improve over the coming months. This is not to say that all risks will return to 'green', as mitigation

measures can only go so far, and some risks may always be inherently 'red' or 'amber' as the score reflects the potential impact on the Council and the likelihood of that event occurring.

The Corporate Risk Register and supporting comments as at the end of June 2018 are appended to this report, and this includes a summary of all control gaps currently identified on the Council's Corporate Risk Register.

4. Resource Implications

To be delivered within existing budgets.

5. Recommendation

That the Audit Committee notes the progress of actions identified within the Corporate Risk Register.

Appendix 1 - Corporate Risk Register Monitoring – June 2018

1	<p>FAILURE TO PREVENT BUDGET OVERHEATING ONCE THE BUDGET HAS BEEN SET</p> <p>Owner: Mike Hill</p> <p>Current Risk and Direction of Travel: GREEN – NO CHANGE</p> <p>Definition:</p> <p><i>Shorter term implications of overspending budgets or not collecting as much income as forecasted. This can cause adverse impact on Council balances.</i></p> <p>Key Risk Driver: Financial Impact</p> <p>Raw Risk Value: Serious - £50k - £500k</p> <p>Corporate Risk Register Outstanding Controls:</p> <p>The budget and performance plan outturn report was reported to Cabinet in May 2018. This reported an underspend at year-end of £42,600 against the current estimate that was approved by Cabinet in February 2018. Given the extent of financial challenges facing the Council this represents a robust outturn position for the Council which leaves reserve balances above the estimated position.</p> <p>The delivery of the remaining budget reduction programmes, totalling £2.8m to be delivered over 2018/19 to 2022/23, will be continue to be monitored closely. £1.1m of that programme is due to be delivered in 2018/19 and is currently progressing well. Regular reports will be made to Cabinet as part of the quarterly performance monitoring reports to highlight at the earliest opportunity any variances from the plan which need to be addressed.</p> <p>The Council's budget monitoring processes are robust and these will continue to operate during 2018/19, and whilst the budget reduction programme adds an increased risk to achievement of the annual budget this is not considered to be significant.</p>
2	<p>FAILURE TO MAINTAIN FINANCIAL INTEGRITY</p> <p>Owner: Mike Hill</p> <p>Current Risk and Direction of Travel: RED – NO CHANGE</p>

Definition:

Affecting the ability of the Council to meet its financial commitments in the longer term.

Key Risk Driver: Financial Impact

Raw Risk Value: Critical - £1m+

Corporate Risk Register Outstanding Controls:

The Council's financial position remains extremely challenging, with central government support continuing to fall. By 2019/20 it is now estimated that government grant reductions will be £5.9m, equivalent to a 66% cash reduction compared to 2010/11. In addition, New Homes Bonus is now expected to reduce by £2.0m by 2019/20. The Council has always taken a proactive approach to managing funding cuts, actively seeking ways to identify new pressures and deliver efficiencies and new income sources.

To date the Council has already delivered £5.3m of budget reductions with approved plans in place for a further £2.8m over the period 2018/19 to 2022/23. The 2018/19 budget approved by Council in March 2018 approved an additional budget reduction target of £1.1m to secure a balanced budget by 2022/23 and maintain balances at their minimum levels. Instructions were given to officers to develop further plans during the 2019/20 budget process.

The Council launched its 'Dynamic Council' approach to working in 2017/18, which includes the adoption of a project/programme management approach combined with delivering on four separate themes: digitalisation, agile working, demand management, and commercialisation. The work to meet these themes is being delivered by 12 separate project groups, and good progress is being made to ensure the modernisation of the Council.

Commercialisation will have a focus on the generation of income, a key part of which will be marketing to ensure that income levels from services are maintained or increased, and also the Council's approach to property development which has inherent risks attached. As part of this, a future potential move to local authority trading companies will be a new venture for the Council, and this again will need to be managed carefully at the appropriate time to avoid risk to service provision.

Major financial issues moving forward will be the volatility and continuity of the New Homes Bonus grant, the impact of Universal Credit and other housing benefit reforms on the value of the benefit subsidy administration grant, and national changes being made in relation to the Fair Funding Review and Business Rates Retention.

3	<p>FAILURE TO PROTECT STAFF, INCLUDING HEALTH & SAFETY ISSUES</p> <p>Owner: Mike Hill</p> <p>Current Risk and Direction of Travel: AMBER – NO CHANGE</p> <p>Definition:</p> <p><i>Ineffective systems, processes and equipment that can present danger to individuals or groups of employees.</i></p> <p>Key Risk Driver: Health & Safety</p> <p>Raw Risk Value: Major – Loss of life / major illness</p> <p>Corporate Risk Register Outstanding Controls:</p> <p>Officers need to undertake a comprehensive review of all risk assessments held within the Council and centralise the recording system (these are either currently held individually by service managers or do not exist). A new electronic health and safety system ‘AssessNET’ is now being rolled-out and training of Service Managers is in progress to ensure risk assessment data is input and managed on this system.</p>
4	<p>FAILURE TO RECRUIT AND RETAIN STAFF, AND MAINTAINING INTERNAL CAPACITY</p> <p>Owner: Helen Barrington</p> <p>Current Risk and Direction of Travel: AMBER – NO CHANGE</p> <p>Definition:</p> <p><i>Associated with the particular nature of each profession, internal protocols, managerial abilities, and sickness levels.</i></p> <p>Key Risk Driver: Service Provision</p> <p>Raw Risk Value: Serious – Significant elements of a service suspended / reduced</p> <p>Corporate Risk Register Outstanding Controls:</p> <p>In some areas, recruitment and retention of staff is a problem for the Council to remain competitive, particularly where recruitment competes with the private sector, although it is recognised that the pay line review has improved the position. This is however a specific problem with respect to experienced technically qualified professional staff, where</p>

	<p>honorariums and market supplements are being used to combat the difficulties.</p> <p>As a consequence of budget pressures, decreasing workforce, increasing workload and customer expectations we are seeing an impact on capacity and resilience. A further reduction in the workforce will place greater demands on remaining staff, increase the risk of poor resilience and a potential reduction in performance. Work is needed to help improve organisational capacity and resilience by developing the skills and abilities of key leaders and staff. A Workforce Strategy which aligns with Dynamic Council themes needs to be developed to ensure that staff are creative, flexible and have the right skills to respond positively to the challenges that lie ahead. In addition a benefits statement for employees will be prepared to outline the additional benefits of working for the Council.</p> <p>In order to support a more flexible working environment an Agile Working Strategy has been approved which needs to be implemented.</p>
5	<p>FAILURE TO PROPERLY UTILISE EXISTING ICT, REACT TO TECHNOLOGY CHANGES, AND PREVENT DATA LOSS</p> <p>Owner: Helen Barrington</p> <p>Current Risk and Direction of Travel: AMBER – NO CHANGE</p> <p>Definition:</p> <p><i>The capacity of the Council to deal with the pace / scale of technological change, or its ability to use technology to address changing demands. Challenges over the security, storage and retention of both electronic and manual records, and data.</i></p> <p>Key Risk Driver: Objectives</p> <p>Raw Risk Value: Major – Directorate objectives not met</p> <p>Corporate Risk Register Outstanding Controls:</p> <p>The Council’s Digital Strategy sets out a requirement that the technological solutions we invest in are used to their full potential, and work needs to continue to achieve this.</p> <p>The lack of resource within ICT budgets and capacity of staff is starting to impact on the Council’s development of ICT moving forwards, and this is a key requirement of the Digital Strategy. A request for additional resources from the Transformation Fund has been approved and additional resources are being sought in order to resolve this issue.</p> <p>Work is ongoing to ensure the Council responds to the requirements of</p>

	<p>the General Data Protection Regulation which came into force in May 2018. So far good progress has been made. Training has been delivered to staff and is being arranged for Members; Information Asset Registers are completed; and a new Data Protection Policy has been approved. A project plan is in place to continue this work.</p> <p>A comprehensive Cyber Security risk assessment is in progress which needs to be completed.</p>
6	<p>FAILURE TO PROTECT & UTILISE PHYSICAL ASSETS</p> <p>Owner: Mike Hill</p> <p>Current Risk and Direction of Travel: AMBER – NO CHANGE</p> <p>Definition:</p> <p><i>Buildings that are fit for purpose, safe, secure, and meet legislative requirements for fire, asbestos, and water-testing. Land, buildings and other assets to be recorded on a database.</i></p> <p>Key Risk Driver: Health & Safety</p> <p>Raw Risk Value: Major – Loss of life / major illness</p> <p>Corporate Risk Register Outstanding Controls:</p> <p>A full condition survey of all council-owned buildings is required, and action is being taken in this regard.</p> <p>Risk assessments of buildings are in place but will require updating as part of the roll out of the new AssessNET system. A register is in place to record fire, asbestos and water testing at each site, but this needs to be centralised – again action is being taken in this regard. Fire risk assessments have now been updated and are due to be recorded in the central AssessNET system.</p> <p>The existing Asset Management Plan is out of date and will be updated during 2018/19.</p> <p>A risk assessment of parks assets has been completed and risk improvement actions have been identified for implementation, including the adoption of risk based approach to site inspection regime.</p>
7	<p>FAILURE TO REACT TO CHANGES IN LEGISLATION</p> <p>Owner: Helen Barrington</p> <p>Current Risk and Direction of Travel: AMBER – NO CHANGE</p>

	<p>Definition:</p> <p><i>Associated with current or potential changes in national or European law which can lead to possible breaches of legislation. Assessing the wider implications of new legislation on both the Council and its residents.</i></p> <p>Key Risk Driver: Financial Impact</p> <p>Raw Risk Value: Major - £500k - £1m</p> <p>Corporate Risk Register Outstanding Controls: The Council still needs to respond to changes as part of the roll-out of Universal Credit. This is likely to create hardship and increase council tax arrears and collection costs.</p> <p>Progress has been made to ensure the Council complies with the Homelessness Reduction Act 2017, which became effective from April 2018. Two temporary Homelessness Prevention Officers have been recruited. All officers are fully trained in safeguarding children and vulnerable adults and on the national Code of Guidance as well as the provisions of the new Act. Appropriate professional support is available from managers for officers to discuss cases.</p> <p>The Council has made good progress to ensure it complies with the General Data Protection Regulation and Data Protection Act as set out above.</p>
8	<p>FAILURE OF CONTRACTORS OR PARTNERSHIP ARRANGEMENTS – CONTRACTUAL BREACHES</p> <p>Owner: Helen Barrington</p> <p>Current Risk and Direction of Travel: AMBER – NO CHANGE</p> <p>Definition:</p> <p><i>Associated with the failure of contractors and partnership arrangements to deliver services or products to the agreed cost and specification.</i></p> <p>Key Risk Driver: Financial Impact</p> <p>Raw Risk Value: Serious - £50k - £500k</p> <p>Corporate Risk Register Outstanding Controls:</p> <p>The Council is currently constructing a new Partnerships Register which will be reviewed by both SLT and a specific project group under the 'Dynamic Council' approach. Work is still required to review and finalise governance arrangements in relation to significant partnerships.</p>

	<p>The Contracts Register is complete and interim procurement arrangements secured. A review is currently underway to determine future arrangements for procurement support.</p>
9	<p>INABILITY TO DEFEND ONE-OFF CHALLENGES TO A COUNCIL DECISION OR NEW COMPENSATION TREND EMERGES</p> <p>Owner: Helen Barrington</p> <p>Current Risk and Direction of Travel: GREEN – NO CHANGE</p> <p>Definition:</p> <p><i>Councils are increasingly vulnerable to judicial reviews and new compensation claims.</i></p> <p>Key Risk Driver: Financial Impact</p> <p>Raw Risk Value: Serious - £50k - £500k</p> <p>Corporate Risk Register Outstanding Controls:</p> <p>To support the Council's defence of health and safety claims, the 'AssessNET' risk assessment module is being rolled out and training of managers is in progress.</p>
10	<p>FAILURE TO MAINTAIN SERVICE STANDARDS, CUSTOMER SATISFACTION, AND/OR MEET CUSTOMER EXPECTATIONS</p> <p>Owner: Helen Barrington</p> <p>Current Risk and Direction of Travel: GREEN – NO CHANGE</p> <p>Definition:</p> <p><i>Related to channel shift to more digital on-line services but retaining the availability of face-to-face services. Affecting the competitiveness of the service (in terms of cost or quality) and/or its ability to deliver best value.</i></p> <p>Key Risk Driver: Reputation</p> <p>Raw Risk Value: Major – Adverse national publicity</p> <p>Corporate Risk Register Outstanding Controls:</p> <p>There are currently no outstanding control gaps in the strategic or operational risk registers relating to this corporate risk.</p>

11	<p>FAILURE TO PREVENT DAMAGE TO THE COUNCIL'S REPUTATION</p> <p>Owner: John Robinson</p> <p>Current Risk and Direction of Travel: GREEN – IMPROVEMENT</p> <p>Definition:</p> <p><i>Related to the Council's reaction to a specific event or issue, or generally a downturn in quality of service.</i></p> <p>Key Risk Driver: Reputation</p> <p>Raw Risk Value: Major – Adverse national publicity</p> <p>Corporate Risk Register Outstanding Controls:</p> <p>There are currently no outstanding control gaps in the strategic or operational risk registers relating to this corporate risk.</p> <p>Quarterly monitoring of performance information by SLT is an embedded process and timely management action is taken to address any service quality issues arising.</p>
12	<p>FAILURE TO REACT TO AN ENVIRONMENTAL INCIDENT OR MALICIOUS ACT</p> <p>Owner: John Robinson</p> <p>Current Risk and Direction of Travel: GREEN – NO CHANGE</p> <p>Definition:</p> <p><i>Council reaction to a natural occurrence e.g. widespread flooding, or other events such as fire and explosions.</i></p> <p>Key Risk Driver: Reputation</p> <p>Raw Risk Value: Major – Adverse national publicity</p> <p>Corporate Risk Register Outstanding Controls:</p> <p>The Emergency Plan has recently been updated, consequently there are currently no outstanding control gaps in the strategic or operational risk registers relating to this corporate risk.</p>

13

FAILURE TO REACT TO SOCIO-ECONOMIC TRENDS

Owner: John Robinson

Current Risk and Direction of Travel: GREEN- IMPROVEMENT

Definition:

Relating to the effects of changes in demographic, residential, or socio-economic trends on the Council's ability to meet its objectives.

Key Risk Driver: Reputation

Raw Risk Value: Serious– Adverse regional publicity

Corporate Risk Register Outstanding Controls:

There are currently no outstanding control gaps in the strategic or operational risk registers relating to this corporate risk.

The Senior Leadership Team receives economic indicator reports on a quarterly basis that reports over the themes of homelessness, new homes, benefits and income, and local economy. SLT reflect on these demographic trends and ensure they are fully reflected in service planning processes to ensure needs continue to be met.

HIGH RISK AUDIT RECOMMENDATIONS RAISED IN PREVIOUS YEARS BUT NOT YET IMPLEMENTED:

There are no high risk audit recommendations from previous years that have not been addressed and implemented.

HIGH RISK AUDIT RECOMMENDATIONS RAISED IN THIS FINANCIAL YEAR:

None to date

APPENDIX 2 - RISK MANAGEMENT SCORING MATRIX

Date refreshed: **01 March 2018**

Likelihood	Very High	E					
	High	D					2
	Significant	C		4	3, 5, 6, 7		
	Low	B	1,10,12		8		
	Very Low	A			9		
			1	2	3	4	5
			Negligible	Minor	Serious	Major	Critical

Impact



Report to Audit Committee

Subject: Internal Audit Progress Report 2018/19

Date: 24 July 2018

Author: Chris Williams – Head of Internal Audit (RSM)

1. Purpose of the Report

To summarise the outcome of the internal audit activity completed by the RSM Internal Audit Team for the period April to July 2018.

2. Background

The internal audit plan 2018/19 was approved by Audit Committee on 20 March 2018. This report provides a summary update on all the final reports issued by RSM in the period April to July 2018 and highlights associated key findings and any concerns identified in any work in progress.

3. Proposal

The reports and findings considered at this Audit Committee are detailed in the appendix and include:

2018/19 Reports

- 01.18/19 – Mail Room; and
- 02.18/19 – Customer Services and One Stop Shop Areas.

4. Resource Implications

The internal audit plan is delivered within the approved budgets.

5. Recommendation

Members receive the Report and note actions taken or to be taken.

6. Appendices

RSM Internal Audit Progress Report.



GEDLING BOROUGH COUNCIL

Internal Audit Progress Report

Audit Committee

24 July 2018

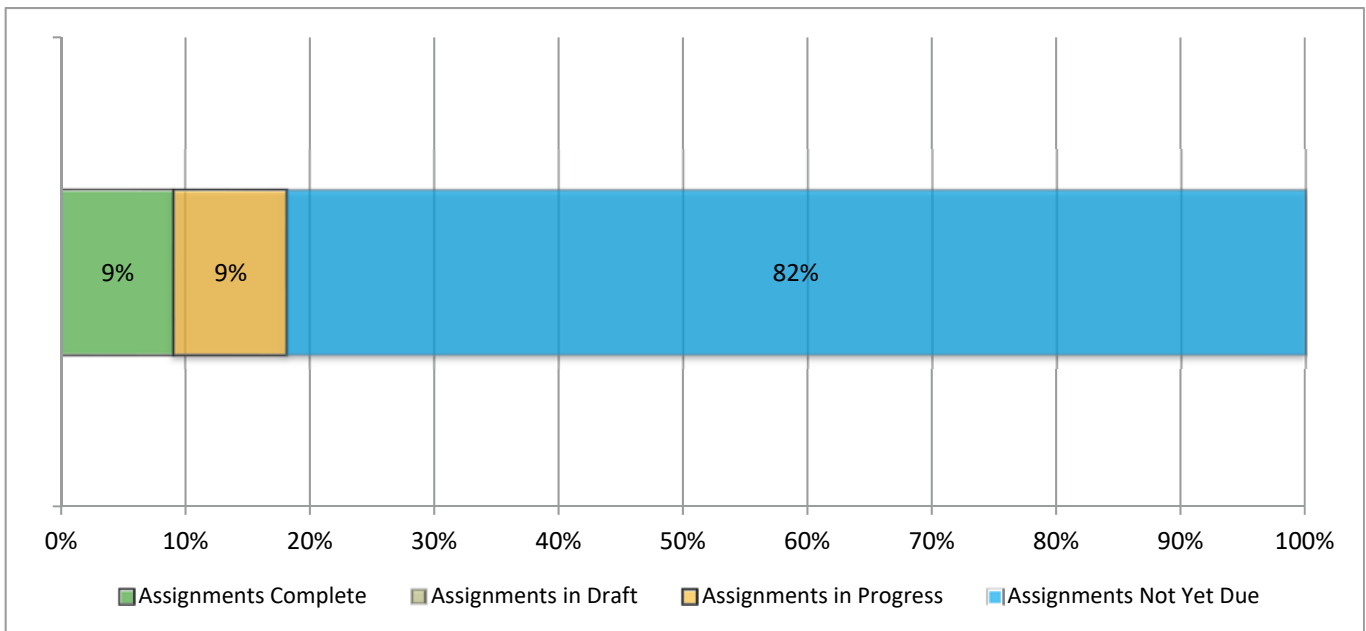
This report is solely for the use of the persons to whom it is addressed.
To the fullest extent permitted by law, RSM Risk Assurance Services LLP will accept no responsibility or liability in respect of this report to any other party.

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1 INTRODUCTION

The internal audit plan for 2018/19 was approved by the Audit Committee on 20 March 2018. Below provides a summary update on progress against that plan and summarises the results of our work to date. Please see chart below for current progress with the plan.



2 REPORTS CONSIDERED AT THIS AUDIT COMMITTEE

This table informs of the audit assignments that have been completed and the impacts of those findings since the last Audit Committee held. The Executive Summary and Key Findings of the assignments below are attached to this progress report.

Assignments	Status	Opinion issued	Actions agreed		
			H	M	L
Mail Room (01.18/19)	Final		0	0	3
Customer Services and One Stop Shop Areas (02.18/19)	Final		0	0	1

2.1 Impact of findings to date



Mail Room (01.18/19)

Conclusion: Substantial Assurance

Impact on Annual Opinion: Positive

As a result of testing, three low priority actions were identified, and the management actions were agreed in respect of these findings.



Customer Services and One Stop Shop Areas (02.18/19)

Conclusion: Substantial Assurance

Impact on Annual Opinion: Positive

As a result of testing, one low priority action was identified, and the management action was agreed in respect of this finding.

3 LOOKING AHEAD

Assignment area	Timing per approved IA plan 2018/19	Status	Target Audit Committee per the IA Plan 2018/19
Community Centres	Quarter 2	In progress	9 October 2018
Gedling Country Park Visitor Centre	Quarter 1	In progress	9 October 2018
Reconciliations	Quarter 2	Not started	9 October 2018
Corporate Governance	Quarter 2	Not started	18 December 2018
Follow Up 1	Quarter 1	Not started	18 December 2018
Payroll and Expenses	Quarter 3	Not started	18 December 2018
Main Accounting System	Quarter 3	Not started	18 December 2018
NNDR	Quarter 3	Not started	18 December 2018
Risk Management	Quarter 3	Not started	18 December 2018
Cash and Banking	Quarter 3	Not started	18 December 2018
Contract and Procurement	Quarter 3	Not started	19 March 2019
Health and Safety	Quarter 4	Not started	19 March 2019
Ground Maintenance, Parks and Open Spaces	Quarter 3	Not started	19 March 2019
Landlord Licensing	Quarter 4	Not started	19 March 2019
Development Management	Quarter 2	Not started	19 March 2019
GDPR Post Implementation Review	Quarter 4	Not started	19 March 2019
Property – Investment, Miscellaneous Properties and Facilities Management	Quarter 4	Not started	19 March 2019
Follow Up 2	Quarter 3	Not started	19 March 2019
IT Review	Quarter 2	Not started	TBC
Anti-Fraud Review	Quarter 4	Not started	TBC

4 OTHER MATTERS

4.1 Changes to the audit plan

There have been no changes made to the audit plan.

4.2 Quality Assurance and Continual Improvement

To ensure that RSM remains compliant with the PSIAS framework we have a dedicated internal Quality Assurance Team who undertake a programme of reviews to ensure the quality of our audit assignments. This is applicable to all Heads of Internal Audit, where a sample of their clients will be reviewed. Any findings from these reviews being used to inform the training needs of our audit teams.

The Quality Assurance Team is made up of: Ross Wood (Manager, Quality Assurance Department) with support from other team members across the Department. All reports are reviewed by James Farnbrough as the Head of the Quality Assurance Department.

This is in addition to any feedback we receive from our post assignment surveys, client feedback, appraisal processes and training needs assessments.

4.3 Post Assignment Surveys

We are committed to delivering an excellent client experience every time we work with you. Your feedback helps us to improve the quality of the service we deliver to you. Currently, following the completion of each product we deliver we attached a brief survey for the client lead to complete.

We would like to give you the opportunity to consider how frequently you receive these feedback requests; and whether the current format works. Options available are:

- After each product (current option);
- Monthly / quarterly / annual feedback request; and
- Executive lead only, or executive lead and key team members.

FOR FURTHER INFORMATION CONTACT

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rsmuk.com

As a practising member firm of the Institute of Chartered Accountants in England and Wales (ICAEW), we are subject to its ethical and other professional requirements which are detailed at <http://www.icaew.com/en/members/regulations-standards-and-guidance>.

The matters raised in this report are only those which came to our attention during the course of our review and are not necessarily a comprehensive statement of all the weaknesses that exist or all improvements that might be made. Actions for improvements should be assessed by you for their full impact. This report, or our work, should not be taken as a substitute for management's responsibilities for the application of sound commercial practices. We emphasise that the responsibility for a sound system of internal controls rests with management and our work should not be relied upon to identify all strengths and weaknesses that may exist. Neither should our work be relied upon to identify all circumstances of fraud and irregularity should there be any.

Our report is prepared solely for the confidential use of Gedling Borough Council, and solely for the purposes set out herein. This report should not therefore be regarded as suitable to be used or relied on by any other party wishing to acquire any rights from RSM Risk Assurance Services LLP for any purpose or in any context. Any third party which obtains access to this report or a copy and chooses to rely on it (or any part of it) will do so at its own risk. To the fullest extent permitted by law, RSM Risk Assurance Services LLP will accept no responsibility or liability in respect of this report to any other party and shall not be liable for any loss, damage or expense of whatsoever nature which is caused by any person's reliance on representations in this report.

This report is released to you on the basis that it shall not be copied, referred to or disclosed, in whole or in part (save as otherwise permitted by agreed written terms), without our prior written consent.

We have no responsibility to update this report for events and circumstances occurring after the date of this report.

RSM Risk Assurance Services LLP is a limited liability partnership registered in England and Wales no. OC389499 at 6th floor, 25 Farringdon Street, London EC4A 4AB.

MAIL ROOM - EXECUTIVE SUMMARY

1.1 Background

An audit of the mail room was carried out as part of the approved internal audit periodic plan for 2018/19.

The Customer Services Manager is responsible for the overall day to day management of the Mail Room. The Mail Room Team is comprised of four members of staff, two full time and two part time, who provide a centralised service for the Council; responsible for processing all incoming mail and the distribution of this mail to various departments.

The Mail Room is due to undergo a restructure over the next month, following a consultation period, with a proposed structure of two full time members of staff at a band three level. Being in the band above will enable staff to take on more duties, including the handling of cash, and call centre operations.

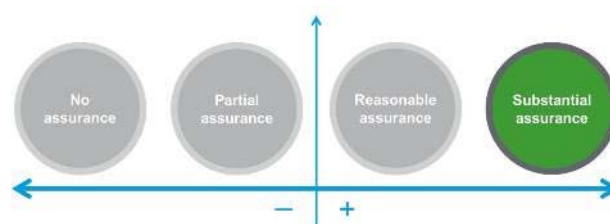
The Council's franking machine was decommissioned this year. As a result, all postage calculations are now done manually, and monitored via a spreadsheet.

1.2 Conclusion

We have identified that overall there is an appropriate control framework in place for the Mail Room. Our review concluded that in most instances key controls are being applied adequately and effectively. However, we have identified three areas of weakness which has resulted in three 'low' management actions being raised in relation to procedures, the night safe, and internal customer satisfaction.

Internal audit opinion:

Taking account of the issues identified, the Council can take substantial assurance that the controls upon which the organisation relies to manage the identified risk(s) are suitably designed, consistently applied and operating effectively.



1.3 Key findings

The key findings from this review are as follows:

We found the following controls to be adequately designed and are complied with:

- The Financial Regulations are contained within the Constitution are maintained up to date and include detail on the process for receipting income and tenders;
- Detailed procedure notes are in place for the cash receipting process in the Mail Room and this is maintained up to date and reflects current practice;
- Tenders received into the Council are signed, dated and time stamped by the Corporate Administration Team in line with procedures for tendering;
- On receipt, a record is completed documenting the date, the senders name, who it has been sent to and who has signed as evidence of receipt. In addition, a copy of the special delivery barcode is attached;

- For post being sent out by the Council, a daily log is maintained documenting how many first class, second class and packages are being sent out and this is split by department;
- The Customer Services Manager maintains a spreadsheet where costs can be worked out and allocated to each department;
- Mail room staff have sufficient knowledge to enable them to carry out their duties;
- Appropriate training and development is provided to improve their performance;
- At least two members of staff are required to open post in the presence of one another to ensure segregation of duties exists;
- Only the four members of the Corporate Administration Team who have Mail Room responsibilities and managers have access to the Mail Room;
- Mail is delivered twice per day and once per day the Corporate Administrators collect post from the varying departments;
- Outgoing mail for collection by Royal Mail is stored in a safe and secure area that cannot be accessed by unauthorised personnel;
- Management meet with Mail Room staff members on a regular basis to identify internal problems and to gain feedback; and
- A weekly roundup email is issued by the Customer Services Manager to all the Corporate Administration Team which identifies any changes and a summary of the past week.

Three low priority findings were identified during the review, these related to the following:

- A suite of procedure documents are in place, however they were not all maintained up to date;
- A "Night Safe" is in place for any post delivered to the Council by the public outside of work hours, however, the mail box next to it has no controls in place; and
- Internal feedback is not sought regularly with the results of feedback being monitored and acted upon by management to improve the service.

1.4 Additional information to support our conclusion

The following table highlights the number and categories of management actions made. The detailed findings section lists the specific actions agreed with management to implement.

Risk	Control design not effective*		Non Compliance with controls*		Agreed management actions		
	Low	Medium	High	Low	Medium	High	
Documented procedures are not complied with	0	(18)	3	(18)	3	0	0
Total	3	0	0	0	3	0	0

* Shows the number of controls not adequately designed or not complied with. The number in brackets represents the total number of controls reviewed in this area.

CUSTOMER SERVICES AND ONE STOP SHOP - EXECUTIVE SUMMARY

1.1 Background

A review of Customer Services and One Stop Shop Areas was undertaken as part of the approved Internal Audit Plan 2018/19.

Gedling Borough Council has its central customer facing site at the Civic Centre, Arnold. This is a large customer facing area on the ground floor and in addition to this they also have as well a dedicated contact centre which deals with all telephone enquiries. There is also a customer contact point located at Carlton Fire Station where members of the public can access services and speak to a Customer Services Advisor.

There is a dedicated Customer Services Team in place which is led by the Customer Services and Communications Service Manager. A Customer Services Manager is also in place who is responsible for the day to day activities of the Customer Facing Team. All Customer Services staff are provided with a banding based on their job duties and level of responsibility.

The Council's notable aim is to transition members of the public to interact in more digitally inclusive ways has required a broad range of methods for people to access information and services offered. Members of the public can access Customer Services in person, online or via telephone.

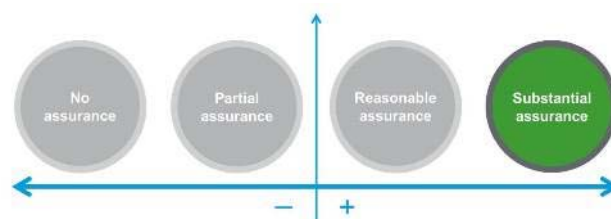
The Council has a Customer Promise in place which defines the standard of service that members of the public can expect from the Council. The Customer Promise was refreshed in 2017 as a result of the recommendations raised through a Mystery Shopper exercise in 2016.

1.2 Conclusion

We have identified that overall there is an appropriate control framework in place for the governing of Customer Services and One Stop Shop. Our review concluded that in most instances key controls are being applied adequately and effectively. However, we have identified an area of weakness which has resulted in one 'low' management action being raised, and this is in relation to risk assessments.

Internal audit opinion:

Taking account of the issues identified, the Council can take substantial assurance that the controls upon which the organisation relies to manage the identified risk(s) are suitably designed, consistently applied and operating effectively.



1.3 Key findings

Our audit review identified that the following controls are suitably designed, consistently applied and are operating effectively:

- The Council has a Customer Promise in place which details the standards of care to be provided to customers. The Customer Promise was last reviewed in 2017 and is accessible to all customers via the Council's website;
- The Council's Customer Services Team has a range of procedures in place which outline the operational processes relevant to Customer Services;
- The Customer Services Team has a dedicated Training and Development Officer who is responsible for coordinating staff training and development. New starters are provided with Customer Services training as part of the induction process;
- The Council has a customer complaints procedure in place which outlines the process for how customers can express any dissatisfaction with the services they have received;
- Customer surveys are undertaken at downtimes. The survey includes five pre-defined questions designed to evaluate the customer service experience. The results of the surveys are recorded onto a monitoring spreadsheet which are subsequently discussed at team meetings;
- A 'Mystery Shopper' exercise is conducted every two years. An external service provider is contracted to carry out various customer service enquires. The results of the exercise are documented and analysed to identify any weakness areas;
- Promotional literature is displayed in customer facing areas of the Council building;
- Daily real-time monitoring is in place for telephone, kiosk and front desk services. Monitoring boards displaying live statistics are displayed in the Customer Service back office as well as the contact centre room. The displayed information allows management to allocate resources effectively based on how busy a particular area is; and
- Several key performance indicators are monitored and reported on an on-going basis. Performance information is reported to the Senior Leadership Team on a quarterly basis and to Cabinet annually.

However, we noted the following issue:

- The Council has undertaken risk assessments for all its key customer accessible areas. Generic risk assessments are in place to cover the Customer Services function as well as personal specific assessments. One instance was noted where the risk assessment had not been reviewed in the last 12 months.

1.4 Additional information to support our conclusion

The following table highlights the number and categories of management actions made. The detailed findings section lists the specific actions agreed with management to implement.

Risk	Control design not effective*		Non Compliance with controls*		Agreed management actions		
	0	(13)	1	(13)	Low	Medium	High
Failure to maintain service standards, customer satisfaction, and/or meet customer expectations (Risk Register: 10)	0	(13)	1	(13)	1	0	0
Total					1	0	0

* Shows the number of controls not adequately designed or not complied with. The number in brackets represents the total number of controls reviewed in this area.

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